## BUSINESS OPERATIONS AND INDUSTRY PERFORMANCE

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For further information about these and related statistics, contact the National Information and Referral Service on 1300135070 or Joe Whelan on Canberra 0262525288

ABOUT THIS ISSUE

CHANGES IN THIS ISSUE

FUTURE CHANGES

COMMENTS

## ABBREVIATIONS

This is the tenth annual publication in this series. It has been preceded by the preliminary 1999-2000 publication Business Operations and Industry Performance (Cat. no. 8142.0). Estimates from the 1994-95 to the 1999-2000 Economic Activity Surveys (EAS) are presented in this publication. The estimates contain revisions to previously published estimates that have resulted from further analysis of the data and additional data supplied by providers. It is expected that preliminary results from the 2000-01 EAS will be released in May 2002.

The majority of tables in this publication now include a six year time series, rather than five as in the previous issue.

The methodology to moderate data to account for extreme values has been changed. For more detailed information please refer to paragraphs 10,11 and 12 of the Explanatory Notes.

For 2000-01 the Economic Activity Survey (EAS) will not be collecting data from the Agriculture, forestry and fishing industry. This temporary reduction in coverage is expected to be reversed in 2001-02.

The ABS welcomes feedback from users regarding the usefulness, range and quality of the data presented and explanations provided. Please send any comments to: The Director, Economy Wide Statistics Section, PO Box 10, Belconnen ACT 2616. Alternatively, email < merry.branson@abs.gov.au>.

| ABS | Australian Bureau of Statistics |
| ---: | :--- |
| ANA | Australian National Accounts |
| ANZSIC | Australian and New Zealand Standard Industrial Classification |
| ATO | Australian Taxation Office |
| billion | thousand million |
| EAS | Economic Activity Survey |
| EBIT | Earnings Before Interest and Taxation |
| IGP | Industry Gross Product |
| IVA | Industry Value Added |
| OPBT | Operating Profit Before Tax |
| RSE | Relative standard error |
| SE | Standard error |
| SNA93 | United Nations System of National Accounts 1993 |

[^0]
## SUMMARY OF FINDINGS

OPERATING BUSINESSES AND EMPLOYMENT

The total number of employing businesses operating in the Public trading and Private sectors of the Australian economy fell by $1.6 \%$ between 1998-99 and 1999-2000, the second consecutive fall in the number of operating businesses following increases in each of the seven preceding years (the series began in 1990-91). In 1999-2000 there were 687,536 operating businesses, 11,296 fewer than in 1998-99. Refer to paragraphs 6, 7, 8 and 22 of the Explanatory notes for a detailed description of the business unit.

The decrease in the number of operating businesses occurred primarily among small and medium sized businesses, which fell by $11,397(1.6 \%)$ to 684,316 . The number of operating large businesses rose by $100(3.2 \%)$ to 3,220 , continuing the steady increase over the past five years.

Employment across all industries increased by $2.6 \%$ or 169,000 people between 1998-99 and 1999-2000.

Of those employed at 30 June 2000, 4,130,000 (63\%) were employed by small and medium sized businesses and $2,434,000(37 \%)$ were employed by large businesses. These proportions have remained constant despite changes in the number of operating businesses and in employment.

Most industries experienced an increase in employment from 1998-99 to 1999-2000. The Personal and other services industry recorded the largest increase in percentage terms ( $15.9 \%$ ), while the Property and business services industry recorded the largest increase in terms of the actual number of persons employed $(89,000)$ and the second largest increase in percentage terms (9.8\%). The Property and business services industry contributed over $50 \%$ of the total increase in employment across all industries.
Decreases in employment were recorded in the Mining, Manufacturing, Electricity, gas and water supply and Accommodation, cafes and restaurants industries, with the Mining industry recording the largest decrease in percentage terms (9.7\%) and the Accommodation, cafes and restaurants industry recording the largest decrease in terms of the actual number of persons employed $(33,000)$.

The Property and business services industry $(998,000)$ has now surpassed the Manufacturing industry $(957,000)$ in terms of the number of people employed. Only the Retail trade industry employs more people $(1,061,000)$.


OPERATING INCOME AND EXPENSES

Total operating income increased by $\$ 73,507 \mathrm{~m}(6.0 \%)$ between $1998-99$ and 1999-2000. The operating income of large businesses increased by $\$ 42,969 \mathrm{~m}(6.7 \%)$ while for small and medium businesses it increased by $\$ 30,538 \mathrm{~m}(5.2 \%)$. Most industries recorded an

## SUMMARY OF FINDINGS continued

OPERATING INCOME AND EXPENSES continued

OPERATING PROFIT
BEFORE TAX
increase in operating income, with the largest percentage increase occurring in the Construction industry (14.4\%). Decreases in operating income were recorded in the Cultural and recreational services and Retail trade industries ( $3.3 \%$ and $0.4 \%$ respectively).

Total operating expenses increased by \$74,643 (6.7\%) between 1998-99 and 1999-2000. Among large businesses, operating expenses increased by $\$ 44,568 \mathrm{~m}(7.9 \%)$, while among small and medium businesses operating expenses increased by $\$ 30,076 \mathrm{~m}$ (5.5\%). Most industries recorded an increase in operating expenses, with the largest percentage increase occurring in the Construction industry (16.0\%). Decreases in operating expenses were recorded in the Cultural and recreational services and Retail trade industries ( $4.5 \%$ and $0.7 \%$ respectively).

In 1994-95, large businesses accounted for $49.6 \%$ of total operating income. In 1999-2000 the percentage contribution of large businesses to total operating income has increased to $52.5 \%$. Similarly, the percentage contribution of large businesses to total operating expenses has increased from $48.8 \%$ in 1994-95 to 51.6\% in 1999-2000.

TOTAL OPERATING INCOME FOR ALL INDUSTRIES, by business size


Operating profit before tax (OPBT) in 1999-2000 was $\$ 117,926 \mathrm{~m}$, an increase of $\$ 2,783 \mathrm{~m}$ (2.4\%) between 1998-99 and 1999-2000. However, the percentage increase in 1999-2000 was less than that for the two previous years. Between 1996-97 and 1997-98, OPBT increased by $11.9 \%$, while between 1997-98 and 1998-99 OPBT increased by $8.5 \%$.

OPBT for large businesses fell slightly to $\$ 72,029 \mathrm{~m}$, a decrease of $\$ 431 \mathrm{~m}(0.6 \%)$ between 1998-99 and 1999-2000. For small and medium sized businesses, OPBT rose to $\$ 45,896 \mathrm{~m}$ in $1999-2000$, an increase of $\$ 3,214 \mathrm{~m}$ (7.5\%).

In percentage terms, the largest increase in OPBT (44.2\%) occurred in the Personal and other services industry, while the largest decrease (13.2\%) occurred in the Finance and insurance industry. The large increase in OpBT in the Personal and other services industry followed a large decrease (36.9\%) in 1998-99 and a large increase (52.1\%) in 1997-98. The decrease in OPBT in the Finance and insurance industry followed increases in 1998-99 (11.4\%) and 1997-98 (12.4\%). A significant increase (39.1\%) in OPBT was also recorded in the Agriculture, forestry and fishing industry.

In 1994-95, large businesses accounted for 57.4\% of OPBT. In 1999-2000 the percentage contribution of large businesses to OPBT has increased to $61.1 \%$ (decreasing from $63.9 \%$ in 1996-97).

OPERATING PROFIT BEFORE TAX continued

TOTAL ASSETS AND LIABILITIES

OPERATING PROFIT BEFORE TAX FOR ALL INDUSTRIES, by business size as a percentage of the total


In 1999-2000, total assets at the all industries level increased by $10.9 \%$, while total liabilities increased by $15.6 \%$. For large businesses, total assets increased by $13.2 \%$ and total liabilities increased by $17.9 \%$, while for small and medium sized businesses, total assets increased by $1.8 \%$ and total liabilities increased by $2.0 \%$.

Most industries recorded an increase in total assets and total liabilities. The Construction industry experienced the greatest percentage increase in total assets (22.5\%), while the greatest percentage increase in total liabilities occurred in the Electricity, gas and water suppiy industry ( $25.1 \%$ ). The greatest percentage decrease in total assets occurred in the Personal and other services industry (11.1\%), while the greatest percentage decrease in total liabilities occurred in the Cultural and recreational services industry (13.6\%). The Mining industry was the only industry to experience an increase in total assets (2.7\%) and a decrease in total liabilities (2.3\%), while the Personal and other services industry was the only industry to experience a decrease in total assets (11.1\%) and an increase in total liabilities $(1.9 \%)$. The Finance and insurance industry contributed $58.4 \%$ of the value of total assets, $69.2 \%$ of the value of total liabilities and $33.2 \%$ of the value of owners' equity.

Capital expenditure has continued to increase for the last three years, increasing by $11.9 \%$ ( $\$ 8,877 \mathrm{~m}$ ) to $\$ 83,591 \mathrm{~m}$ in $1999-2000$. The increase was not distributed evenly across all business sizes, with large businesses increasing their capital expenditure by $17.1 \%$ and small and medium businesses increasing their capital expenditure by $2.1 \%$.

At the industry level, the largest percentage increase (143.7\%) was recorded in the Finance and insurance industry, where capital expenditure rose from $\$ 3,698 \mathrm{~m}$ to $\$ 9,014 \mathrm{~m}$. This was primarily due to takeovers and corporate acquisitions with in the Finance and insurance industry. Increases in capital expenditure were also recorded in the Eiectricity, gas and water supply, Accommodation, cafes and restaurants and Communication services industries ( $42.7 \%, 38.5 \%$ and $36.7 \%$ respectively). The largest percentage decrease (18.1\%) was recorded in the Mining industry.

Average employment at the all industries level increased by $4.4 \%$ in 1999-2000, from 9.0 persons to 9.4 persons. The increase was due entirely to small and medium businesses, which experienced an increase of $5.4 \%$ in their average employment, up from 5.6 persons to 5.9 persons. Large businesses experienced a decrease of $0.7 \%$ in their average employment, down from 761.0 persons to 755.6 persons. Similarly, average profit at the all industries level increased by $4.4 \%$, due to a $10.0 \%$ increase in the average profit of small and medium businesses and a $3.7 \%$ decrease in the average profit of large businesses.

## SUMMARY OF FINDINGS continued

BUSINESS PROFITABILITY

BUSINESS COMPARISONS

AGRICULTURE, FORESTRY AND FISHING

The proportion of all businesses making a profit has continued to increase over the last three years. Just over three quarters ( $75.6 \%$ ) of all businesses reported making a profit in 1999-2000, compared to $74.6 \%$ of businesses in 1998-99.

This increase in business profitability is not distributed across all business sizes. The proportion of large businesses making a profit fell from $79.8 \%$ in 1998-99 to $75.8 \%$ in 1999-2000, while the proportion of small and medium businesses making a profit rose from $74.6 \%$ in 1998-99 to $75.6 \%$ in 1999-2000.

The industries which had the highest proportion of businesses making a profit in 1999-2000 were Communication services (86.3\%), Private community services (84.0\%) and Accommodation, cafes and restaurants (82.2\%).

The industries which had the highest proportion of businesses making a loss in 1999-2000 were Mining (38.1\%), Cultural and recreational services (36.3\%) and Agriculture, forestry and fishing (24.8\%).

Looking at the quartile estimate of a particular performance indicator gives an indication of the distribution or variation in business performance for the indicator in a particular industry or in the economy as a whole.

In 1999-2000, the industry with the largest profit margin at the highest quartile was the Finance and insurance industry ( $40.0 \%$ ), closely followed by the Agriculture, forestry and FISHING industry (38.9\%).

Despite recording the second largest profit margin at the highest quartile, the Agriculture, forestry and fishing industry recorded a profit margin of $0 \%$ at the lowest quartile. The Transport and storage and Property and business services industries also recorded $0 \%$ profit margins at the lowest quartile, with only the Mining and Cultural and recreational services industries demonstrating worse returns at the lowest quartile with ( $-12.1 \%$ ) and ( $-4.3 \%$ ) respectively.

The industry with the largest return on assets at the highest quartile was the Private community services industry (92.9\%), followed by the Personal and other services industry (61.0\%).

The industry with the largest return on net worth at the highest quartile was the Personal and other services industry ( $162.5 \%$ ), closely followed by the Private community fervices industry (161.5\%). Despite these two industries having such large percentage returns at the highest quartile, their returns on a net worth as a whole were only $13.1 \%$ and $17.2 \%$ respectively.

The recent decline in the number of operating businesses in the Agriculture, forestry and FISHING industry continued in 1999-2000. From a peak of 118,483 operating businesses in 1995-96, in 1999-2000 there were 112,116 operating businesses, a fall of $5.4 \%$ over the four year period. Total assets and total liabilities have continued to increase in this industry, with liabilities increasing at a greater rate than assets.

In 1999-2000 the industry experienced an $11.7 \%$ increase in total operating income and an increase of $11.5 \%$ in total operating expenses. Operating profit before tax rose by $39.1 \%$, and capital expenditure rose by $4.8 \%$.

## SUMMARY OF FINDINGS continued

MINING

MANUFACTURING

ELECTRICITY, GAS AND WATER SUPPLY

The number of operating businesses in the Mining industry fell by $6.7 \%$ in 1999-2000, continuing the steady decline of recent years. The number of operating businesses in the industry is now $35.7 \%$ lower than the level recorded in 1994-95. Employment in the industry also continued its recent decline, down by $9.7 \%$ to 65,000 .

While total operating income increased slightly (by $0.5 \%$ ) in 1999-2000, the rate of increase continued to slow. After a decrease of $1.9 \%$ in 1998-99, total operating expenses increased by $1.1 \%$ in 1999-2000. Operating profit before tax rose by $2.0 \%$ and capital expenditure fell by $18.1 \%$.

