## BUSINESS OPERATIONS AND INDUSTRY PERFORMANCE <br> AUSTRALIA

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## CONTENTS

Notes . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 2
Summary of findings . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 3

TABLES

SUMMARY OF INDUSTRY PERFORMANCE
1 All industries, all sizes . . . . . . . . . . . . . . . . . . . . . . . . . . . 12
2 All industries, large . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 13
3 All industries, other . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 14
4 Agriculture, forestry and fishing . . . . . . . . . . . . . . . . . . . . . . . . . . . . 15
5 Mining . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 16
6 Manufacturing . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 17
7 Electricity, gas and water supply . . . . . . . . . . . . . . . . . . . . . 18
8 Construction . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 19
9 Wholesale trade . . . . . . . . . . . . . . . . . . . . . . . . . . . . 20
10 Retail trade . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 21
11 Accommodation, cafes and restaurants . . . . . . . . . . . . . . . . . 22
12 Transport and storage . . . . . . . . . . . . . . . . . . . . . . . . . . . 23
13 Communication services . . . . . . . . . . . . . . . . . . . . . . . . . . 24
14 Finance and insurance . . . . . . . . . . . . . . . . . . . . . . . . . . . 25
15 Property and business services . . . . . . . . . . . . . . . . . . . . . . 26
16 Private community services . . . . . . . . . . . . . . . . . . . . . . . . 27
17 Cultural and recreation services . . . . . . . . . . . . . . . . . . . . . 28
18 Personal and other services . . . . . . . . . . . . . . . . . . . . . . . . 29

ADDITIONAL TABLES
19 Selected items by subdivision . . . . . . . . . . . . . . . . . . . . . . . 30
20 Relative standard errors of selected estimates, 1998-99 . . . . . . 32
ADDITIONAL INFORMATION
Explanatory notes . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 33
Technical note: Sampling variability . . . . . . . . . . . . . . . . . . . . . . . . . 37
Technical note: National Accounts . . . . . . . . . . . . . . . . . . . . . . . . . . 38
Glossary . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 40
about these and related statistics, contact the National Information Service on 1300135070 or Joanne Madden on Canberra 0262525288.

ABOUT THIS ISSUE

CHANGES IN THIS ISSUE

FUTURE CHANGES

## COMMENTS

## ABBREVIATIONS

This is the ninth annual publication in this series. It has been preceded by the preliminary 1998-99 publication Business Operations and Industry Performance (Cat. no. 8142.0). Estimates from the 1994-95 to the 1998-99 Economic Activity Surveys (EAS) are presented in this publication. The estimates contain revisions to previously published estimates that have resulted from further analysis of the data and additional data supplied by providers. It is expected that preliminary results from the 1999-2000 EAS will be released in May 2001.

The previous two releases of this publication have contained experimental estimates for selected industries using a combination of EAS and business income tax data. These estimates, along with additional data, will now be released in a new publication (Cat. no. 8155.0) in the first few months of next year. The experimental tag previously placed on the EAS/Tax estimates will be removed.

The majority of tables in this publication now include a five year time series, rather than three as in previous issues. Additional performance indicators such as Business profitability and Business comparisons have also been included in a number of the tables.

ABS statistical series are being impacted to varying degrees as a result of The New Tax System (TNTS), introduced in Australia from 1 July 2000. TNTS includes the removal of Wholesale Sales Tax and the introduction of a Goods and Service Tax (GST), and as a result, a number of ABS data series will reflect significant immediate and subsequent impacts. From financial year 1999-2000, the series in this publication will be recorded exclusive of the Goods and Services Tax.

Comments on the statistics, analysis presented, and suggestions for future improvements are always welcome. These should be addressed to: The Director, Economy Wide Statistics Section, PO Box 10, Belconnen ACT 2616. Phone 0262525521.

| ABS | Australian Bureau of Statistics |
| ---: | :--- |
| ANA | Australian National Accounts |
| ANZSIC | Australian and New Zealand Standard Industrial Classification |
| ATO | Australian Taxation Office |
| EAS | Economic Activity Survey |
| EBIT | Earnings Before Interest and Taxation |
| IVA | Industry Value Added |
| OBPT | Operating Profit Before Tax |
| RSE | Relative standard error |
| SE | Standard Error |
| SNA93 | United Nations System of National Accounts 1993 |

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## SUMMARY OF FINDINGS

NUMBER OF OPERATING BUSINESSES AND

EMPLOYMENT

The total number of operating businesses in the public trading and private employing sectors of the Australian economy fell by $0.4 \%$ between 1997-98 and 1998-99, following increases in each of the three previous years. In 1998-99 there were 700,024 businesses, 3,054 fewer than the 703,078 businesses a year earlier.

The decrease occurred predominantly in the small and medium sized businesses, while the number of large businesses remained relatively stable.

Employment across all industries decreased by $1.9 \%$ or 125,000 people between 1997-98 and 1998-99. This small decline across the majority of industries is in contrast to estimates produced in other ABS collections such as the Labour Force Survey (LFS) or the Survey of Employment and Earnings (SEE).

While all three surveys purport to show conditions in the labour market there are a few reasons why the picture they each paint may not always tell the same story. Firstly, the scope and coverage or each collection is different. SEE estimates include the General Government sector. LFS estimates include all employees from the General Government sector as well as unpaid family helpers and self-employed persons.

