

2024 ABS Agency Action Plan – APSEC results

The **APS Employee Census results** provide the ABS with valuable data to reflect on what we are doing well and help inform planning decisions to ensure we concentrate effort where it is most needed. The ABS has four priorities we are focused on improving over the next 12 months. The actions we are committing to will be monitored with a mid year review.


What we are doing well

Inclusion
We recognise the ABS supports and actively promotes an inclusive workplace culture.

Integrity and psychological safety
We feel supported to act with integrity and bring up problems and tough issues.


Customer focus
We consider the people and businesses affected by what we do.


Priorities we are focused on improving

Change

Our people feel change could be better managed at the agency level, making the change journey smoother and easier for everyone.

Leadership

Our people are looking for clear and aligned communication from their SES leaders, shared regularly and in a variety of ways.

Productivity

Our people find navigating our changing technological environment challenging and want to know what to use, when, and how.

Capability

Our people continue to seek dedicated time to develop and learn in a social and collaborative work environment.

Actions we are committing to

Priority	Actions
 Change	<ul style="list-style-type: none"> Provide structured, timely and targeted change management communications which encourage open dialogue. Develop and embed ABS change management principles, tools and resources. Showcase the extent to which innovation is part of ongoing change.
 Leadership	<ul style="list-style-type: none"> Support SES to make best use of all available communication platforms to deliver timely and consistent messaging about ABS' strategic direction and enterprise priorities.
 Productivity	<ul style="list-style-type: none"> Develop and embed guidance on best practice tools and systems for ABS information management, communication and collaboration.
 Capability	<ul style="list-style-type: none"> Design and deliver a range of development opportunities that strengthen our ability to work in a hybrid environment and enhance the in-office experience.