The proportion of businesses in the industry making a profit increased to $58.2 \%$ in 1999-2000, with an accompanying decrease in the proportion of businesses making a loss (38.1\%). Up to 1998-99, the proportion of profitable businesses had been steadily falling while the proportion of unprofitable businesses has been rising. Despite the increase in the proportion of profitable businesses in the Mining industry in 1999-2000, the industry had the lowest proportion of businesses making a profit across all industries.

In 1999-2000 the number of operating businesses and employment in the Manufacturing industry continued the decline evident in these indicators since 1996-97. The number of operating businesses in the industry has fallen by $16.8 \%$ since 1996-97 while employment has fallen by $4.9 \%$ over the same period. In 1999-2000, the number of operating businesses in the industry fell by $5.2 \%$ while employment fell by $2.0 \%$.

Total operating income increased by $4.7 \%$ in 1999-2000, while total operating expenses increased by $4.1 \%$. The increase in both indicators was consistent with that shown by both series over recent years. Operating profit before tax increased by $20.0 \%$ and capital expenditure decreased by $9.4 \%$.

The Manufacturing industry accounted for $18.8 \%$ of total operating income across all industries in 1999-2000, the largest contributor of any industry. The industry's percentage contribution to total operating income across all industries was slightly less than it was in 1998-99, when the industry contributed $19.0 \%$.

The average employment and average profit for businesses in the Manufacturing industry has continued to increase since 1996-97. Average employment has increased from 18.4 persons to 21.1 persons since 1996-97, an increase of $14.7 \%$. Average profit increased by $45.2 \%$ over the same period, increasing $26.6 \%$ in 1999-2000.

The Electricity, gas and water supply industry experienced a small increase ( $0.8 \%$ ) in the number of operating businesses in 1999-2000 and employment in the industry fell by $2.0 \%$. The increase in the number of operating businesses continued the trend of recent years, as did the decrease in employment. The increases in the number of operating businesses and decreases in employment had the effect of lowering the average employment in the industry by $3.7 \%$ to 185.5 persons, below the level recorded in 1994-95 (301.7) persons.

Total operating income in the Electricity, gas and water suppiy industry increased by $5.0 \%$ in 1999-2000 and total operating expenses increased by $4.5 \%$. Operating profit before tax rose by $7.4 \%$ and capital expenditure rose by $42.7 \%$.

## SUMMARY OF FINDINGS continued

## CONSTRUCTION

## WHOLESALE TRADE

RETAIL TRADE

ACCOMMODATION, CAFES AND RESTAURANTS

A decrease of $2.3 \%$ in the number of operating businesses in the Construction industry in 1999-2000 continued the decline of recent years. The decline (9.9\%) in employment in the industry in 1998-99 was reversed slightly by a 1.4\% increase in 1999-2000.

Total operating income in the Construction industry increased by $14.4 \%$ and total operating expenses increased by $16.0 \%$. Operating profit before tax increased by $5.1 \%$ while capital expenditure increased by $2.6 \%$. Total assets and total liabilities increased significantly among businesses in the Construction industry, by $22.5 \%$ and $17.1 \%$ respectively, and resulted in an increase of $34.8 \%$ in net worth.

As in 1998-99, increased activity in the Construction industry was partially due to the desire to have projects completed prior to the Olympic Games and the introduction of the GST.

The Wholesale trade industry experienced a slight increase ( $0.4 \%$ ) in the number of operating businesses in 1999-2000, while employment in the industry rose by $3.5 \%$. The increases continued the upward trend evident in these indicators since 1996-97.

Since 1996-97, the number of operating businesses in the industry has increased by $6.3 \%$, employment has increased by $19.8 \%$, and average employment has increased from 9.2 persons to 10.7 persons (an increase of $16.3 \%$ ).

Total operating income in the Wholesale trade industry increased by $5.7 \%$ in 1999-2000 and total operating expenses increased by $6.2 \%$. The Wholesale trade industry contributed $16.7 \%$ of the overall estimate for total operating income (second only to the Manufacturing industry).

Operating profit before tax increased by $17.0 \%$ in the Wholesale trade industry, the second consecutive year of increase in this indicator, following a $38.0 \%$ increase in 1998-99. In this industry, operating profit before tax is now $61.5 \%$ higher than the level recorded in 1997-98.

The Retail trade industry experienced a $2.5 \%$ fall in the number of operating businesses in 1999-2000, while employment rose by $2.5 \%$. This had the effect of raising average employment in the industry from 9.7 persons to 10.3 persons, an increase of $6.2 \%$. The industry remains the largest employer in the Australian economy, employing $1,061,000$ people, or $16.2 \%$ of the total employment across all industries.

Total operating income and total operating expenses fell in the industry in 1999-2000, by $0.4 \%$ and $0.7 \%$ respectively. Increases were recorded in operating profit before tax ( $4.9 \%$ ) and average profit ( $8.5 \%$ ) which has increased continually since 1995-96. The proportion of businesses making a profit decreased for the second consecutive year and is now at $78.4 \%$, down from $81.0 \%$ in $1998-99$ and 7.7 percentage points below the proportion recorded in 1997-98 (86.1\%).

The number of businesses operating in the Accommodation, cafes and restaurants industry fell by $2.0 \%$ in 1999-2000, while employment in the industry fell by $7.2 \%$. The level of employment in the industry has now fallen for two consecutive years by a total of $10.8 \%$. In that period, average employment in the industry has fallen from 15.0 persons to 13.8 persons, a decrease of $8.0 \%$.

## SUMMARY OF FINDINGS continued

ACCOMMODATION, CAFES AND RESTAURANTS continued

TRANSPORT AND STORAGE

COMMUNICATION SERVICES

The Finance and insurance industry demonstrated a substantial $143.7 \%$ increase in capital expenditure during 1999-2000, this followed the $28.3 \%$ reduction in capital expenditure reported in 1998-99.

Increase in total operating income of $6.0 \%$ was offset by $13.3 \%$ increase in total operating expenses, which resulted in a $13.2 \%$ reduction in operating profit before tax. Assets and

## SUMMARY OF FINDINGS continued

FINANCE AND INSURANCE continued

PROPERTY AND BUSINESS SERVICES

## PRIVATE COMMUNITY

 SERVICES
## CULTURAL AND

RECREATIONAL SERVICES

PERSONAL AND OTHER SERVICES
liabilities followed a similar trend with $16.7 \%$ and $22.1 \%$ respectively, as a result owners equity has demonstrated a $4.1 \%$ reduction after two consecutive years of increase.

Decreases in the industry ratios for the Finance and insurance industry were not mirrored by the corresponding business comparisons. Across the board increases in the business comparisons suggest a broad based improvement in the performance of businesses within the Finance and insurance industry, while the industry ratios show decreases. One reason for this dichotomy is outlined in paragraph \#\# of the explanatory notes.

Employment in the Property and business services industry increased by $9.8 \%$, total operating income increased by $12.2 \%$ and total operating expenses increased by $11.1 \%$. Operating profit before tax increased by $11.9 \%$. A decrease of $0.9 \%$ in the number of operating businesses combined with the increased level of employment in the industry raised the average employment from 6.9 persons to 7.6 persons (an increase of $10.2 \%$ ).

The increases in total operating income and total operating expenses followed similar increases in 1998-99. Since 1994-95, total operating income in the industry has increased by $82.2 \%$, total operating expenses has increased by $89.7 \%$ and operating profit before tax has increased by $42.2 \%$.

The number of operating businesses in the Private community services industry fell by $2.2 \%$ in 1999-2000. However, despite the fall in the number of operating businesses in 1999-2000, employment in the industry increased by $3.5 \%$, total operating income increased by $10.4 \%$ and total operating expenses increased by $12.8 \%$. Operating profit before tax fell by $9.4 \%$.

Total assets and total liabilities in the industry fell, by $2.2 \%$ and $4.3 \%$ respectively, while capital expenditure rose by $15.3 \%$.

Employment in the Cultural and recreational services industry rose by $8.5 \%$ in 1999-2000. The number of operating businesses fell by $1.2 \%$, total operating income fell by $3.3 \%$ and total operating expenses fell by $4.5 \%$. The increase in employment combined with the decrease in the number of operating businesses increased the average employment in the industry from 10.6 to 11.6 persons.

Operating profit before tax rose by $6.2 \%$ in the Cultural and recreational services industry. Profit levels in this industry have increased over the last three years, with operating profit before tax now almost three times higher than the level recorded in 1996-97. Average profit in the industry increased by $7.3 \%$ in $1999-2000$ and is now $206.9 \%$ higher than the average recorded in both 1995-96 and 1996-97.

The proportion of businesses making a profit in the Cultural and recreational services industry fell by 1.1 percentage points to $60.3 \%$, the second lowest proportion of businesses making a profit across all industries.

The number of operating businesses in the Personal and other services industry fell by $2.1 \%$ in 1999-2000, while employment in the industry increased by 28,000 persons. This is reflected in the average employment increasing from 5.1 persons to 6.1 persons, an increase of 19.6\%.

## SUMMARY OF FINDINGS continued

PERSONAL AND OTHER
SERVICES continued

Total operating income in the industry increased by $\$ 1,635$ million, total operating expenses increased by $\$ 1,223$ million, total assets fell by $\$ 1,927$ million, while total liabilities rose by $\$ 95$ million. The Personal and other services industry was the only industry to experience a decrease in total assets and an increase in total liabilities.

The proportion of businesses in the industry that made a profit in 1999-2000 was $73.9 \%$, a 4.4 percentage point increase on the proportion recorded in 1998-99.
1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 681976 | 695040 | 698888 | 703314 | 698832 | 687536 |
| Employment | '000 | 5809 | 6104 | 6260 | 6538 | 6394 | 6563 |
| Total operating income | \$m | 967082 | 1067912 | 1117701 | 1176209 | 1223120 | 1296627 |
| Total operating expenses | \$m | 882091 | 972789 | 1024489 | 1075188 | 1111037 | 1185680 |
| Operating profit before tax | \$m | 91447 | 96745 | 94821 | 106144 | 115143 | 117926 |
| Total assets | \$m | 2008120 | 2173518 | 2360340 | 2539261 | 2661895 | 2952983 |
| Total liabilities | \$m | 1323363 | 1390020 | 1622428 | 1735559 | 1784465 | 2063695 |
| Capital expenditure | \$m | 56867 | 63858 | 63207 | 73835 | 74714 | 83591 |
| Industry gross product(a)(b) | \$m | 249456 | 276370 | 276152 | 299716 | na | na |
| Industry value added(a)(b) | \$m | na | na | na | 326947 | 338787 | 360540 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 8.4 | 8.6 | 8.7 | 9.1 | 9.0 | 9.4 |
| Average income | \$'000 | 1402 | 1508 | 1556 | 1636 | 1712 | 1848 |
| Average expenses | \$'000 | 1279 | 1373 | 1427 | 1495 | 1556 | 1690 |
| Average profit | \$'000 | 133 | 137 | 132 | 148 | 161 | 168 |
| Average assets | \$'000 | 2911 | 3069 | 3287 | 3532 | 3727 | 4208 |
| Average net worth | \$'000 | 993 | 1106 | 1028 | 1118 | 1228 | 1267 |
| Average IGP(b) | \$'000 | 366 | 394 | 388 | 421 | na | na |
| Average IVA(b) | \$'000 | na | na | na | 459 | 479 | 519 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 9.5 | 9.1 | 8.5 | 9.0 | 9.4 | 9.1 |
| Return on assets | \% | 4.6 | 4.5 | 4.0 | 4.2 | 4.3 | 4.0 |
| Return on net worth | \% | 13.4 | 12.3 | 12.8 | 13.2 | 13.1 | 13.3 |
| Interest coverage | times | 2.5 | 2.3 | 2.4 | 2.6 | 2.8 | 2.6 |
| Investment rate (IGP)(b) | \% | 21.3 | 21.9 | 22.0 | 23.2 | na | na |
| Investment rate (IVA)(b) | \% | na | na | na | 21.3 | 21.2 | 20.9 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | (c) 77.3 | 73.2 | 74.5 | 74.6 | 75.6 |
| Broke even | \% | na | (c) 3.2 | 3.8 | 4.7 | 3.4 | 3.6 |
| Made a loss | \% | na | (c)19.5 | 23.0 | 20.8 | 21.9 | 20.7 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c)17.1 | 20.3 | 20.3 | 19.2 | 20.7 |
| Median value | \% | na | (c) 6.0 | 7.6 | 6.7 | 6.3 | 8.3 |
| Lowest quartile | \% | na | (c)- | - | - | - | 0.5 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c)37.4 | 31.4 | 32.2 | 28.6 | 38.6 |
| Median value | \% | na | (c)11.5 | 8.2 | 9.0 | 8.1 | 10.2 |
| Lowest quartile | \% | na | (c)- | - | 0.4 | 0.1 | 0.9 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c) 88.9 | 75.0 | 73.6 | 71.4 | 85.1 |
| Median value | \% | na | (c)25.9 | 16.1 | 17.4 | 17.3 | 19.2 |
| Lowest quartile | \% | na | (c)- | -0.9 | - | - | - |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.
(b) Excludes the Finance and Insurance industries.
(c) Excludes Subdivision 01 - Agriculture.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 2746 | 2918 | 2964 | 3054 | 3120 | 3220 |
| Employment | '000 | 2185 | 2234 | 2314 | 2265 | 2376 | 2434 |
| Total operating income | \$m | 479868 | 538099 | 575596 | 605894 | 638042 | 681011 |
| Total operating expenses | \$m | 430330 | 481310 | 516538 | 540374 | 567126 | 611694 |
| Operating profit before tax | \$m | 52472 | 58842 | 60611 | 67751 | 72461 | 72029 |
| Total assets | \$m | 1578330 | 1697013 | 1871670 | 2031712 | 2135632 | 2416989 |
| Total liabilities | \$m | 1103464 | 1163602 | 1374964 | 1488587 | 1527700 | 1801771 |
| Capital expenditure | \$m | 36322 | 41858 | 39217 | 46408 | 48657 | 56979 |
| Industry gross product(a)(b) | \$m | 118477 | 132829 | 130395 | 141300 | na | na |
| Industry value added(a)(b) | \$m | na | na | na | na | 166396 | 176026 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 795.3 | 765.0 | 779.5 | 741.2 | 761.0 | 755.6 |
| Average income | \$'000 | 174619 | 184247 | 193890 | 198264 | 204354 | 211455 |
| Average expenses | \$'000 | 156593 | 164802 | 173996 | 176824 | 181641 | 189932 |
| Average profit | \$'000 | 19094 | 20148 | 20417 | 22170 | 23208 | 22365 |
| Average assets | \$'000 | 574338 | 581063 | 630475 | 664828 | 684005 | 750478 |
| Average net worth | \$'000 | 172799 | 182642 | 167316 | 177724 | 194710 | 191026 |
| Average IGP(b) | \$'000 | 48029 | 50836 | 49451 | 52582 | na | na |
| Average IVA(b) | \$'000 | na | na | na | na | 60527 | 62139 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 10.9 | 10.9 | 10.5 | 11.2 | 11.4 | 10.6 |
| Return on assets | \% | 3.3 | 3.5 | 3.2 | 3.3 | 3.4 | 3.0 |
| Return on net worth | \% | 11.0 | 11.0 | 12.2 | 12.5 | 11.9 | 11.7 |
| Interest coverage | times | 2.0 | 2.0 | 2.1 | 2.2 | 2.3 | 2.1 |
| Investment rate (IGP)(b) | \% | 27.8 | 29.1 | 28.4 | 30.1 | na | na |
| Investment rate (IVA)(b) | \% | na | na | na | na | 27.8 | 27.9 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | (c) 77.5 | 78.1 | 78.0 | 79.8 | 75.8 |
| Broke even | \% | na | (c)0.5 | 0.9 | 0.7 | 0.4 | 0.4 |
| Made a loss | \% | na | (c)21.9 | 21.0 | 21.3 | 19.8 | 23.9 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c)13.1 | 13.8 | 13.4 | 14.8 | 13.6 |
| Median value | \% | na | (c)4.8 | 5.4 | 4.7 | 4.8 | 5.0 |
| Lowest quartile | \% | na | (c)0.3 | 0.6 | 0.5 | 0.7 | 0.2 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c)12.6 | 13.6 | 12.3 | 12.2 | 13.7 |
| Median value | \% | na | (c) 5.1 | 5.2 | 4.8 | 5.2 | 4.4 |
| Lowest quartile | \% | na | (c)0.4 | 0.5 | 0.4 | 0.6 | 0.2 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c)37.7 | 39.9 | 37.7 | 39.1 | 44.2 |
| Median value | \% | na | (c)13.2 | 13.5 | 12.2 | 13.2 | 14.3 |
| Lowest quartile | \% | na | (c)1.3 | 2.3 | 1.2 | 2.4 | 1.4 |