Secondly, the reference date for the three employment measures are not the same. SEE and LFS collect quarterly figures for employment at the last pay period of the middle month of the quarter (e.g. for June quarter this would be last pay period in May) while EAS collects one figure for the last pay period ending in June of the reference year.

Thirdly, another possibility is that since the late 80's, the business sector, particularly small business, has been increasingly using contractors in preference to ordinary employees. While contractors are included in the coverage of LFS (because they are part of the labour market) they are not included in EAS which attempts to measure the actual number of employees only.

For the year ended June 1999, the ABS also conducted detailed surveys of the Retail and Wholesale industries. The estimates from these two industry surveys are different to the estimates shown in this publication. The main reason for the differences is that the detailed nature of these specific industry surveys allows for a more accurate assessment of the industry of the surveyed businesses.

Of those employed at 30 June 1999, 4,039,000 (63\%) were employed by small and medium sized businesses and 2,375,000 (37\%) were employed by large businesses. Despite significant growth in the total number of operating businesses and in employment over the past five years this ratio has barely changed over the period.

EMPLOYMENT BY BUSINESS SIZE, All industries


NUMBER OF OPERATING BUSINESSES AND

EMPLOYMENT continued

OPERATING INCOME AND EXPENSES

OPERATING PROFIT
BEFORE TAX

The majority of industries experienced a decline in employment from 1997-98 to 1998-99. The Mining industry experienced the most significant percentage decrease with a $7.7 \%$ fall. The only industries to experience an increase in employment between 1997-98 and 1998-99 were; Wholesale trade (4.9\%), Cultural and recreational services (4.5\%), Communication services (1.7\%), Finance and insurance (1.7\%) and Agriculture, forestry and fishing (0.6\%).

Increases in the number of operating businesses and total employment often go hand in hand, but not always by similar percentages. Variations in their respective growth rates often can and do occur. Between 1997-98 and 1998-99 the largest variations occurred in Property and business services where the number of operating businesses increased by $2.6 \%$ while employment fell by $0.2 \%$ and Communication services where the number of businesses rose by $9.8 \%$ while employment rose by only $1.7 \%$.

Total operating income increased by $\$ 46,820$ million or $4.0 \%$ from 1997-98 to 1998-99 despite a $0.4 \%$ fall in the number of operating business; the largest percentage growth occurred in the Communication services and Property and business services industries. Total operating income in these two industries rose by $20.5 \%$ and $11.2 \%$ respectively.

Total operating expenses at the all industries level increased between 1997-98 and $1998-99$, by $\$ 34,947$ or $3.3 \%$; the largest percentage growth also occurring in the Communication services and Property and businesses services industries. Total operating expenses in these two industries rose by $16.4 \%$ and $11.6 \%$ respectively.

## TOTAL OPERATING INCOME AND EXPENSES, All industries, all sizes



With total operating income increasing by significantly more than total operating expenses between 1997-98 and 1998-99, operating profit before tax (OPBT) increased by $\$ 9,721$ million or $9.2 \%$ from $\$ 105,806$ million in $1997-98$ to $\$ 115,527$ million in 1998-99. The largest percentage increase (59.7\%) occurred in the Cultural and recreational services industry. The Personal and other services industry, on the other hand, incurred the largest percentage decrease (43.6\%) having recorded an increase of $46.8 \%$ the previous year, after an abnormal 1997-98. The Accommodation, cafes and restaurants industry experienced a similar upward and downward movement, although considerably less dramatic. OPBT in that industry declined $15.4 \%$ between $1997-98$ and 1998-99 following a $14.8 \%$ increase the previous year.

The Finance and insurance industry was again the largest contributor to OPBT in 1998-99, recording $\$ 36,308$ million, or $31.4 \%$ of total profit. This was followed by the Manufacturing industry with OPBT of $\$ 13,180$ million or $11.4 \%$.

## SUMMARY OF FINDINGS continued

TOTAL ASSETS AND
LIABILITIES

CAPITAL EXPENDITURE

BUSINESS AVERAGES

While the total expenditure on the acquisition of fixed tangible assets (capital expenditure) by businesses in 1998-99 was only slightly higher than that spent in 1997-98 it was still considerably higher than that recorded in the three previous years. The small increase between 1997-98 and 1998-99 was not distributed evenly across business sizes, with large business increasing their capital expenditure by $3.4 \%$ while small and medium businesses reduced their expenditure by $4.2 \%$.

Having been relatively static for the three years up to 1996-97 average profit at the all industries level has increased considerably over the last two years, by $11.4 \%$ between 1996-97 and 1997-98 and then by a further $9.5 \%$ between 1997-98 and 1998-99.

AVERAGE PROFIT, All industries, all sizes


Three quarters (74.9\%) of businesses at the all industries level produced a profit during 1998-99, while just over one-fifth (21.8\%) suffered a loss. This was little changed from 1997-98 where $74.4 \%$ of businesses produced a profit and $20.9 \%$ suffered a loss. While business profitability appears to have been improving over the last few years it is still down on that experienced in 1995-96 when $77.3 \%$ of businesses produced a profit and only $19.5 \%$ suffered a loss.

## SUMMARY OF FINDINGS continued

## BUSINESS PROFITABILITY continued

The industries which had the highest proportion of businesses making a profit in 1998-99 were; Construction (82.6\%), Communication services (81.4\%) and Retail trade (80.8\%).

Industries which had the highest proportion of businesses making a loss in 1998-99 were; Mining (50.5\%), Transport and storage (30.7\%) and Cultural and recreational services (30.0\%).