na not available
(a) IVA replaces IGP from 1997-98 onwards.
(b) Excludes the Finance and Insurance industries.
(c) Excludes Subdivision 01 - Agriculture.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 679229 | 692122 | 695923 | 700260 | 695713 | 684316 |
| Employment | '000 | 3624 | 3870 | 3945 | 4273 | 4018 | 4130 |
| Total operating income | \$m | 487214 | 529813 | 542106 | 570315 | 585078 | 615616 |
| Total operating expenses | \$m | 451761 | 491479 | 507951 | 534814 | 543911 | 573987 |
| Operating profit before tax | \$m | 38976 | 37903 | 34210 | 38394 | 42682 | 45896 |
| Total assets | \$m | 429791 | 476505 | 488671 | 507549 | 526263 | 535994 |
| Total liabilities | \$m | 219899 | 226419 | 247464 | 246972 | 256765 | 261924 |
| Capital expenditure | \$m | 20545 | 22000 | 23990 | 27427 | 26057 | 26612 |
| Industry gross product(a)(b) | \$m | 130979 | 143541 | 145757 | 158416 | na | na |
| Industry value added(a)(b) | \$m | na | na | na | na | 172391 | 184514 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 5.3 | 5.5 | 5.5 | 6.0 | 5.6 | 5.9 |
| Average income | \$'000 | 709 | 751 | 758 | 797 | 823 | 881 |
| Average expenses | \$'000 | 657 | 697 | 710 | 747 | 765 | 822 |
| Average profit | \$'000 | 57 | 54 | 48 | 54 | 60 | 66 |
| Average assets | \$'000 | 625 | 676 | 683 | 709 | 740 | 767 |
| Average net worth | \$'000 | 305 | 355 | 337 | 364 | 379 | 392 |
| Average IGP(b) | \$'000 | 193 | 206 | 206 | 223 | na | na |
| Average IVA(b) | \$'000 | na | na | na | na | 245 | 267 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 8.0 | 7.2 | 6.3 | 6.7 | 7.3 | 7.5 |
| Return on assets | \% | 9.1 | 8.0 | 7.0 | 7.6 | 8.1 | 8.6 |
| Return on net worth | \% | 18.6 | 15.2 | 14.2 | 14.7 | 15.8 | 16.7 |
| Interest coverage | times | 4.9 | 4.4 | 3.9 | 4.9 | 4.9 | 5.6 |
| Investment rate (IGP)(b) | \% | 15.5 | 15.2 | 16.3 | 17.1 | na | na |
| Investment rate (IVA)(b) | \% | na | na | na | na | 15.0 | 14.3 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | (c) 77.3 | 73.2 | 74.5 | 74.6 | 75.6 |
| Broke even | \% | na | (c)3.3 | 3.8 | 4.7 | 3.5 | 3.7 |
| Made a loss | \% | na | (c)19.5 | 23.0 | 20.8 | 21.9 | 20.7 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c)17.1 | 20.3 | 20.4 | 19.2 | 20.7 |
| Median value | \% | na | (c) 6.0 | 7.6 | 6.7 | 6.3 | 8.3 |
| Lowest quartile | \% | na | (c)- | - | - | - | 0.5 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c) 37.5 | 31.4 | 32.2 | 28.6 | 39.3 |
| Median value | \% | na | (c)11.7 | 8.3 | 9.0 | 8.1 | 10.2 |
| Lowest quartile | \% | na | (c)- | - | 0.3 | 0.1 | 0.9 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | (c)88.9 | 75.0 | 73.9 | 71.9 | 85.1 |
| Median value | \% | na | (c)25.9 | 16.1 | 17.5 | 17.3 | 19.2 |
| Lowest quartile | \% | na | (c)-0.1 | -0.9 | - | - | - |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.
(b) Excludes the Finance and Insurance industries.
(c) Excludes Subdivision 01 - Agriculture.

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Selected indicators

| Operating businesses | no. | 115885 | 118483 | 117501 | 115224 | 112418 | 112116 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Employment | '000 | 344 | 340 | 349 | 346 | 344 | 355 |
| Total operating income | \$m | 26999 | 30431 | 31939 | 32286 | 31918 | 35649 |
| Total operating expenses | \$m | 23460 | 25465 | 27577 | 27935 | 28373 | 31626 |
| Operating profit before tax | \$m | 3331 | 4388 | 3754 | 4561 | 4239 | 5897 |
| Total assets | \$m | 126208 | 137083 | 145236 | 146663 | 147449 | 161633 |
| Total liabilities | \$m | 20130 | 21627 | 23595 | 24979 | 27479 | 31292 |
| Capital expenditure | \$m | 3982 | 5138 | 4837 | 5506 | 5154 | 5399 |
| Industry gross product(a) | \$m | 9371 | 10850 | 10881 | 11939 | na | na |
| Industry value added(a) | \$m | na | na | na | 12403 | 12494 | 14238 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 3.0 | 2.9 | 3.0 | 3.0 | 3.1 | 3.2 |
| Average income | \$'000 | 233 | 257 | 271 | 279 | 283 | 317 |
| Average expenses | \$'000 | 202 | 215 | 234 | 242 | 252 | 282 |
| Average profit | \$'000 | 29 | 37 | 32 | 40 | 38 | 53 |
| Average assets | \$'000 | 1089 | 1156 | 1233 | 1269 | 1308 | 1439 |
| Average net worth | \$'000 | 915 | 973 | 1033 | 1053 | 1065 | 1161 |
| Average IGP | \$'000 | 81 | 92 | 92 | 103 | na | na |
| Average IVA | \$'000 | na | na | na | 107 | 111 | 127 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 12.3 | 14.4 | 11.8 | 14.1 | 13.3 | 16.5 |
| Return on assets | \% | 2.6 | 3.2 | 2.6 | 3.1 | 2.9 | 3.6 |
| Return on net worth | \% | 3.1 | 3.8 | 3.1 | 3.7 | 3.5 | 4.5 |
| Interest coverage | times | 3.1 | 3.5 | 3.0 | 3.7 | 3.4 | 3.9 |
| Investment rate (IGP) | \% | 42.5 | 47.4 | 44.5 | 46.1 | na | na |
| Investment rate (IVA) | \% | na | na | na | 44.4 | 41.3 | 37.9 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 98.1 | 65.5 | 70.4 | 72.5 | 74.3 |
| Broke even | \% | na | 0.2 | 5.4 | 1.9 | 0.2 | 0.9 |
| Made a loss | \% | na | 1.7 | 29.0 | 27.7 | 27.3 | 24.8 |