Looking at the quartile estimates of a particular performance indicator gives an indication of the distribution or variation in business performance for the indicator in a particular industry or in the economy as a whole.

In 1998-99, the industry with the largest profit margin at the highest quartile was Finance and insurance with $33.6 \%$. This was closely followed by the Agriculture, forestry and fishing industry with $33.3 \%$.

Despite recording the second largest profit margin at the highest quartile, the Agriculture, forestry and fishing industry also recorded the third smallest profit margin at the lowest quartile of $-2.8 \%$. The only industries to fare worse at the lowest quartile were Mining with $-48.7 \%$ and Cultural and recreational services with $-2.9 \%$.

In 1998-99, the industry with the largest return on assets at the highest quartile was Private community services with $76.5 \%$, followed by Communication services with $72.6 \%$.

The industry with the largest return on net worth at the highest quartile in 1998-99 was Communication services with $115.4 \%$, followed by Private community services with 108.9\%. Despite such large percentage returns at the highest quartile for Private community services, return on net worth as a whole was only $18.6 \%$. This suggests that despite the very high returns experienced by some businesses in this industry, there were many more businesses in Private community services that recorded much lower returns.

While the number of operating businesses in the Agriculture, forestry and fishing industry has continued to decline (from 118,482 in 1995-96 to 111,309 in 1998-99), total assets and total liabilities have continued to increase. Total liabilities have increased at a much greater rate than total assets. This increase in total liabilities is a fairly significant increase when compared against other industries.

Between 1997-98 and 1998-99 the industry experienced a decrease in total operating income (1.2\%), but a further increase in total operating expenses (1.5\%). Operating profit before tax accordingly fell by 5.4\%.

As in many other industries capital expenditure decreased by $6.0 \%$ between $1997-98$ and 1998-99.

The decline in the number of operating businesses between 1997-98 and 1998-99, combined with the small increase in employment ( $0.6 \%$ ), has resulted in an increase in average employment from 3.0 in 1997-98 to 3.1 in 1998-99.

The number of operating businesses in the Mining industry rose by $2.4 \%$ between 1997-98 and 1998-99, following falls in the previous three consecutive years. Despite

MINING continued

## MANUFACTURING

ELECTRICITY, GAS AND WATER SUPPLY
this, employment continued to decline from 86,000 in 1996-97 to 78,000 in 1997-98 to 72,000 in 1998-99.

Return on assets in the industry has declined for the third consecutive year from $9.1 \%$ in 1995-96 to 7.1\% in 1998-99. This reflects a fairly steady level of operating profit before tax for the industry while the value of total assets continues to rise significantly.

While the Mining industry recorded the highest investment rate (50.8\%) in 1998-99 of any industry, it also had the highest proportion of businesses making a loss (50.5\%). The proportion of businesses in the industry making a loss continues to increase each year. In 1995-96, only $34.5 \%$ of businesses in the industry reported a loss.

Prices for nickel, copper, aluminium and zinc fell dramatically in 1998-99, reflecting the downturn in commodity demand due in part to subdued economic activity in Asia.

Both employment and the number of operating businesses decreased in the Manufacturing industry by $2.0 \%$ and $5.5 \%$ respectively between 1997-98 and 1998-99. The $5.5 \%$ fall in the number of operating businesses was the largest decrease across all industries. The Manufacturing industry was the second largest employer of any industry in 1998-99, employing 978,000 people, contributing $15.2 \%$ of total employment.

The Manufacturing industry experienced a significant increase in total liabilities between 1997-98 and 1998-99 (15.4\%), despite the fall in the number of operating businesses. The $15.4 \%$ increase in total liabilities was the second highest percentage increase of all industries and was only surpassed by the $27.1 \%$ recorded in the Communication services industry. The $\$ 16,736$ million increase in total liabilities between 1997-98 and 1998-99 exceeded the $\$ 12,517$ million increase in total assets.

The Manufacturing industry recorded the highest total operating income in 1998-99 with $\$ 233,176$ million or $19.1 \%$ of total income.

Like many industries, there was a fall in the number of operating businesses $(0.9 \%)$ and a decline in the number of people employed (6.0\%) between 1997-98 and 1998-99 in the Electricity, gas and water supply industry. Employment in this industry has been on the decline for a number of years, having been 67,000 in 1994-95 but only 47,000 in 1998-99. Consistent with this, average employment has also been falling, (from 301.7 persons in 1994-95 to 202.6 persons in 1998-99).

While these indicators appear less optimistic, average profit has increased by $23.7 \%$ between 1997-98 and 1998-99. The percentage of businesses making a profit in the industry has also increased from $51.8 \%$ in 1995-96 to $80.6 \%$ in 1998-99.

Employment in the Construction industry fell $6.4 \%$ between 1997-98 and 1998-99, while the number of operating businesses decreased by a much less $0.9 \%$.

The proportion of businesses making a profit increased from $70.2 \%$ in $1997-98$ to $82.6 \%$ in 1998-99 after three consecutive years of decline. At $82.6 \%$, a higher percentage of businesses in this industry made a profit than in any other industry. Average profit also increased significantly by $35.9 \%$ and interest coverage (the number of times over that businesses can meet their interest expenses from their earnings before interest and tax)

## SUMMARY OF FINDINGS continued

CONSTRUCTION continued

WHOLESALE TRADE

RETAIL TRADE

ACCOMMODATION, CAFES AND RESTAURANTS
increased from 6.4 times in 1997-98 to 9.5 times in 1998-99, indicating improving ability to cover debt.