Business comparisons
Profit margin

| Highest quartile | \% | na | 27.9 | 31.6 | 31.8 | 32.5 | 38.9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Median value | \% | na | 13.5 | 15.2 | 15.3 | 15.9 | 19.3 |
| Lowest quartile | \% | na | 0.3 | -8.4 | -2.8 | -3.0 | - |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 35.4 | 7.1 | 6.8 | 6.4 | 7.6 |
| Median value | \% | na | 15.2 | 2.4 | 2.5 | 2.6 | 3.2 |
| Lowest quartile | \% | na | 0.3 | -1.1 | -0.4 | -0.4 | - |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 60.0 | 8.2 | 8.2 | 7.7 | 9.2 |
| Median value | \% | na | 29.0 | 2.7 | 2.8 | 2.9 | 3.5 |
| Lowest quartile | \% | na | -6.3 | -1.3 | -0.5 | -0.5 | -0.2 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 2476 | 2219 | 1985 | 1832 | 1706 | 1591 |
| Employment | '000 | 82 | 85 | 86 | 78 | 72 | 65 |
| Total operating income | \$m | 35570 | 39093 | 42307 | 44329 | 44628 | 44841 |
| Total operating expenses | \$m | 29557 | 32510 | 35308 | 37732 | 37019 | 37416 |
| Operating profit before tax | \$m | 6040 | 6866 | 7563 | 6784 | 7380 | 7525 |
| Total assets | \$m | 75247 | 75857 | 85292 | 91012 | 93883 | 96433 |
| Total liabilities | \$m | 36135 | 45219 | 49192 | 55794 | 58375 | 57030 |
| Capital expenditure | \$m | 7153 | 6763 | 7824 | 11134 | 11702 | 9579 |
| Industry gross product(a) | \$m | 17400 | 19896 | 20842 | 22774 | na | na |
| Industry value added(a) | \$m | na | na | na | 23773 | 23336 | 23859 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 32.8 | 37.6 | 42.2 | 42.4 | 42.1 | 41.0 |
| Average income | \$'000 | 14194 | 17270 | 20843 | 23989 | 26149 | 28147 |
| Average expenses | \$'000 | 11795 | 14362 | 17395 | 20419 | 21690 | 23486 |
| Average profit | \$'000 | 2410 | 3033 | 3726 | 3671 | 4324 | 4724 |
| Average assets | \$'000 | 30027 | 33510 | 42021 | 49253 | 55008 | 60532 |
| Average net worth | \$'000 | 15608 | 13535 | 17785 | 19059 | 20805 | 24734 |
| Average IGP | \$'000 | 6944 | 8789 | 10268 | 12324 | na | na |
| Average IVA | \$'000 | na | na | na | 12865 | 13673 | 14976 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 17.0 | 17.6 | 17.9 | 15.3 | 16.5 | 16.8 |
| Return on assets | \% | 8.0 | 9.1 | 8.9 | 7.5 | 7.9 | 7.8 |
| Return on net worth | \% | 15.4 | 22.4 | 20.9 | 19.3 | 20.8 | 19.1 |
| Interest coverage | times | 5.1 | 5.3 | 5.2 | 4.9 | 4.8 | 5.0 |
| Investment rate (IGP) | \% | 41.1 | 34.0 | 37.5 | 48.9 | na | na |
| Investment rate (IVA) | \% | na | na | na | 46.8 | 50.1 | 40.1 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 62.7 | 56.7 | 53.5 | 49.0 | 58.2 |
| Broke even | \% | na | 2.8 | 6.9 | 2.0 | 1.8 | 3.6 |
| Made a loss | \% | na | 34.5 | 36.4 | 44.5 | 49.2 | 38.1 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 18.8 | 28.0 | 26.1 | 14.3 | 35.5 |
| Median value | \% | na | 3.2 | 8.7 | 4.0 | 0.5 | 8.9 |
| Lowest quartile | \% | na | 1.5 | -20.5 | -27.1 | -48.7 | -12.1 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 17.0 | 38.7 | 20.2 | 13.0 | 27.4 |
| Median value | \% | na | 17.0 | 5.2 | 2.2 | - | 5.9 |
| Lowest quartile | \% | na | -21.0 | -9.7 | -14.3 | -22.6 | -10.6 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 18.8 | 73.4 | 63.5 | 68.0 | 54.2 |
| Median value | \% | na | -53.3 | 10.6 | 7.3 | 12.4 | 10.4 |
| Lowest quartile | \% | na | -75.4 | -16.5 | -23.7 | -16.5 | -16.9 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 47748 | 52732 | 54644 | 51786 | 47918 | 45437 |
| Employment | '000 | 983 | 1000 | 1006 | 998 | 977 | 957 |
| Total operating income | \$m | 201546 | 210343 | 216080 | 223696 | 233004 | 243882 |
| Total operating expenses | \$m | 187762 | 197888 | 203419 | 211637 | 220405 | 229460 |
| Operating profit before tax | \$m | 16031 | 13693 | 13072 | 13601 | 13146 | 15779 |
| Total assets | \$m | 164832 | 178842 | 183948 | 192180 | 204703 | 213572 |
| Total liabilities | \$m | 91411 | 93086 | 101238 | 108757 | 125508 | 129652 |
| Capital expenditure | \$m | 10104 | 11664 | 10513 | 13007 | 12404 | 11240 |
| Industry gross product(a) | \$m | 60500 | 62960 | 62754 | 65766 | na | na |
| Industry value added(a) | \$m | na | na | na | 67655 | 68694 | 71310 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 20.6 | 19.0 | 18.4 | 19.3 | 20.4 | 21.1 |
| Average income | \$'000 | 4221 | 3989 | 3954 | 4320 | 4863 | 5367 |
| Average expenses | \$'000 | 3932 | 3753 | 3723 | 4087 | 4600 | 5050 |
| Average profit | \$'000 | 336 | 260 | 239 | 263 | 274 | 347 |
| Average assets | \$'000 | 3452 | 3392 | 3366 | 3711 | 4272 | 4700 |
| Average net worth | \$'000 | 1538 | 1626 | 1514 | 1611 | 1653 | 1847 |
| Average IGP | \$'000 | 1267 | 1194 | 1148 | 1270 | na | na |
| Average IVA | \$'000 | na | na | na | 1306 | 1434 | 1569 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 8.0 | 6.5 | 6.0 | 6.1 | 5.6 | 6.5 |
| Return on assets | \% | 9.7 | 7.7 | 7.1 | 7.1 | 6.4 | 7.4 |
| Return on net worth | \% | 21.8 | 16.0 | 15.8 | 16.3 | 16.6 | 18.8 |
| Interest coverage | times | 7.0 | 5.1 | 4.9 | 4.6 | 4.3 | 4.6 |
| Investment rate (IGP) | \% | 16.7 | 18.5 | 16.8 | 19.8 | na | na |
| Investment rate (IVA) | \% | na | na | na | 19.2 | 18.1 | 15.8 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 75.8 | 79.4 | 78.4 | 76.4 | 77.6 |
| Broke even | \% | na | 0.5 | 0.2 | 0.2 | 0.8 | 0.3 |
| Made a loss | \% | na | 23.6 | 20.4 | 21.5 | 22.9 | 22.1 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 13.1 | 14.6 | 13.8 | 12.3 | 14.1 |
| Median value | \% | na | 4.0 | 5.3 | 4.9 | 4.1 | 5.7 |
| Lowest quartile | \% | na | - | - | 0.3 | - | 0.1 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 38.5 | 43.3 | 40.0 | 31.0 | 46.7 |
| Median value | \% | na | 11.1 | 12.5 | 12.5 | 10.0 | 16.0 |
| Lowest quartile | \% | na | - | 0.5 | 1.0 | 0.1 | 0.6 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 95.8 | 104.5 | 105.6 | 100.0 | 105.2 |
| Median value | \% | na | 26.6 | 33.3 | 31.6 | 30.0 | 38.4 |
| Lowest quartile | \% | na | - | 2.6 | 2.4 | 1.7 | - |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 221 | 223 | 232 | 245 | 259 | 261 |
| Employment | '000 | 67 | 60 | 55 | 50 | 50 | 49 |
| Total operating income | \$m | 29751 | 29715 | 30250 | 31879 | 35770 | 37551 |
| Total operating expenses | \$m | 26009 | 26159 | 25894 | 27069 | 30778 | 32169 |
| Operating profit before tax | \$m | 3762 | 3465 | 4212 | 4800 | 5058 | 5433 |
| Total assets | \$m | 106224 | 111574 | 115576 | 122371 | 135405 | 143154 |
| Total liabilities | \$m | 48459 | 47254 | 47655 | 54516 | 58652 | 73361 |
| Capital expenditure | \$m | 3011 | 5312 | 3568 | 4952 | 5132 | 7324 |
| Industry gross product(a) | \$m | 12538 | 12430 | 13269 | 14493 | na | na |
| Industry value added(a) | \$m | na | na | na | 14130 | 14150 | 14937 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 301.7 | 266.8 | 234.1 | 201.4 | 192.7 | 185.5 |
| Average income | \$'000 | 134383 | 132230 | 129617 | 128547 | 137210 | 142105 |
| Average expenses | \$'000 | 117481 | 116407 | 110954 | 109155 | 118061 | 121736 |
| Average profit | \$'000 | 16991 | 15419 | 18047 | 19354 | 19403 | 20560 |
| Average assets | \$'000 | 479809 | 496500 | 495228 | 493451 | 519396 | 541738 |
| Average net worth | \$'000 | 260924 | 286220 | 291032 | 273621 | 294416 | 264116 |
| Average IGP | \$'000 | 56632 | 55313 | 56856 | 58440 | na | na |
| Average IVA | \$'000 | na | na | na | 56977 | 54276 | 56528 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 12.6 | 11.7 | 13.9 | 15.1 | 14.1 | 14.5 |
| Return on assets | \% | 3.5 | 3.1 | 3.6 | 3.9 | 3.7 | 3.8 |
| Return on net worth | \% | 6.5 | 5.4 | 6.2 | 7.1 | 6.6 | 7.8 |
| Interest coverage | times | 2.1 | 2.0 | 2.2 | 2.4 | 2.5 | 2.4 |
| Investment rate (IGP) | \% | 24.0 | 42.7 | 26.9 | 34.2 | na | na |
| Investment rate (IVA) | \% | na | na | na | 35.0 | 36.3 | 49.0 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 51.8 | 74.0 | 78.2 | 73.8 | 74.9 |
| Broke even | \% | na | 14.3 | 1.3 | 0.4 | 12.0 | 5.5 |
| Made a loss | \% | na | 33.9 | 24.8 | 21.4 | 14.1 | 19.7 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 17.8 | 20.8 | 35.2 | 30.7 | 24.1 |
| Median value | \% | na | 2.4 | 11.9 | 19.0 | 10.5 | 13.2 |
| Lowest quartile | \% | na | -2.4 | - | 2.9 | 2.2 | 4.2 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 4.4 | 6.2 | 10.6 | 10.9 | 7.5 |
| Median value | \% | na | 0.6 | 2.3 | 4.4 | 4.1 | 2.4 |
| Lowest quartile | \% | na | -0.3 | -0.5 | 1.6 | 0.4 | 0.4 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 6.4 | 11.3 | 31.3 | 28.3 | 22.3 |
| Median value | \% | na | - | 3.0 | 9.6 | 7.7 | 6.3 |
| Lowest quartile | \% | na | -1.3 | -0.8 | 2.3 | 0.2 | 1.3 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

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| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 77293 | 79501 | 79036 | 78315 | 76725 | 74974 |
| Employment | '000 | 306 | 326 | 356 | 393 | 354 | 359 |
| Total operating income | \$m | 51875 | 55332 | 61597 | 70454 | 73349 | 83929 |
| Total operating expenses | \$m | 48825 | 53061 | 58552 | 66887 | 68795 | 79836 |
| Operating profit before tax | \$m | 3287 | 2316 | 3152 | 3144 | 4288 | 4508 |
| Total assets | \$m | 23567 | 24846 | 28138 | 32189 | 34377 | 42108 |
| Total liabilities | \$m | 18135 | 17803 | 19726 | 22166 | 23880 | 27955 |
| Capital expenditure | \$m | 1361 | 1749 | 1828 | 2624 | 2281 | 2341 |
| Industry gross product(a) | \$m | 13435 | 14225 | 15587 | 17922 | na | na |
| Industry value added(a) | \$m | na | na | na | 19225 | 20041 | 21808 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 3.9 | 4.0 | 4.3 | 4.9 | 4.4 | 4.6 |
| Average income | \$'000 | 657 | 675 | 748 | 870 | 920 | 1073 |
| Average expenses | \$'000 | 618 | 647 | 711 | 826 | 863 | 1021 |
| Average profit | \$'000 | 42 | 28 | 38 | 39 | 54 | 58 |
| Average assets | \$'000 | 298 | 303 | 342 | 397 | 431 | 539 |
| Average net worth | \$'000 | 69 | 86 | 102 | 124 | 132 | 181 |
| Average IGP | \$'000 | 170 | 174 | 189 | 221 | na | na |
| Average IVA | \$'000 | na | na | na | 237 | 251 | 279 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 6.3 | 4.2 | 5.1 | 4.5 | 5.8 | 5.4 |
| Return on assets | \% | 13.9 | 9.3 | 11.2 | 9.8 | 12.5 | 10.7 |
| Return on net worth | \% | 60.5 | 32.9 | 37.5 | 31.4 | 40.8 | 31.9 |
| Interest coverage | times | 6.6 | 4.1 | 5.4 | 6.4 | 9.3 | 8.0 |
| Investment rate (IGP) | \% | 10.1 | 12.3 | 11.7 | 14.6 | na | na |
| Investment rate (IVA) | \% | na | na | na | 13.7 | 11.4 | 10.7 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 73.2 | 72.2 | 70.2 | 82.3 | 76.6 |
| Broke even | \% | na | 4.2 | 3.5 | 5.1 | 3.7 | 5.2 |
| Made a loss | \% | na | 22.6 | 24.3 | 24.6 | 14.0 | 18.2 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 17.9 | 20.3 | 16.6 | 19.3 | 20.5 |
| Median value | \% | na | 6.1 | 5.8 | 5.3 | 6.7 | 7.5 |
| Lowest quartile | \% | na | - | - | - | 2.1 | 0.9 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 39.2 | 59.6 | 54.7 | 55.8 | 55.6 |
| Median value | \% | na | 15.8 | 16.7 | 16.1 | 16.1 | 16.6 |
| Lowest quartile | \% | na | - | - | - | 5.3 | 2.5 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 100.0 | 128.3 | 150.0 | 100.0 | 119.4 |
| Median value | \% | na | 42.8 | 30.9 | 41.1 | 38.5 | 39.3 |
| Lowest quartile | \% | na | - | -5.3 | - | - | - |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

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| Industry gross product |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 43900 | 41947 | 39725 | 40439 | 42075 | 42234 |
| Employment | '000 | 429 | 410 | 389 | 431 | 456 | 466 |
| Total operating income | \$m | 172857 | 184707 | 183545 | 190477 | 205064 | 216764 |
| Total operating expenses | \$m | 167663 | 178434 | 178132 | 185948 | 197819 | 210136 |
| Operating profit before tax | \$m | 7791 | 6826 | 5889 | 5513 | 7609 | 8906 |
| Total assets | \$m | 81107 | 76561 | 75500 | 85036 | 90634 | 97783 |
| Total liabilities | \$m | 59755 | 52032 | 50897 | 59408 | 61807 | 64766 |
| Capital expenditure | \$m | 2547 | 2701 | 2362 | 2791 | 3943 | 3924 |
| Industry Gross Product(a) | \$m | 24751 | 23750 | 22517 | 24492 | na | na |
| Industry value added(a) | \$m | na | na | na | 26226 | 29787 | 31659 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 9.5 | 9.4 | 9.2 | 10.2 | 10.5 | 10.7 |
| Average income | \$'000 | 3848 | 4226 | 4365 | 4515 | 4709 | 4972 |
| Average expenses | \$'000 | 3733 | 4082 | 4236 | 4408 | 4543 | 4820 |
| Average profit | \$'000 | 173 | 156 | 140 | 131 | 175 | 204 |
| Average assets | \$'000 | 1806 | 1752 | 1796 | 2016 | 2081 | 2243 |
| Average net worth | \$'000 | 475 | 561 | 585 | 608 | 662 | 757 |
| Average IGP | \$'000 | 551 | 543 | 536 | 581 | na | na |
| Average IVA | \$'000 | na | na | na | 622 | 684 | 726 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 4.5 | 3.7 | 3.2 | 2.9 | 3.7 | 4.1 |
| Return on assets | \% | 9.6 | 8.9 | 7.8 | 6.5 | 8.4 | 9.1 |
| Return on net worth | \% | 36.5 | 27.8 | 23.9 | 21.5 | 26.4 | 27.0 |
| Interest coverage | times | 5.0 | 4.5 | 4.2 | 4.5 | 6.1 | 6.8 |
| Investment rate (IGP) | \% | 10.3 | 11.4 | 10.5 | 11.4 | na | na |
| Investment rate (IVA) | \% | na | na | na | 10.6 | 13.2 | 12.4 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 70.1 | 73.6 | 76.0 | 75.8 | 75.1 |
| Broke even | \% | na | 1.7 | 2.1 | 2.1 | 2.3 | 3.1 |
| Made a loss | \% | na | 28.2 | 24.3 | 21.9 | 21.9 | 21.8 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 9.3 | 10.0 | 10.5 | 8.3 | 10.1 |
| Median value | \% | na | 3.8 | 2.4 | 2.8 | 2.8 | 4.2 |
| Lowest quartile | \% | na | -0.4 | - | 0.2 | 0.1 | 0.2 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 21.9 | 19.9 | 23.6 | 18.3 | 21.8 |
| Median value | \% | na | 7.3 | 6.0 | 8.2 | 7.1 | 10.1 |
| Lowest quartile | \% | na | -1.5 | - | 1.2 | 0.6 | 0.2 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 86.6 | 67.3 | 100.0 | 78.0 | 85.3 |
| Median value | \% | na | 29.5 | 24.1 | 33.3 | 30.5 | 43.9 |
| Lowest quartile | \% | na | - | 1.5 | 9.3 | 5.1 | 5.3 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.


1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 30000 | 31055 | 31010 | 31422 | 30788 | 30182 |
| Employment | '000 | 393 | 394 | 426 | 474 | 456 | 423 |
| Total operating income | \$m | 25800 | 26431 | 27643 | 31938 | 31969 | 32174 |
| Total operating expenses | \$m | 23865 | 24884 | 25796 | 29820 | 30438 | 30680 |
| Operating profit before tax | \$m | 1946 | 1582 | 1880 | 2158 | 1612 | 1538 |
| Total assets | \$m | 27949 | 27318 | 31674 | 32416 | 32517 | 31065 |
| Total liabilities | \$m | 16910 | 13598 | 16229 | 17618 | 18171 | 17777 |
| Capital expenditure | \$m | 1802 | 2391 | 3060 | 2851 | 2152 | 2981 |
| Industry gross product(a) | \$m | 9766 | 9918 | 10680 | 12016 | na | na |
| Industry value added(a) | \$m | na | na | na | 12888 | 13053 | 13443 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 12.8 | 12.4 | 13.4 | 15.0 | 14.6 | 13.8 |
| Average income | \$'000 | 841 | 832 | 866 | 1008 | 1022 | 1050 |
| Average expenses | \$'000 | 778 | 783 | 809 | 942 | 973 | 1001 |
| Average profit | \$'000 | 63 | 50 | 59 | 68 | 52 | 50 |
| Average assets | \$'000 | 911 | 860 | 993 | 1024 | 1040 | 1014 |
| Average net worth | \$'000 | 360 | 432 | 484 | 467 | 459 | 434 |
| Average IGP | \$'000 | 318 | 312 | 335 | 379 | na | na |
| Average IVA | \$'000 | na | na | na | 407 | 417 | 439 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 7.5 | 6.0 | 6.8 | 6.8 | 5.0 | 4.8 |
| Return on assets | \% | 7.0 | 5.8 | 5.9 | 6.7 | 5.0 | 5.0 |
| Return on net worth | \% | 17.6 | 11.5 | 12.2 | 14.6 | 11.2 | 11.6 |
| Interest coverage | times | 3.0 | 2.8 | 3.3 | 3.5 | 3.0 | 3.1 |
| Investment rate (IGP) | \% | 18.5 | 24.1 | 28.7 | 23.7 | na | na |
| Investment rate (IVA) | \% | na | na | na | 22.1 | 16.5 | 22.2 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 74.1 | 65.1 | 73.3 | 74.3 | 82.2 |
| Broke even | \% | na | 2.6 | 0.8 | 5.3 | 4.8 | 2.3 |
| Made a loss | \% | na | 23.3 | 34.1 | 21.4 | 21.0 | 15.5 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 12.2 | 16.7 | 14.9 | 14.8 | 18.5 |
| Median value | \% | na | 5.5 | 5.7 | 7.0 | 8.1 | 6.6 |
| Lowest quartile | \% | na | 0.1 | -2.5 | - | - | 1.8 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 22.2 | 19.0 | 22.9 | 20.5 | 21.9 |
| Median value | \% | na | 7.7 | 6.4 | 6.1 | 5.8 | 8.8 |
| Lowest quartile | \% | na | 0.2 | -2.0 | - | 0.9 | 2.6 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 41.7 | 34.4 | 47.1 | 44.2 | 41.0 |
| Median value | \% | na | 16.4 | 12.7 | 8.7 | 17.3 | 14.7 |
| Lowest quartile | \% | na | - | -3.1 | - | - | 0.4 |

na not available

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(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 26910 | 27280 | 26541 | 26843 | 27633 | 27757 |
| Employment | '000 | 306 | 302 | 320 | 319 | 310 | 327 |
| Total operating income | \$m | 45336 | 48111 | 54129 | 55890 | 55579 | 62595 |
| Total operating expenses | \$m | 42729 | 45199 | 50585 | 52337 | 51803 | 59132 |
| Operating profit before tax | \$m | 2633 | 2905 | 3564 | 3671 | 3850 | 3446 |
| Total assets | \$m | 63744 | 63386 | 63393 | 70685 | 66232 | 72894 |
| Total liabilities | \$m | 34260 | 33995 | 36011 | 44158 | 40712 | 47755 |
| Capital expenditure | \$m | 4766 | 5062 | 5004 | 5246 | 5691 | 5609 |
| Industry gross product(a) | \$m | 17377 | 19837 | 20045 | 20422 | na | na |
| Industry value added(a) | \$m | na | na | na | 21549 | 22155 | 23732 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 11.3 | 10.9 | 11.7 | 11.5 | 10.9 | 11.5 |
| Average income | \$'000 | 1671 | 1729 | 1972 | 2018 | 1950 | 2195 |
| Average expenses | \$'000 | 1575 | 1624 | 1843 | 1890 | 1818 | 2073 |
| Average profit | \$'000 | 97 | 104 | 130 | 133 | 135 | 121 |
| Average assets | \$'000 | 2349 | 2277 | 2309 | 2552 | 2324 | 2556 |
| Average net worth | \$'000 | 1087 | 1056 | 997 | 958 | 895 | 881 |
| Average IGP | \$'000 | 640 | 713 | 730 | 737 | na | na |
| Average IVA | \$'000 | na | na | na | 778 | 777 | 832 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 5.8 | 6.0 | 6.6 | 6.6 | 6.9 | 5.5 |
| Return on assets | \% | 4.1 | 4.6 | 5.6 | 5.2 | 5.8 | 4.7 |
| Return on net worth | \% | 8.9 | 9.9 | 13.0 | 13.8 | 15.1 | 13.7 |
| Interest coverage | times | 2.8 | 2.9 | 3.3 | 2.9 | 3.1 | 2.8 |
| Investment rate (IGP) | \% | 27.4 | 25.5 | 25.0 | 25.7 | na | na |
| Investment rate (IVA) | \% | na | na | na | 24.3 | 25.7 | 23.6 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 67.2 | 72.0 | 74.5 | 65.6 | 71.9 |
| Broke even | \% | na | 5.4 | 5.7 | 4.0 | 3.6 | 6.0 |
| Made a loss | \% | na | 27.5 | 22.3 | 21.5 | 30.8 | 22.0 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 16.7 | 16.1 | 16.9 | 15.9 | 12.1 |
| Median value | \% | na | 5.2 | 7.6 | 5.2 | 3.0 | 3.3 |
| Lowest quartile | \% | na | -0.2 | - | - | -1.3 | - |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 23.6 | 23.7 | 21.5 | 23.4 | 23.2 |
| Median value | \% | na | 6.4 | 9.0 | 8.8 | 7.8 | 8.1 |
| Lowest quartile | \% | na | -1.8 | - | 0.7 | -1.7 | - |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 62.5 | 54.5 | 65.9 | 66.7 | 72.7 |
| Median value | \% | na | 15.8 | 23.6 | 23.4 | 25.8 | 26.4 |
| Lowest quartile | \% | na | -11.1 | -1.4 | 1.1 | - | 0.8 |

na not available

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1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 1956 | 2363 | 3049 | 3540 | 3917 | 3857 |
| Employment | '000 | 127 | 137 | 125 | 118 | 119 | 120 |
| Total operating income | \$m | 20290 | 22435 | 23941 | 24855 | 29839 | 33442 |
| Total operating expenses | \$m | 17533 | 19192 | 21954 | 20486 | 23761 | 27544 |
| Operating profit before tax | \$m | 2868 | 3234 | 1989 | 4603 | 6103 | 6122 |
| Total assets | \$m | 32094 | 34373 | 37964 | 36358 | 40608 | 45884 |
| Total liabilities | \$m | 17814 | 17730 | 23714 | 21196 | 22530 | 26094 |
| Capital expenditure | \$m | 4488 | 6217 | 5365 | 5304 | 6173 | 8437 |
| Industry gross product(a) | \$m | 12605 | 12888 | 14956 | 15648 | na | na |
| Industry value added(a) | \$m | na | na | na | 16205 | 16661 | 18617 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 63.4 | 54.5 | 38.8 | 32.0 | 30.0 | 30.8 |
| Average income | \$'000 | 10161 | 8924 | 7432 | 6769 | 7533 | 8591 |
| Average expenses | \$'000 | 8780 | 7634 | 6815 | 5579 | 5999 | 7076 |
| Average profit | \$'000 | 1437 | 1286 | 618 | 1254 | 1541 | 1573 |
| Average assets | \$'000 | 16073 | 13673 | 11786 | 9902 | 10252 | 11787 |
| Average net worth | \$'000 | 7151 | 6621 | 4424 | 4129 | 4564 | 5084 |
| Average IGP | \$'000 | 6312 | 5127 | 4643 | 4262 | na | na |
| Average IVA | \$'000 | na | na | na | 4414 | 4206 | 4783 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 14.1 | 14.4 | 8.3 | 18.5 | 20.5 | 18.3 |
| Return on assets | \% | 8.9 | 9.4 | 5.2 | 12.7 | 15.0 | 13.3 |
| Return on net worth | \% | 20.1 | 19.4 | 14.0 | 30.4 | 33.8 | 30.9 |
| Interest coverage | times | 5.7 | 5.5 | 3.7 | 6.0 | 8.3 | 8.6 |
| Investment rate (IGP) | \% | 35.6 | 48.2 | 35.9 | 33.9 | na | na |
| Investment rate (IVA) | \% | na | na | na | 32.7 | 37.1 | 45.3 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 70.4 | 70.6 | 49.3 | 71.8 | 86.3 |
| Broke even | \% | na | 5.0 | 4.7 | 4.7 | 3.7 | - |
| Made a loss | \% | na | 24.5 | 24.7 | 45.9 | 24.5 | 13.7 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 32.6 | 30.4 | 15.7 | 29.3 | 12.2 |
| Median value | \% | na | 3.2 | 5.4 | - | 10.0 | 5.6 |
| Lowest quartile | \% | na | -1.0 | -3.3 | -8.6 | - | 3.2 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 79.2 | 76.0 | 24.6 | 72.6 | 21.4 |
| Median value | \% | na | 18.2 | 28.8 | - | 39.7 | 9.4 |
| Lowest quartile | \% | na | 6.0 | -2.2 | -22.7 | -23.0 | 3.9 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 82.6 | 169.1 | 130.0 | 96.9 | 66.7 |
| Median value | \% | na | 14.5 | 54.8 | 78.0 | 47.3 | 18.1 |
| Lowest quartile | \% | na | -18.2 | 6.4 | 24.6 | 23.1 | -6.3 |

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1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 19500 | 18945 | 18493 | 18799 | 18675 | 18192 |
| Employment | '000 | 290 | 309 | 299 | 301 | 303 | 309 |
| Total operating income | \$m | 97438 | 120354 | 124030 | 129325 | 135852 | 144032 |
| Total operating expenses | \$m | 75016 | 87449 | 94293 | 95787 | 98666 | 111755 |
| Operating profit before tax | \$m | 22414 | 32681 | 29709 | 33389 | 37211 | 32287 |
| Total assets | \$m | 1035176 | 1138403 | 1292526 | 1399478 | 1477002 | 1723236 |
| Total liabilities | \$m | 826979 | 884037 | 1087547 | 1154597 | 1168953 | 1427712 |
| Capital expenditure | \$m | 4223 | 4079 | 3046 | 5156 | 3698 | 9014 |
| Industry Gross Product(a) | \$m |  |  | . | . . | . . | . . |
| Industry value added(a) | \$m | . | . | . | . | $\ldots$ |  |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 14.6 | 15.7 | 15.2 | 15.0 | 15.1 | 15.6 |
| Average income | \$'000 | 4883 | 6106 | 6313 | 6429 | 6758 | 7292 |
| Average expenses | \$'000 | 3759 | 4437 | 4800 | 4762 | 4908 | 5658 |
| Average profit | \$'000 | 1123 | 1658 | 1512 | 1660 | 1851 | 1635 |
| Average assets | \$'000 | 51873 | 57759 | 65793 | 69570 | 73470 | 87244 |
| Average net worth | \$'000 | 10433 | 12906 | 10434 | 12173 | 15323 | 14962 |
| Average IGP | \$'000 | . | . | $\ldots$ | . |  | . |
| Average IVA | \$'000 | . | $\ldots$ | $\ldots$ | . | $\ldots$ |  |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 23.0 | 27.2 | 24.0 | 25.8 | 27.4 | 22.4 |
| Return on assets | \% | 2.2 | 2.9 | 2.3 | 2.4 | 2.5 | 1.9 |
| Return on net worth | \% | 10.8 | 12.8 | 14.5 | 13.6 | 12.1 | 10.9 |
| Interest coverage | times | . . | . | . | . . | . |  |
| Investment rate (IGP) | \% | . | . | . | . | . |  |
| Investment rate (IVA) | \% |  |  |  | . | $\ldots$ |  |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 75.6 | 81.2 | 83.0 | 75.2 | 79.0 |
| Broke even | \% | na | 8.3 | 5.2 | 4.0 | 7.1 | 6.8 |
| Made a loss | \% | na | 16.1 | 13.6 | 13.1 | 17.7 | 14.2 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 41.8 | 42.2 | 42.7 | 33.9 | 40.0 |
| Median value | \% | na | 17.7 | 16.5 | 15.4 | 14.2 | 18.9 |
| Lowest quartile | \% | na | 3.0 | 3.5 | 4.8 | 0.6 | 1.6 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 32.3 | 16.9 | 21.9 | 37.5 | 52.5 |
| Median value | \% | na | 9.5 | 5.5 | 7.9 | 6.5 | 14.4 |
| Lowest quartile | \% | na | 0.5 | 1.2 | 2.1 | 0.3 | 2.0 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 82.9 | 52.5 | 67.7 | 67.9 | 147.9 |
| Median value | \% | na | 23.0 | 13.6 | 17.2 | 16.2 | 36.7 |
| Lowest quartile | \% | na | - | - | 2.6 | - | 3.7 |