Increased activity in the industry in 1998-99 is likely to be have been aided by Olympic construction developments, the desire to have projects completed prior to the Olympics and the lead up to the implementation of the GST.

Wholesale trade recorded the highest percentage increase in employment of all industries with a $4.9 \%$ growth in 1998-99. Consistent with this, the number of operating businesses increased by 3.0\%.

The Wholesale trade industry accounted for $16.3 \%$ of total income in 1998-99, the second largest contribution of any other industry. Total operating income increased at a greater rate than total operating expenses ( $5.1 \%$ compared to $3.8 \%$ ) allowing operating profit before tax to increase by $\$ 1,826$ million to $\$ 7,348$ million. Likewise total assets increased at a greater rate than total liabilities ( $4.6 \%$ compared to $2.2 \%$ ).

At $41.5 \%$, Wholesale trade recorded the highest percentage increase in capital expenditure of all industries in 1998-99.

Average profit, interest coverage, return on assets, return on net worth and the investment rate all increased suggesting the industry is experiencing healthy growth. With average profit being $\$ 170,000$ in $1998-99$ it is now returning to the levels experienced five years ago. Business profitability in the industry is little changed compared to that experienced in 1997-98 with $75.9 \%$ of businesses recording a profit in 1998-99 compared to $76.0 \%$ in 1997-98. This level of profitability compares very favourably to that experienced four years ago in the industry when only $70.1 \%$ of businesses in the industry recorded a profit.

The Retail trade industry recorded a small fall in the number of operating businesses (0.1\%) but a larger fall in employment (4.4\%) between 1997-98 and 1998-99. Despite this fall in employment, the Retail trade industry continued to be the largest employer of any industry again in 1998-99, employing $1,035,000$ people, or $16.1 \%$ of total employment for all industries.

While there has been continued growth in operating profit before tax $(9.8 \%)$ and average profit (9.4\%) in 1998-99, the proportion of businesses making a profit declined from $86.1 \%$ in 1997-98 to $80.8 \%$ in 1998-99.

The Accommodation, cafes and restaurants industry was the only industry apart from Electricity, gas and water supply to have a decline in the value of their total assets (0.7\%) and an increase in their liabilities (0.2\%) between 1997-98 and 1998-99. Operating profit before tax continues to fluctuate decreasing by $15.4 \%$ in 1998-99 following an increase of $14.8 \%$ the year earlier.

There has been a slight decline in most selected indicators for this industry, with the exception being total liabilities and industry value added which increased by $0.2 \%$ and $8.5 \%$ respectively between 1997-98 and 1998-99. While the proportion of businesses making a profit has increased from $73.3 \%$ in 1997-98 to $74.6 \%$ in 1998-99, average profit has decreased by $14.7 \%$ from $\$ 68,000$ to $\$ 58,000$ for the same period.

ACCOMMODATION, CAFES AND RESTAURANTS continued

TRANSPORT AND STORAGE

COMMUNICATION SERVICES

FINANCE AND
INSURANCE

The investment rate of $15.7 \%$ in 1998-99 has decreased from 22.1 in 1997-98. Additionally, for the highest quartiles, all business comparison measures decreased between 1997-98 and 1998-99. This suggests that the top quartile of businesses did not perform as well in 1998-99 as in previous years.

While the number of operating businesses in the Transport and storage industry increased from 26,844 in 1997-98 to 27,191 in 1998-99, employment in the industry decreased by 7,000 persons or $2.2 \%$.

Average profit continues to increase rising by $6.8 \%$ in 1998-99. A significant number of businesses however suffered a loss in 1998-1999 (30.7\%), indicating that larger profits are being earned by a smaller number of businesses.

Capital expenditure increased by $11.3 \%$ for the industry.
When comparing data over time, care should be taken as the industry has been influenced by the privatisation of public transport services, mergers, takeovers and major restructuring in the road transport industry. The road transport industry includes businesses such as; road freight transport operators, charter bus services, tramway passenger transport operators, hire car services, taxi cabs, school bus services and taxi truck hire.

The Communication services industry continues to be a growth industry. The total number of operating businesses in the industry increased from 3,540 in 1997-98 to 3,887 in 1998-99, an increase of $9.8 \%$. This was the largest percentage increase experienced in any industry in 1998-99. Additionally, employment in the industry also increased by $1.7 \%$ in 1998-99 following declines in the previous two years. While total employment increased in 1998-99, average employment has continued to fall. Since 1994-95 average employment has fallen from 63.4 persons to 30.6 persons in 1998-99. Over the same period average profit has increased from $\$ 1,437,000$ to $\$ 1,564,000$.

The industry had the highest percentage increase in total operating income (20.5\%), total assets (12.6\%), total liabilities (27.1\%) and the number of operating businesses (9.8\%) across all industries between 1997-98 and 1998-99.

The industry also recorded an increase in operating profit before tax of $33.2 \%$ (from $\$ 4,603$ million in 1997-98 to $\$ 6,130$ million in 1998-99), well above the all industries increase of $9.2 \%$.

Communication services had the second highest proportion of businesses making a profit (81.4\%) in 1998-99 across all industries. This was significantly up on the previous year, when only $49.3 \%$ of businesses in the industry made a profit.

Compared to other industries, businesses in the highest quartile experienced high profit margins (29.3\%), return on assets (72.6\%) and return on net worth (115.4\%) in 1998-99.

The number of operating businesses in the finance and insurance industry decreased by $0.7 \%$ in 1998-99, while employment increased by $1.7 \%$. As a result average employment increased from 15.0 persons in 1997-98 to 15.2 persons in 1998--99. This may be a reflection of the number of the number of mergers which took place in 1998-99.

## SUMMARY OF FINDINGS continued

FINANCE AND INSURANCE continued

PROPERTY AND BUSINESS SERVICES

PRIVATE COMMUNITY SERVICES

CULTURAL AND
RECREATIONAL SERVICES

PERSONAL AND OTHER SERVICES

Nearly one third of OPBT recorded for 1998-99 was contributed by the Finance and insurance industry with $\$ 36,308$ million ( $31.4 \%$ of total profit). Additionally, total assets were highest in this industry for any industry in $1998-99$ with $\$ 1,476,038$ million (or $56.1 \%$ of total assets).

Total assets increased at a higher rate (5.5\%) than total liabilities (1.5\%) between 1997-98 and 1998-99.

Average profit increased for the second consecutive year, increasing by $8.4 \%$. The percentage of businesses making a profit however, decreased between 1997-98 and 1998-99 from 83.0\% to $75.2 \%$.

The Finance and insurance industry recorded the largest decrease in capital expenditure across all industries in 1998-99 of 28.2\%.

While the number of operating businesses in the Property and business services industry increase between 1997-98 and 1998-99 by $2.6 \%$, there was a reduction in employment by $0.2 \%$.

Property and business services had the second highest increase across all industries for total operating income (11.2\%) and total operating expenses (11.6\%) between 1997-98 and 1998-99. This increase in activity may be as a result of many large property investors and developers being involved in the purchase and resale of property and land in preparation for the Olympics.

While the number of operating businesses in the Private community services industry continues to increase, the increase between 1997-98 and 1998-99 was the smallest in recent years. Between 1997-98 and 1998-99 the number of operating businesses in the industry increased by only 24 , following more significant increases in the three previous years. Over the five years since 1994-95 the number of businesses operating in the industry has increased from 48,827 in 1994-95 to 54,606 in 1998-99. For the first time in the five year series, employment in the industry has declined (4.0\%).

Across all industries, Private community services had the largest decrease in industry value added (IVA) of 5.0\% between 1997-98 and 1998-99.

The percentage of businesses recording a profit increased between 1997-98 and 1998-99 from 69.1\% to $75.9 \%$.

Cultural and recreational services recorded an increase in employment of $4.5 \%$ between 1997-98 and 1998-99, in contrast to the all industries decline of $1.9 \%$. The number of businesses operating in the industry declined slightly but by only $0.3 \%$.

The Cultural and recreational services industry had the highest increase in operating profit before tax between 1997-98 and 1998-99, with an increase of $59.7 \%$. However the percentage of business in the industry making a profit fell from $76.5 \%$ to $65.3 \%$. The proportion of businesses suffering a loss in 1998-99 was 30.0\%, the third highest across all industries.

The number of operating businesses and employment in the Personal and other services industry was almost unchanged from 1997-98 to 1998-99.

## SUMMARY OF FINDINGS continued

PERSONAL AND OTHER
SERVICES continued

The industry however, significantly increased its capital expenditure by $16.2 \%$. Operating profit before tax fell significantly by 43.6\% between 1997-98 and 1998-99 reflecting a decline in total operating income and increased total operating expenses. While the $43.6 \%$ decline in operating profit before tax was the largest decrease across all industries for this time period, it merely returns the industry's profit level and averages back to the levels experienced in previous years after the abnormal increase of $46.8 \%$ that occurred between 1996-97 and 1997-98.
1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 681977 | 695042 | 698891 | 703078 | 700024 |
| Employment | '000 | 5808 | 6103 | 6258 | 6539 | 6414 |
| Total operating income | \$m | 967809 | 1069867 | 1119640 | 1173942 | 1220762 |
| Total operating expenses | \$m | 883024 | 974958 | 1026747 | 1073256 | 1108203 |
| Operating profit before tax | \$m | 91242 | 96531 | 94501 | 105806 | 115527 |
| Total assets | \$m | 1990202 | 2155601 | 2340735 | 2519264 | 2628964 |
| Total liabilities | \$m | 1321593 | 1388252 | 1620265 | 1729382 | 1779078 |
| Capital expenditure | \$m | 56871 | 63870 | 63226 | 73673 | 74095 |
| Industry value added(b)(c) | \$m | na | na | na | 326617 | 338852 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 8.4 | 8.6 | 8.7 | 9.1 | 9.0 |
| Average income | \$'000 | 1403 | 1510 | 1559 | 1633 | 1706 |
| Average expenses | \$'000 | 1280 | 1376 | 1430 | 1493 | 1549 |
| Average profit | \$'000 | 132 | 136 | 132 | 147 | 161 |
| Average assets | \$'000 | 2885 | 3043 | 3260 | 3505 | 3674 |
| Average net worth | \$'000 | 969 | 1083 | 1003 | 1099 | 1188 |
| Average IVA | \$'000 | na | na | na | na | na |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 9.4 | 9.0 | 8.4 | 9.0 | 9.5 |
| Return on assets | \% | 4.6 | 4.5 | 4.0 | 4.2 | 4.4 |
| Return on net worth | \% | 13.6 | 12.6 | 13.1 | 13.4 | 13.6 |
| Interest coverage | times | 2.5 | 2.3 | 2.4 | 2.6 | 2.8 |
| Investment rate(c) | \% | na | na | na | 21.3 | 21.0 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | (d) 77.3 | 73.2 | 74.4 | 74.9 |
| Broke even | \% | na | (d)3.2 | 3.8 | 4.7 | 3.3 |
| Made a loss | \% | na | (d)19.5 | 23.0 | 20.9 | 21.8 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)17.1 | 20.3 | 20.3 | 19.2 |
| Median value | \% | na | (d)6.0 | 7.6 | 6.7 | 6.3 |
| Lowest quartile | \% | na | (d)- | - | - | 0.1 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)37.4 | 31.4 | 32.2 | 28.3 |
| Median value | \% | na | (d)11.5 | 8.2 | 9.0 | 8.2 |
| Lowest quartile | \% | na | (d)- | - | 0.4 | 0.2 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)88.9 | 75.0 | 72.7 | 70.1 |
| Median value | \% | na | (d)25.9 | 16.1 | 17.4 | 17.1 |
| Lowest quartile | \% | na | (d)- | -0.9 | - | - |