[^1]
na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 48825 | 50012 | 53883 | 54579 | 54613 | 53423 |
| Employment | '000 | 562 | 642 | 656 | 699 | 666 | 689 |
| Total operating income | \$m | 25678 | 28184 | 32554 | 34874 | 34787 | 38388 |
| Total operating expenses | \$m | 22391 | 25646 | 29082 | 30955 | 31005 | 34974 |
| Operating profit before tax | \$m | 3288 | 2444 | 3486 | 3928 | 3783 | 3429 |
| Total assets | \$m | 28913 | 29946 | 29142 | 34256 | 37802 | 36971 |
| Total liabilities | \$m | 14692 | 13282 | 13784 | 17541 | 17838 | 17064 |
| Capital expenditure | \$m | 2029 | 1761 | 2694 | 2593 | 2617 | 3017 |
| Industry gross product(a) | \$m | 13035 | 15393 | 18409 | 20304 | na | na |
| Industry value added(a) | \$m | na | na | na | 20901 | 19829 | 22111 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 11.4 | 12.6 | 11.9 | 12.6 | 12.0 | 12.6 |
| Average income | \$'000 | 521 | 555 | 593 | 628 | 626 | 704 |
| Average expenses | \$'000 | 454 | 505 | 530 | 557 | 558 | 641 |
| Average profit | \$'000 | 67 | 48 | 64 | 71 | 68 | 63 |
| Average assets | \$'000 | 587 | 589 | 531 | 617 | 681 | 678 |
| Average net worth | \$'000 | 289 | 328 | 280 | 301 | 359 | 365 |
| Average IGP | \$'000 | 264 | 303 | 336 | 366 | na | na |
| Average IVA | \$'000 | na | na | na | 376 | 357 | 405 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 12.8 | 8.7 | 10.7 | 11.3 | 10.9 | 8.9 |
| Return on assets | \% | 11.4 | 8.2 | 12.0 | 11.5 | 10.0 | 9.3 |
| Return on net worth | \% | 23.1 | 14.7 | 22.7 | 23.5 | 19.0 | 17.2 |
| Interest coverage | times | 7.6 | 5.6 | 8.5 | 8.6 | 8.8 | 8.0 |
| Investment rate (IGP) | \% | 15.6 | 11.4 | 14.6 | 12.8 | na | na |
| Investment rate (IVA) | \% | na | na | na | 12.4 | 13.2 | 13.6 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 69.0 | 71.7 | 69.1 | 75.9 | 84.0 |
| Broke even | \% | na | 6.8 | 6.8 | 9.0 | 5.4 | 1.2 |
| Made a loss | \% | na | 24.2 | 21.6 | 21.9 | 18.6 | 14.8 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 24.1 | 28.6 | 31.0 | 30.7 | 23.2 |
| Median value | \% | na | 8.8 | 9.0 | 8.9 | 9.1 | 12.2 |
| Lowest quartile | \% | na | - | - | - | 0.4 | 2.6 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 88.0 | 65.5 | 87.2 | 76.5 | 92.9 |
| Median value | \% | na | 15.5 | 16.2 | 12.1 | 12.9 | 50.9 |
| Lowest quartile | \% | na | - | - | - | 0.6 | 8.2 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 120.0 | 124.9 | 146.3 | 108.9 | 161.5 |
| Median value | \% | na | 14.3 | 18.2 | 29.1 | 25.0 | 111.5 |
| Lowest quartile | \% | na | -7.6 | -1.4 | - | -2.8 | 4.1 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 15239 | 15847 | 15575 | 15699 | 15577 | 15400 |
| Employment | '000 | 158 | 165 | 169 | 155 | 166 | 180 |
| Total operating income | \$m | 13289 | 16311 | 18694 | 19726 | 21529 | 20815 |
| Total operating expenses | \$m | 11044 | 15362 | 17777 | 17894 | 18891 | 18038 |
| Operating profit before tax | \$m | 2267 | 948 | 927 | 1843 | 2609 | 2770 |
| Total assets | \$m | 19200 | 20835 | 25350 | 31385 | 30559 | 30153 |
| Total liabilities | \$m | 10046 | 11705 | 15443 | 16661 | 16734 | 14464 |
| Capital expenditure | \$m | 2863 | 2002 | 3180 | 3082 | 3230 | 3489 |
| Industry gross product(a) | \$m | 5387 | 4794 | 5210 | 5949 | na | na |
| Industry value added(a) | \$m | na | na | na | 8904 | 9661 | 9549 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 10.2 | 10.1 | 10.5 | 9.7 | 10.6 | 11.6 |
| Average income | \$'000 | 855 | 998 | 1163 | 1238 | 1370 | 1335 |
| Average expenses | \$'000 | 710 | 940 | 1105 | 1123 | 1202 | 1157 |
| Average profit | \$'000 | 146 | 58 | 58 | 116 | 166 | 178 |
| Average assets | \$'000 | 1235 | 1275 | 1576 | 1970 | 1945 | 1934 |
| Average net worth | \$'000 | 589 | 559 | 616 | 924 | 880 | 1006 |
| Average IGP | \$'000 | 347 | 293 | 324 | 373 | na | na |
| Average IVA | \$'000 | na | na | na | 559 | 615 | 613 |
| Industry ratios |  |  |  |  |  |  |  |
| Profit margin | \% | 17.1 | 5.8 | 5.0 | 9.3 | 12.1 | 13.3 |
| Return on assets | \% | 11.8 | 4.6 | 3.7 | 5.9 | 8.5 | 9.2 |
| Return on net worth | \% | 24.8 | 10.4 | 9.4 | 12.5 | 18.9 | 17.7 |
| Interest coverage | times | 7.6 | 3.3 | 2.9 | 4.8 | 8.2 | 7.7 |
| Investment rate (IGP) | \% | 53.1 | 41.8 | 61.0 | 51.8 | na | na |
| Investment rate (IVA) | \% | na | na | na | 34.6 | 33.4 | 36.5 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 61.3 | 71.0 | 76.5 | 61.4 | 60.3 |
| Broke even | \% | na | 5.6 | 3.2 | 3.6 | 7.1 | 3.4 |
| Made a loss | \% | na | 33.0 | 25.8 | 19.9 | 31.6 | 36.3 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 17.8 | 20.0 | 29.2 | 22.4 | 15.4 |
| Median value | \% | na | 4.0 | 6.4 | 6.1 | 3.6 | 3.9 |
| Lowest quartile | \% | na | -1.9 | - | 1.5 | -3.0 | -4.3 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 29.5 | 24.2 | 17.8 | 24.6 | 38.9 |
| Median value | \% | na | 5.1 | 7.8 | 1.3 | 5.3 | 9.0 |
| Lowest quartile | \% | na | -3.1 | -0.5 | 1.0 | -6.9 | -10.3 |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 63.2 | 57.2 | 66.7 | 66.7 | 81.6 |
| Median value | \% | na | 10.3 | 16.4 | 43.6 | 17.2 | 15.6 |
| Lowest quartile | \% | na | -2.0 | -1.3 | 0.6 | -8.3 | 5.3 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99 1999-2000

| Selected indicators |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 33540 | 34394 | 34229 | 34497 | 33953 | 33260 |
| Employment | '000 | 168 | 175 | 179 | 184 | 176 | 204 |
| Total operating income | \$m | 11214 | 11240 | 11844 | 12389 | 12347 | 13982 |
| Total operating expenses | \$m | 10398 | 10327 | 10864 | 10935 | 11434 | 12657 |
| Operating profit before tax | \$m | 836 | 911 | 963 | 1465 | 925 | 1333 |
| Total assets | \$m | 12207 | 15705 | 16693 | 16833 | 17295 | 15368 |
| Total liabilities | \$m | 4883 | 4752 | 4723 | 4619 | 5105 | 5200 |
| Capital expenditure | \$m | 863 | 908 | 727 | 786 | 917 | 871 |
| Industry gross product(a) | \$m | 4160 | 3891 | 4032 | 4302 | na | na |
| Industry value added(a) | \$m | na | na | na | 4638 | 4953 | 5965 |
| Business averages |  |  |  |  |  |  |  |
| Average employment | no. | 5 | 5 | 5 | 5 | 5 | 6 |
| Average income | \$'000 | 331 | 320 | 336 | 351 | 359 | 417 |
| Average expenses | \$'000 | 307 | 294 | 308 | 310 | 332 | 378 |
| Average profit | \$'000 | 25 | 26 | 27 | 42 | 27 | 40 |
| Average assets | \$'000 | 360 | 447 | 474 | 477 | 503 | 459 |
| Average net worth | \$'000 | 216 | 312 | 340 | 346 | 354 | 303 |
| Average IGP | \$'000 | 123 | 111 | 114 | 122 | na | na |
| Average IVA | \$'000 | na | na | na | 132 | 144 | 178 |
| Industry averages |  |  |  |  |  |  |  |
| Profit margin | \% | 8 | 8 | 8 | 12 | 8 | 10 |
| Return on assets | \% | 7 | 6 | 6 | 9 | 5 | 9 |
| Return on net worth | \% | 11 | 8 | 8 | 12 | 8 | 13 |
| Interest coverage | times | 5 | 6 | 6 | 8 | 6 | 8 |
| Investment rate (IGP) | \% | 21 | 23 | 18 | 18 | na | na |
| Investment rate (IVA) | \% | na | na | na | 17 | 19 | 15 |
| Business profitability |  |  |  |  |  |  |  |
| Made a profit | \% | na | 69 | 74 | 78 | 70 | 74 |
| Broke even | \% | na | 5 | 3 | 5 | 5 | 2 |
| Made a loss | \% | na | 26 | 23 | 17 | 26 | 24 |
| Business comparisons |  |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 21 | 22 | 22 | 20 | 21 |
| Median value | \% | na | 6 | 9 | 9 | 7 | 10 |
| Lowest quartile | \% | na | - | - | 2 | -1 | 1 |
| Return on assets |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 40 | 53 | 54 | 42 | 61 |
| Median value | \% | na | 11 | 15 | 16 | 8 | 22 |
| Lowest quartile | \% | na | - | - | - | -3 | - |
| Return on net worth |  |  |  |  |  |  |  |
| Highest quartile | \% | na | 60 | 78 | 80 | 69 | 163 |
| Median value | \% | na | 15 | 29 | 24 | 17 | 44 |
| Lowest quartile | \% | na | -3 | -2 | - | -5 | -3 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