na not available

- nil or rounded to zero (including null cells)
(a) Data for 1994-95 to 1997-98 has been revised because of the removal of some General Government entities from the survey. Refer to paragraph 10 of the explanatory notes.
(b) IVA replaces IGP from 1997-98 onwards.
(c) Excludes the Finance and Insurance industries.
(d) Excludes Subdivision 01-Agriculture.
1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 2747 | 2920 | 2967 | 3049 | 3048 |
| Employment | '000 | 2185 | 2233 | 2313 | 2264 | 2375 |
| Total operating income | \$m | 480595 | 540054 | 577469 | 603549 | 636216 |
| Total operating expenses | \$m | 431263 | 483478 | 518718 | 538300 | 565852 |
| Operating profit before tax | \$m | 52266 | 58628 | 60304 | 67478 | 72002 |
| Total assets | \$m | 1560411 | 1679096 | 1852200 | 2011741 | 2100983 |
| Total liabilities | \$m | 1101694 | 1161834 | 1372907 | 1482464 | 1524405 |
| Capital expenditure | \$m | 36326 | 41870 | 39227 | 46236 | 47803 |
| Industry value added(b)(c) | \$m | na | na | na | na | 165603 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 794.6 | 764.2 | 778.4 | 742.0 | 778.3 |
| Average income | \$'000 | 174799 | 184790 | 194369 | 197783 | 208497 |
| Average expenses | \$'000 | 156856 | 165431 | 174594 | 176401 | 185437 |
| Average profit | \$'000 | 19010 | 20061 | 20298 | 22113 | 23596 |
| Average assets | \$'000 | 567542 | 574535 | 623427 | 659248 | 688521 |
| Average net worth | \$'000 | 166842 | 176991 | 161324 | 173444 | 188952 |
| Average IVA | \$'000 | na | na | na | na | na |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 10.9 | 10.9 | 10.4 | 11.2 | 11.3 |
| Return on assets | \% | 3.3 | 3.5 | 3.3 | 3.4 | 3.4 |
| Return on net worth | \% | 11.4 | 11.3 | 12.6 | 12.7 | 12.5 |
| Interest coverage | times | 2.0 | 2.0 | 2.1 | 2.2 | 2.3 |
| Investment rate(c) | \% | na | na | na | na | 27.3 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | (d) 77.5 | 78.0 | 78.0 | 80.0 |
| Broke even | \% | na | (d) 0.5 | 0.9 | 0.7 | 0.3 |
| Made a loss | \% | na | (d)22.0 | 21.1 | 21.3 | 19.6 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)13.1 | 13.8 | 13.3 | 14.8 |
| Median value | \% | na | (d) 4.8 | 5.4 | 4.7 | 4.8 |
| Lowest quartile | \% | na | (d)0.3 | 0.6 | 0.5 | 0.7 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)12.6 | 13.6 | 12.4 | 12.3 |
| Median value | \% | na | (d) 5.1 | 5.2 | 4.8 | 5.2 |
| Lowest quartile | \% | na | (d) 0.4 | 0.4 | 0.4 | 0.7 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)37.7 | 39.8 | 37.7 | 39.8 |
| Median value | \% | na | (d)13.2 | 13.4 | 12.2 | 13.4 |
| Lowest quartile | \% | na | (d)1.3 | 2.3 | 1.1 | 2.6 |

na not available
(a) Data for 1994-95 to 1997-98 has been revised because of the removal of some General Government entities from the survey. Refer to paragraph 10 of the explanatory notes.
(b) IVA replaces IGP from 1997-98 onwards.
(c) Excludes the Finance and Insurance industries.
(d) Excludes Subdivision 01 - Agriculture.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 679229 | 692122 | 695924 | 700028 | 696975 |
| Employment | '000 | 3624 | 3870 | 3946 | 4274 | 4039 |
| Total operating income | \$m | 487214 | 529813 | 542171 | 570393 | 584546 |
| Total operating expenses | \$m | 451761 | 491479 | 508029 | 534956 | 542351 |
| Operating profit before tax | \$m | 38976 | 37903 | 34197 | 38329 | 43525 |
| Total assets | \$m | 429791 | 476505 | 488535 | 507524 | 527981 |
| Total liabilities | \$m | 219899 | 226419 | 247357 | 246918 | 254672 |
| Capital expenditure | \$m | 20545 | 22000 | 24000 | 27437 | 26292 |
| Industry value added(b)(c) | \$m | na | na | na | na | 173249 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 5.3 | 5.5 | 5.5 | 6.0 | 5.7 |
| Average income | \$'000 | 709 | 751 | 758 | 797 | 820 |
| Average expenses | \$'000 | 657 | 697 | 710 | 747 | 761 |
| Average profit | \$'000 | 57 | 54 | 48 | 54 | 61 |
| Average assets | \$'000 | 625 | 676 | 683 | 709 | 741 |
| Average net worth | \$'000 | 305 | 355 | 337 | 364 | 384 |
| Average IVA | \$'000 | na | na | na | na | na |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 8.0 | 7.2 | 6.3 | 6.7 | 7.4 |
| Return on assets | \% | 9.1 | 8.0 | 7.0 | 7.6 | 8.2 |
| Return on net worth | \% | 18.6 | 15.2 | 14.2 | 14.7 | 15.9 |
| Interest coverage | times | 4.9 | 4.4 | 3.9 | 4.9 | 5.0 |
| Investment rate(c) | \% | na | na | na | na | 15.0 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | (d) 77.3 | 73.2 | 74.4 | 74.9 |
| Broke even | \% | na | (d)3.3 | 3.8 | 4.7 | 3.3 |
| Made a loss | \% | na | (d)19.5 | 23.0 | 20.9 | 21.8 |
| Business comparisions |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)17.1 | 20.3 | 20.3 | 19.2 |
| Median value | \% | na | (d) 6.0 | 7.6 | 6.7 | 6.3 |
| Lowest quartile | \% | na | (d)- | - | - | 0.1 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)37.5 | 31.4 | 32.2 | 28.3 |
| Median value | \% | na | (d)11.7 | 8.3 | 9.0 | 8.2 |
| Lowest quartile | \% | na | (d)- | - | 0.3 | 0.2 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | (d)88.9 | 75.0 | 73.2 | 70.4 |
| Median value | \% | na | (d)25.9 | 16.1 | 17.4 | 17.3 |
| Lowest quartile | \% | na | (d)-0.1 | -0.9 | - | - |

na not available

- nil or rounded to zero (including null cells)
(a) Data for 1994-95 to 1997-98 has been revised because of the removal of some General Government
entities from the survey. Refer to paragraph 10 of the explanatory notes.
(b) IVA replaces IGP from 1997-98 onwards.
(c) Excludes the Finance and Insurance industries.
(d) Excludes Subdivision 01-Agriculture.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 115885 | 118482 | 117500 | 115224 | 111309 |
| Employment | '000 | 344 | 340 | 347 | 345 | 347 |
| Total operating income | \$m | 26999 | 30431 | 31815 | 32151 | 31753 |
| Total operating expenses | \$m | 23460 | 25465 | 27463 | 27819 | 28232 |
| Operating profit before tax | \$m | 3331 | 4388 | 3743 | 4546 | 4302 |
| Total assets | \$m | 126208 | 137083 | 143637 | 145051 | 145899 |
| Total liabilities | \$m | 20130 | 21627 | 23295 | 24653 | 27075 |
| Capital expenditure | \$m | 3982 | 5138 | 4837 | 5506 | 5174 |
| Industry value added(a) | \$m | na | na | na | 12310 | 12480 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 3.0 | 2.9 | 2.9 | 3.0 | 3.1 |
| Average income | \$'000 | 233 | 257 | 270 | 278 | 284 |
| Average expenses | \$'000 | 202 | 215 | 233 | 241 | 253 |
| Average profit | \$'000 | 29 | 37 | 32 | 39 | 39 |
| Average assets | \$'000 | 1089 | 1156 | 1219 | 1255 | 1307 |
| Average net worth | \$'000 | 915 | 973 | 1022 | 1042 | 1064 |
| Average IVA | \$'000 | na | na | na | 107 | 112 |
| Industry averages |  |  |  |  |  |  |
| Profit margin | \% | 12.3 | 14.4 | 11.8 | 14.1 | 13.5 |
| Return on assets | \% | 2.6 | 3.2 | 2.6 | 3.1 | 2.9 |
| Return on net worth | \% | 3.1 | 3.8 | 3.1 | 3.8 | 3.6 |
| Interest coverage | times | 3.1 | 3.5 | 3.0 | 3.7 | 3.5 |
| Investment rate | \% | na | na | na | 44.7 | 41.5 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | na | 65.5 | 70.4 | 72.9 |
| Broke even | \% | na | na | 5.4 | 1.9 | 0.2 |
| Made a loss | \% | na | na | 29.0 | 27.7 | 26.9 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | na | 31.6 | 31.8 | 33.3 |
| Median value | \% | na | na | 15.2 | 15.3 | 16.1 |
| Lowest quartile | \% | na | na | -8.4 | -2.8 | -2.8 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | na | 7.1 | 6.8 | 6.4 |
| Median value | \% | na | na | 2.4 | 2.5 | 2.7 |
| Lowest quartile | \% | na | na | -1.1 | -0.4 | -0.4 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | na | 8.2 | 8.2 | 7.7 |
| Median value | \% | na | na | 2.7 | 2.8 | 3.0 |
| Lowest quartile | \% | na | na | -1.3 | -0.5 | -0.5 |