|  | Employment | Total income | OPBT | Total assets | IVA |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | '000 | \$m | \$m | \$m | \$m |
| ALL INDUSTRIES | 6563 | 1296627 | 117926 | 2952983 | 360540 |
| Agriculture, forestry and fishing | 355 | 35649 | 5897 | 161633 | 14238 |
| Agriculture | 317 | 29937 | 5373 | 151479 | 12207 |
| Services to agriculture, forestry and fishing | 38 | 5712 | 524 | 10154 | 2031 |
| Mining | 65 | 44841 | 7525 | 96433 | 23859 |
| Coal mining | 17 | 11245 | 1328 | 17755 | 4961 |
| Oil and gas extraction | 6 | 10340 | 3560 | 35172 | 8806 |
| Metal ore mining | 24 | 16257 | 2091 | 34762 | 7867 |
| Other mining and services to mining | 18 | 6999 | 545 | 8744 | 2225 |
| Manufacturing | 957 | 243882 | 15779 | 213572 | 71310 |
| Food, beverage and tobacco manufacturing | 187 | 55070 | 3155 | 62016 | 14374 |
| Textile, clothing, footwear and leather manufacturing | 65 | 9587 | 394 | 5815 | 2985 |
| Wood and paper product manufacturing | 65 | 15800 | 1276 | 11822 | 5231 |
| Printing, publishing and recorded media | 100 | 17577 | 2025 | 20681 | 7517 |
| Petroleum, coal, chemical and associated product manufacturing | 100 | 40288 | 2602 | 31363 | 9819 |
| Non-metallic mineral product manufacturing | 40 | 11259 | 1136 | 13133 | 4085 |
| Metal product manufacturing | 144 | 39425 | 2897 | 38054 | 11851 |
| Machinery and equipment manufacturing | 199 | 47704 | 1923 | 27795 | 13094 |
| Other manufacturing | 57 | 7171 | 371 | 2893 | 2355 |
| Electricity, gas and water supply | 49 | 37551 | 5433 | 143154 | 14937 |
| Electricity and gas supply | 36 | 31354 | 3772 | 93159 | 11374 |
| Water supply, sewerage and drainage services | 13 | 6197 | 1660 | 49995 | 3564 |
| Construction | 359 | 83929 | 4508 | 42108 | 21808 |
| General construction | 133 | 50137 | 2164 | 27669 | 9558 |
| Construction trade services | 226 | 33792 | 2344 | 14439 | 12250 |
| Wholesale trade | 466 | 216764 | 8906 | 97783 | 31659 |
| Basic material wholesaling | 95 | 58985 | 2110 | 29317 | 6499 |
| Machinery and motor vehicle wholesaling | 189 | 77229 | 3563 | 33792 | 13749 |
| Personal and household good wholesaling | 183 | 80550 | 3233 | 34673 | 11410 |
| Retail trade | 1061 | 179723 | 6584 | 50714 | 30629 |
| Food retailing | 442 | 59796 | 2033 | 13443 | 9413 |
| Personal and household good retailing | 455 | 65600 | 3047 | 24372 | 13776 |
| Motor vehicle retailing and services | 165 | 54327 | 1504 | 12900 | 7440 |
| Accommodation, cafes and restaurants | 423 | 32174 | 1538 | 31065 | 13443 |
| Transport and storage | 327 | 62595 | 3446 | 72894 | 23732 |
| Road transport | 150 | 19954 | 785 | 11839 | 8057 |
| Rail transport | 31 | 6313 | 391 | 17157 | 2837 |
| Services to transport | 72 | 15617 | 636 | 14688 | 4921 |
| Other transport and storage | 74 | 20711 | 1633 | 29210 | 7917 |
| Communication services | 120 | 33442 | 6122 | 45884 | 18617 |
| Finance and insurance | 309 | 144032 | 32287 | 1723236 |  |
| Finance | 167 | 101976 | 26693 | 1324843 |  |
| Insurance | 47 | 24937 | 3042 | 349289 |  |
| Services to finance and insurance | 95 | 17118 | 2552 | 49105 | 7055 |
| Property and business services | 998 | 108860 | 12368 | 192015 | 51628 |
| Property services | 115 | 18171 | 2300 | 62988 | 8154 |
| Business services | 883 | 90689 | 10068 | 129027 | 43474 |
| Private community services | 689 | 38388 | 3429 | 36971 | 22111 |
| Cultural and recreational services | 180 | 20815 | 2770 | 30153 | 9549 |
| Motion picture, radio and television services | 38 | 8450 | 1251 | 15119 | 3284 |
| Libraries, museums and the arts | 19 | 1285 | 94 | 1191 | 553 |
| Sport and recreation | 123 | 11079 | 1425 | 13844 | 5712 |
| Personal and other services | 204 | 13982 | 1333 | 15368 | 5965 |
| Personal services | 126 | 6650 | 742 | 3469 | 3793 |
| Other services | 78 | 7332 | 591 | 11898 | 2172 |

[^2]|  | Total income | Total expenses | Total assets | Total liabilities |
| :---: | :---: | :---: | :---: | :---: |
|  | \% | \% | \% | \% |
|  |  |  |  |  |
| ALL INDUSTRIES | 1 | 1 | 1 | 1 |
| Agriculture, forestry and fishing | 2 | 2 | 1 | 3 |
| Agriculture | 2 | 2 | 2 | 3 |
| Services to agriculture; forestry and fishing | 4 | 4 | 3 | 5 |
| Mining | - | - | - | - |
| Coal mining | . | $\ldots$ | . | . |
| Oil and gas extraction | . | . | . |  |
| Metal ore mining |  | . | . |  |
| Other mining and services to mining | 3 | 2 | 2 | 3 |
| Manufacturing | - | 1 | 1 | 2 |
| Food, beverage and tobacco manufacturing | - | - | 3 | 4 |
| Textile, clothing, footwear and leather manufacturing | 1 | 1 | 2 | 2 |
| Wood and paper product manufacturing | 2 | 2 | 1 | 2 |
| Printing, publishing and recorded media | 1 | 1 | 2 | 3 |
| Petroleum, coal, chemical and associated product manufacturing | - | 1 | 3 | 2 |
| Non-metallic mineral product manufacturing | 1 | 1 | 1 | 2 |
| Metal product manufacturing | 1 | 3 | 3 | 5 |
| Machinery and equipment manufacturing | - | 1 | 1 | 2 |
| Other manufacturing | 1 | 1 | 3 | 4 |
| Electricity, gas and water supply | 1 | 1 | 3 | 5 |
| Electricity and gas supply | . | . | . |  |
| Water supply, sewerage and drainage services | 3 | 7 | 9 | 31 |
| Construction | 5 | 5 | 5 | 5 |
| General construction | 6 | 6 | 6 | 6 |
| Construction trade services | 8 | 8 | 9 | 10 |
| Wholesale trade | 4 | 4 | 4 | 4 |
| Basic material wholesaling | 6 | 6 | 6 | 7 |
| Machinery and motor vehicle wholesaling | 8 | 7 | 7 | 7 |
| Personal and household good wholesaling | 7 | 7 | 8 | 9 |
| Retail trade | 3 | 3 | 4 | 4 |
| Food retailing | 4 | 4 | 6 | 8 |
| Personal and household good retailing | 6 | 6 | 7 | 7 |
| Motor vehicle retailing and services | 4 | 4 | 5 | 6 |
| Accommodation, cafes and restaurants | 7 | 7 | 10 | 10 |
| Transport and storage | 3 | 3 | 3 | 3 |
| Road transport | 7 | 8 | 8 | 9 |
| Rail transport | - | - | - | - |
| Services to transport | 7 | 7 | 11 | 14 |
| Other transport and storage | 1 | 1 | 1 | 1 |
| Communication services | 1 | 1 | - | 1 |
| Finance and insurance | 2 | 2 | 1 | 1 |
| Finance | 2 | 2 | 1 | 1 |
| Insurance | 3 | 3 | 2 | 2 |
| Services to finance and insurance | 8 | 6 | 3 | 3 |
| Property and business services | 4 | 4 | 3 | 3 |
| Property services | 6 | 7 | 6 | 10 |
| Business services | 5 | 5 | 3 | 3 |
| Private community services | 5 | 5 | 8 | 8 |
| Cultural and recreational services | 4 | 4 | 6 | 8 |
| Motion picture, radio and television services | 6 | 6 | 9 | 13 |
| Libraries, museums and the arts | 6 | 6 | 11 | 13 |
| Sport and recreation | 5 | 5 | 8 | 6 |
| Personal and other services | 5 | 5 | 11 | 6 |
| Personal services | 7 | 7 | 9 | 10 |
| Other services | 6 | 6 | 14 | 8 |

[^3]REFERENCE PERIOD

SCOPE AND COVERAGE

1 The statistical results presented in this publication have been derived from the annual Economic Activity Survey (EAS) for the financial year ending June 2000.

2 The EAS results are from details of profit and loss statements and balance sheets collected from selected businesses, mainly by mail-out questionnaires. For 1999-2000, businesses were asked to provide data in respect of the financial year ending June 2000. In a minority of cases, where businesses did not account on a June-year basis, details were reported in respect of the accounting year which ended between October 1999 and September 2000.
3 The estimates relate to businesses in the public trading and private employing sectors of the economy only.

4 The diagram below illustrates the dissection of business in the Australian economy.


5 The population frame for the EAS statistics consisted of all business units in the Australian economy except for:

- Agricultural businesses with an estimated value of agricultural operations less than \$22,500;
- non-employing businesses in all other industries i.e. businesses which have not registered as group employers with the ATO; and
- businesses classified to the General Government sector (note: government-owned Public Trading Enterprises were included).

6 The business unit about which information is collected and published for the EAS is termed the management unit. This is the highest level unit within a business, for which a set of management accounts are maintained. In most cases it coincides with the legal entity owning the business (i.e. company, partnership,
trust, sole operator, etc.). However, in the case of large diversified businesses there are often a number of management units, each coinciding with a 'division' or 'line of business'. A division or line of business is recognised where separate and comprehensive accounts are compiled for it.

7 The ABS Business Register provided the population frame from which management units were selected for inclusion in the EAS.
8 Approximately 20,000 management units were selected for the EAS-based collection using stratified random sampling techniques. All management units with employment of 200 or more persons were automatically selected in the sample.

9 Data in this publication have been adjusted to allow for lags in processing new businesses to the ABS business register, and the omission of some businesses from the register.

10 Since the beginning of the survey, 'surprise outliering' has been used as the methodology to identify and reduce the impact on the estimates of businesses whose response to the survey was significantly different to those of its peers. Where the extreme values have been confirmed as correct, the sample weight that had originally been applied to the business is reduced to 1 . That is, the business represents itself and not others. In the vast majority of cases surprise outliering has the effect of reducing the estimates by more than they should. To compensate for this, the methodology has been changed for the 1999-2000 reference period by the introduction of 'winsorised outliering'. The introduction of winsorisation was not industry wide, with the Mining, Manufacturing, and Electricity, gas and water supply industries expected to convert at a later date.

11 Winsorising reduces the harsh impact of surprise outliering by moderating the impact of businesses who perform differently to their peers. The improved methodology, which does not rely on a subjective judgement, will provide for more stable time series estimates.

12 An analysis of the 1998-99 estimate was undertaken to identify the impact on the estimates of the change in methodology. At the all industries level the impact of the change is minimal. However for some data items in some industries there is an impact on the estimates. The industries most affected by the implementation of winsorising were Retail trade and Personal and other SERVICES with balance sheet data items demonstrating the greatest impact. A detailed table showing the impact of the changed methodology is available by contacting the inquiries officer listed on the front page of this publication.

13 This publication presents statistics broken into two categories, defined as follows:

- large businesses include all management units which employ 200 or more persons or have assets worth more than $\$ 200 \mathrm{~m}$; and
- other businesses are those management units which employ less than 200 persons and do not have assets worth more than $\$ 200 \mathrm{~m}$.
14 Other size dissections can be made available on request.
15 This publication presents statistics classified according to the Australian and New Zealand Standard Industrial Classification (ANZSIC), 1993 (Cat. no. 1292.0). Each business unit is classified to a single industry. The industry allocated is based on an estimate of the primary activity of the management unit irrespective of whether a range of activities or a single activity is undertaken by the unit. For example, a management unit which derives most of its income from construction activities would have all operations included in

CLASSIFICATION BY
INDUSTRY continued

ROUNDING

DATA CONFRONTATION

LIMITATIONS OF FINANCIAL DATA ANALYSIS
the aggregates and ratios for the Construction industry division, even if significant secondary activities (e.g. quarrying) were undertaken. This is different from the approach that might be taken to the collection of statistics on an activity basis.

16 Where figures have been rounded, discrepancies may occur between the sums of the component items and totals. Published percentages are calculated prior to rounding of figures and therefore some discrepancy may occur between those percentages and those that could be calculated from rounded figures.

17 Care should be exercised when comparing results from different ABS surveys due to likely differences in scope, methodology, data item definition and reference period.

18 This publication presents a wide range of data that can be used to analyse business and industry performance. It is important that any analysis be based upon a range of data presented rather than focusing on one variable.

19 Differences in accounting policy and practices across businesses and industries also lead to some inconsistencies in the data input to the statistics. While much of the accounting process is subject to standards, there is still a great deal of flexibility left to managers and accountants in the accounting policy and practices they adopt. For example, acceptable methods of asset valuation include historical cost, replacement cost and current market value. The timing of asset revaluations also varies considerably across businesses. The way profit is measured is affected by management policy on such things as depreciation rates, bad debt provisions and write off and goodwill write off. The varying degree to which businesses consolidate their accounts may also affect the ratios calculated.

20 Those ratios compiled from a combination of flow and level items need to be treated with additional caution. The information contained in balance sheets indicates the level of assets and liabilities at a point in time. Information contained in profit and loss statements summarises the flows (or transactions) which have taken place during the past financial year. Ratios which include both level and flow items in their derivation may be volatile due to the timing differences involved.

21 The above limitations are not meant to imply that analysis based on this data should be avoided, only that they should be borne in mind when interpreting the data presented in this publication.

22 The counts of operating businesses included in this publication should be used with some caution. Over and above the sampling error associated with these estimates, they are more affected than are other estimates presented by such things as internal restructuring of businesses (e.g. changes in divisional structure), mergers, takeovers and changes in the quality of the ABS Business Register. Because of these influences, estimates of the number of businesses have been smoothed, using a three-year moving average. This technique reduces the effect the above influences have on movements in the number of operating businesses across the years. Having applied this technique, the estimates are then considered suitable for use in analysing changes in the relative composition of industries and the generation of business averages. (NB a two-year average is applied to the most recent year's estimate, incorporating the current year's estimate with that of the previous year). These management unit counts exclude management units which were part year operators i.e. operating at the beginning of the reference period but not at the end.

23 It is important to note that if an industry is dominated by a number of large businesses, it is possible for one or more of the significant businesses to affect

LIMITATIONS OF FINANCIAL DATA ANALYSIS continued

ACKNOWLEDGMENT

RELATED PUBLICATIONS

STATISTICS AVAILABLE ON REQUEST
the aggregates, business averages and industry ratios with out having a similar effect on the business comparisons and business profitability measures. It is also possible for a business can rank highly in the business comparisons, while having little effect on the industry ratios and aggregates. For example, if a unit reported an operating profit of $\$ 50,000$ and total assets of $\$ 10,000$ it would have a return on assets of $500 \%$ and rank well above the 75 th percentile for return on assets, while its contribution to the aggregates and industry ratios would be minimal.

24 ABS publications draw extensively on information provided freely by individuals, businesses, governments and other organisations. Their continued cooperation is very much appreciated: without it, the wide range of statistics published by the ABS would not be available. Information received by the ABS is treated in strict confidence as required by the Census and Statistics Act 1905.

25 Some of the industry-specific collections used to compile the statistics in this publication can provide fine level breakdowns of the data (e.g. by State). For more information on these surveys refer to the following ABS publications.

- Agriculture, Australia, 1999-2000 (Cat. no. 7113.0)
- Electricity, Gas, Water and Sewerage Industries, Australia, 1999-2000 (Cat. no. 8208.0)
- Manufacturing Industry, Australia, 1999-2000 (Cat. no. 8221.0)
- Mining Operations, Australia, 1999-2000 (Cat. no. 8415.0)

26 Finer industry dissections than those presented in this publication can be found in the ABS product Summary of Industry Performance
(Cat. no. 8140.0.55.002). This product provides a one page summary of each industry's structure, income statement, balance sheet, economic values, business averages and performance ratios to the ANZSIC subdivision (2 digit) level. For most ANZSIC subdivisions, separate Summaries of Industry Performance are available for small and medium (combined) and for large sizes of businesses.
27 Another source of more detailed data is the ABS product Industry Concentration Statistics (Cat. no. 8140.0.55.001). This product shows the proportions of sales, persons employed and industry gross product that are concentrated among the 20 largest enterprise groups operating in each industry. The 'largest 20 ' are further subdivided by groups of four, viz. first four groups, second four groups, and so on.

28 Both the Summaries of Industry Performance and Industry Concentration Statistics can either be purchased separately as a product, or accessed through the ABS web based information service, AusStats. AusStats is a subscription service, providing access to a comprehensive range of ABS material. It is available on-line, via the World Wide Web, and is a part of the ABS web site where both free and charged data are integrated.
29 Additionally, a considerable amount of data from the EAS collection is avaliable on request. In general, data requests entail a finer industry dissection and can be presented by size classifications tailored to a client's specific need. For example, size classifications based on specified ranges in the value of sales, profits or assets can be generated. Additionally, many other performance measures or ratios apart from those included in the publication can be generated. Some examples are liquidity, debt coverage, stocks turnover and assets turnover ratios. A charge is made for providing non standard data requests and information is only made availible if it passes confidentiality testing.

NON-SAMPLING ERROR

1 Since the estimates in this publication are based on information obtained from a sample drawn from units in the surveyed population, the estimates are subject to sampling variability. That is, they may differ from the figures that would have been produced if all units had been included in the survey.

2 One measure of the likely difference is given by the standard error (SE), which indicates the extent to which an estimate might have varied by chance because only a sample of units was included. The relative standard error (RSE) provides an immediate indication of the percentage errors likely to have occurred due to sampling, and thus avoids the need to refer to the size of the estimate. The relative standard errors table on page 31, provides RSEs for a selection of estimates presented in this publication. It should be noted that estimates for large businesses are generally not subject to sampling error as every effort is made to completely enumerate these businesses.
3 There are about 2 chances in 3 that the difference between the estimate shown and the true value will be within one SE, and about 19 chances in 20 that the difference will be within two SEs. Thus, for example, if the estimated value of a variable is $\$ 12,000 \mathrm{~m}$ and its RSE is $5 \%$, its reliability in terms of sampling error can be interpreted as follows. There are about 2 chances in 3 that the true value of the variable lies within the range $\$ 11,400 \mathrm{~m}$ to $\$ 12,600 \mathrm{~m}$, and 19 chances in 20 that it lies within the range $\$ 10,800 \mathrm{~m}$ and $\$ 13,200 \mathrm{~m}$.

4 The size of the RSE may be a misleading indicator of the reliability of some of the estimates for operating profit before tax and industry value added. This situation may occur where an estimate may legitimately include positive and negative values reflecting the financial positions of different businesses. In these cases the aggregate estimate can be small relative to the contribution of individual businesses resulting in an SE which is large relative to the estimate.

5 The imprecision due to sampling variability, which is measured by the SE, is not to be confused with inaccuracies that may occur because of inadequacies in available sources from which the population frame was compiled, imperfections in reporting by providers, errors made in collection such as in recording and coding data, and errors made in processing data. Inaccuracies of this kind are collectively referred to as non-sampling error and they may occur in any enumeration, whether it be a full count or a sample.
6 While it is not possible to quantify non-sampling error, every effort is made to reduce it to a minimum. Collection forms are designed to be easy to complete and assist businesses to report accurately. Efficient and effective operating procedures and systems are used to compile the statistics.

RELATIONSHIPS WITH NATIONAL ACCOUNTS ESTIMATES

1 Both the Economic Activity Survey (EAS) and the National Accounts attempt to measure overall economic activity, although the EAS is substantially narrower in scope and coverage. Differences also occur in the industry dissection of the two sets of statistics because they rely on different units frameworks.

2 The prime purpose of the EAS is to derive a set of economic measures based on information available from the standard financial accounts of trading and employing businesses. EAS data are also used in the compilation of National Accounts aggregates, especially those relating to measures of production.
3 The main summary measure of industry production in the National Accounts is gross value added (GVA) which is the value of output at basic prices minus the value of intermediate consumption at purchasers' prices. It has not been possible to exactly duplicate this concept in the output of the annual economic collections, but the major summary item, industry value added (IVA), is conceptually a close approximation.

4 Despite the close conceptual affinity between the definitions of IVA and GVA, there are substantial coverage, conceptual and methodological differences which make precise comparisons between the two series somewhat difficult. The more important of these are summarised below.

5 These are the most significant of the differences between the IVA and GVA estimates. EAS does not cover business units classified to the general government sector, non-farm businesses without employees and households contributing to GVA through their ownership of dwellings, or an imputation for the services provided to owner occupiers, which are all included on the derivation of GVA in the National Accounts.

6 The application of the standard formula for IVA is known to result in an understatement of the value added for businesses which do not charge directly or do not charge full commercial value for the services they provide to their clients. These include financial intermediaries, insurance and superannuation businesses and not for profit organisations.

7 Banks and some other financial intermediaries provide some services for which they do not charge explicitly. They do this by paying a lower rate of interest on deposits and charging a higher rate to borrowers. In the National Accounts, an estimate is made for financial intermediation services indirectly measured (FISIM), to measure the value of these services. This is added to the output of financial intermediaries. An estimate is also made for the consumption of FISIM by other industries, which is added to the intermediate consumption of those industries in the National Accounts.
8 Similarly, for general insurance business in the National Accounts, estimates of output include an imputed insurance service charge derived as premiums earned less claims due plus interest and other income earned on technical reserves. The National Accounts also makes an adjustment to GVA for other industries to account for their consumption of the insurance service charge.

9 Due to difficulties in collecting data to measure the output of financial intermediaries and insurance enterprises IVA has not been estimated for the Finance and Insurance industry.

10 For Agriculture, the National Accounts estimates use the value of agricultural commodities produced to measure gross output. This measure of

## TECHNICAL NOTE 2 NATIONAL ACCOUNTS continued

DIFFERENCES IN
METHODOLOGY continued

INPUT-OUTPUT STRATEGY
output is valued on an accruals basis as far as possible. In particular, sheep and cattle are included in output and GVA as the animal grows rather than as sold. National Accounts also include an estimate of the value of backyard production by households

11 Gross product for Agriculture is obtained by deducting an estimate of intermediate inputs used within Agriculture from this estimate of gross output.

12 The IVA estimate for Agriculture is based on the results of the annual Agricultural Finance Survey for which most large businesses report on an accruals basis while small and medium businesses report on a cash basis.

13 There are a number of other specific adjustments made to the National Accounts that are not included in IVA. These are:

- the inventories valuation adjustment to exclude holding gains/losses;
- the value added by owner builders in the construction industry of dwellings and alterations and additions to dwellings is included in construction industry output GVA;
- an allowance for understatement of business income and expenses reported by respondents is included in output and GVA for all industries; and
- the value of fringe benefits are included as employee compensation, raising the level of GVA compared with IVA.

14 The annual National Accounts estimates of industry GVA and components are compiled using supply-use tables. These are a particular type of input-output table. Importantly, they enable data for the supply of products to be compared with data for the use of (demand for) commodities and for GVA to be compared with incomes. Because they are a balanced system, they enforce the conceptual equivalence between supply and demand for products and value added and incomes

15 The ABS program of industry surveys, including EAS are key sources of data for much of the supply-use tables. However, some major components of the demand side of the equation - household final consumption expenditure in particular - have to be taken from other sources. When these data are included, inconsistencies in supply and demand of varying order become apparent.

16 Balance between the data are achieved by an iterative process of adjustment. In the process it is likely that EAS data will accept some of the adjustment in order to achieve balance in the whole system.

Business averages These are derived by dividing the estimate of the financial variable in question by the number of operating businesses for that year.

Business comparisons
Compares the profit margin, return on assets and return on net worth for each industry across quartiles. The quartiles divide the units at the 75,50 and 25 percentile point. For example, table 8 , shows that in the Construction industry, those businesses in the highest quartile ( $75 \%$ mark or higher) had a Profit margin of $20.5 \%$ or more in 1999-2000. While those in the lowest quartile ( $25 \%$ mark or lower) had a profit margin of less than $0.9 \%$. The median value was a profit margin of $7.5 \%$.

For conceptual reasons, the calculation of the quartiles do not include units which reported zero profit, zero assets or zero net worth. For e.g. where net worth equals zero, it was not possible to calculate Return on net worth.

Business profitability The proportion of businesses that made a profit, loss or broke even. Broke even is defined as those businesses incurring a profit or loss of less than $\$ 500$.

## Capital expenditure

Acquisition of fixed tangible assets (e.g. plant and machinery, property) and intangible assets (e.g. computer software, patents and licences) including those assets acquired under a finance lease. Also includes capital work done by employees or proprietors of the business for its own use or for rental or lease purposes.

Economic Activity Survey (EAS) An annual business survey which is the main source of the statistics presented in this publication.

Employment Includes working proprietors, working partners, permanent, part-time, temporary and casual employees, and managerial and executive employees working for a business during the last pay period in June each year. Employees absent on paid or prepaid leave are included.

Income from services Includes repair, maintenance and service income and fees, income from work done or sales made on a commission basis, delivery or installation charges which are invoiced separately to customers, advertising income and management fees/charges from related or unrelated businesses. As a result of revised international standards, income from royalties from intellectual property are also a component of estimates of income from services commencing with estimates for 1997-98. Excluded are rent, leasing and hiring income, government bounties and subsidies, income from natural resource royalties, interest income and dividends.

Industry Value Added (IVA)
Represents the value added by an industry to the intermediate inputs used by that industry. From 1997-98, IVA has replaced IGP as the official measure of the contribution by industries to GDP. While IVA and IGP both represent gross output less intermediate inputs (or alternatively, the value added to intermediate inputs), introduction of new international standards for measuring economic variables has meant changes to the way in which gross output and intermediate inputs are defined, as follows.
Trading profit
plus Operational funding from Government
plus Own account capital work
equals Capitalised wages and salaries
plus Capitalised purchases
less Capitalised purchases
equals IGP
plus Computer software (non capitalised) expense
plus Indirect taxes (fringe benefits tax, payroll tax, land rates and taxes)

| Industry Value Added (IVA) continued | plus Exploration expenditure written off less Intellectual property royalty expense equals IVA |
| :---: | :---: |
| Interest coverage | The number of times over that businesses can meet their interest expenses from |
|  | their earnings before interest and taxation, i.e. $\frac{\text { EBIT }}{\text { interest expenses }}$ |
| Investment rate | The proportion of industry value added used to acquire capital, i.e. $\frac{\text { capital expenditure } \times 100}{\text { IVA }}$ |
| Large businesses | See under 'Classification by size' in paragraph 13 of the Explanatory Notes. |
| Other businesses | See under 'Classification by size' in paragraph 13 of the Explanatory Notes. |
| Net worth | Total assets minus total liabilities. This is equal to the interests of shareholders or other owners in the assets of the business. |
| Management unit | See under 'Statistical unit' in paragraph 6 of the Explanatory Notes. |
| Operating business | A management unit which is still in existence at the end of the financial reporting period. See 'Management unit' above. |
| Profit margin | The percentage of operating income available as operating profit i.e. $\frac{\mathrm{OPBT} \times 100}{\text { operating income }}$ |
| Return on assets | Operating profit before tax as a percentage of the total book value of assets, i.e. $\frac{\mathrm{OPBT} \times 100}{\text { total assets }}$ |
| Return on net worth | Operating profit before tax as a percentage of shareholders' funds, i.e. $\frac{\mathrm{OPBT} \times 100}{\text { net worth }}$ |
| Sales of goods | Includes sales of goods whether or not manufactured by the business and sales or transfers to related businesses. |
| Total operating expenses | The total expenses of a business, excluding extraordinary items. |
| Total operating income | The total income of a business, excluding extraordinary items |

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LIBRARY A range of ABS publications is available from public and tertiary libraries Australia-wide. Contact your nearest library to determine whether it has the ABS statistics you require, or visit our web site for a list of libraries.

CPI INFOLINE For current and historical Consumer Price Index data, call 1902981074 (call cost 77c per minute).

DIAL-A-STATISTIC For the latest figures for National Accounts, Balance of Payments, Labour Force, Average Weekly Earnings, Estimated Resident Population and the Consumer Price Index call 1900986400 (call cost 77c per minute).

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[^4]
[^0]:    Dennis Trewin
    Australian Statistician

[^1]:    . . not applicable
    na not available

    - nil or rounded to zero (including null cells)
    (a) IVA replaces IGP from 1997-98 onwards.

[^2]:    . . not applicable

[^3]:    - nil or rounded to zero (including null cells)
    . . not applicable

[^4]:    © Commonwealth of Australia 2001