na not available
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 2476 | 2219 | 1985 | 1781 | 1824 |
| Employment | '000 | 82 | 85 | 86 | 78 | 72 |
| Total operating income | \$m | 35570 | 39093 | 42307 | 44329 | 43619 |
| Total operating expenses | \$m | 29557 | 32510 | 35308 | 37732 | 36745 |
| Operating profit before tax | \$m | 6040 | 6866 | 7563 | 6784 | 6754 |
| Total assets | \$m | 75247 | 75857 | 85292 | 91012 | 94608 |
| Total liabilities | \$m | 36135 | 45219 | 49192 | 55794 | 59197 |
| Capital expenditure | \$m | 7153 | 6763 | 7824 | 11134 | 11546 |
| Industry value added(a) | \$m | na | na | na | 23773 | 22726 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 32.8 | 37.6 | 42.2 | 43.6 | 39.5 |
| Average income | \$'000 | 14194 | 17270 | 20843 | 24668 | 23897 |
| Average expenses | \$'000 | 11795 | 14362 | 17395 | 20997 | 20131 |
| Average profit | \$'000 | 2410 | 3033 | 3726 | 3775 | 3700 |
| Average assets | \$'000 | 30027 | 33510 | 42021 | 50647 | 51832 |
| Average net worth | \$'000 | 15608 | 13535 | 17785 | 19599 | 19400 |
| Average IVA | \$'000 | na | na | na | 13229 | 12451 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 17.0 | 17.6 | 17.9 | 15.3 | 15.5 |
| Return on assets | \% | 8.0 | 9.1 | 8.9 | 7.5 | 7.1 |
| Return on net worth | \% | 15.4 | 22.4 | 20.9 | 19.3 | 19.1 |
| Interest coverage | times | 5.1 | 5.3 | 5.2 | 4.9 | 4.6 |
| Investment rate | \% | na | na | na | 46.8 | 50.8 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 62.7 | 56.7 | 53.5 | 48.9 |
| Broke even | \% | na | 2.8 | 6.9 | 2.0 | 0.6 |
| Made a loss | \% | na | 34.5 | 36.4 | 44.5 | 50.5 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 18.8 | 28.0 | 26.1 | 14.3 |
| Median value | \% | na | 3.2 | 8.7 | 4.0 | - |
| Lowest quartile | \% | na | 1.5 | -20.5 | -27.1 | -48.7 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 17.0 | 38.7 | 20.2 | 12.1 |
| Median value | \% | na | 17.0 | 5.2 | 2.2 | - |
| Lowest quartile | \% | na | -21.0 | -9.7 | -14.3 | -23.6 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 18.8 | 73.4 | 63.5 | 66.6 |
| Median value | \% | na | -53.3 | 10.6 | 7.3 | 12.4 |
| Lowest quartile | \% | na | -75.4 | -16.5 | -23.7 | -16.5 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 47748 | 52732 | 54644 | 51787 | 48951 |
| Employment | '000 | 983 | 1000 | 1006 | 998 | 978 |
| Total operating income | \$m | 201546 | 210343 | 216080 | 223696 | 233176 |
| Total operating expenses | \$m | 187762 | 197888 | 203419 | 211637 | 220548 |
| Operating profit before tax | \$m | 16031 | 13693 | 13072 | 13601 | 13180 |
| Total assets | \$m | 164832 | 178842 | 183948 | 192180 | 204697 |
| Total liabilities | \$m | 91411 | 93086 | 101238 | 108757 | 125493 |
| Capital expenditure | \$m | 10104 | 11664 | 10513 | 13007 | 12404 |
| Industry value added(a) | \$m | na | na | na | 67655 | 68743 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 20.6 | 19.0 | 18.4 | 19.3 | 20.0 |
| Average income | \$'000 | 4221 | 3989 | 3954 | 4320 | 4764 |
| Average expenses | \$'000 | 3932 | 3753 | 3723 | 4087 | 4506 |
| Average profit | \$'000 | 336 | 260 | 239 | 263 | 269 |
| Average assets | \$'000 | 3452 | 3392 | 3366 | 3711 | 4182 |
| Average net worth | \$'000 | 1538 | 1626 | 1514 | 1611 | 1618 |
| Average IVA | \$'000 | na | na | na | 1306 | 1404 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 8.0 | 6.5 | 6.0 | 6.1 | 5.7 |
| Return on assets | \% | 9.7 | 7.7 | 7.1 | 7.1 | 6.4 |
| Return on net worth | \% | 21.8 | 16.0 | 15.8 | 16.3 | 16.6 |
| Interest coverage | times | 7.0 | 5.1 | 4.9 | 4.6 | 4.3 |
| Investment rate | \% | na | na | na | 19.2 | 18.0 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 75.8 | 79.4 | 78.4 | 76.3 |
| Broke even | \% | na | 0.5 | 0.2 | 0.2 | 0.7 |
| Made a loss | \% | na | 23.6 | 20.4 | 21.5 | 23.1 |
| Business comparisons |  |  |  |  |  |  |
| Profit margins |  |  |  |  |  |  |
| Highest quartile | \% | na | 13.1 | 14.6 | 13.8 | 12.3 |
| Median value | \% | na | 4.0 | 5.3 | 4.9 | 4.1 |
| Lowest quartile | \% | na | - | - | 0.3 | - |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 38.5 | 43.3 | 40.0 | 31.0 |
| Median value | \% | na | 11.1 | 12.5 | 12.5 | 10.0 |
| Lowest quartile | \% | na | - | 0.5 | 1.0 | 0.1 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 95.8 | 104.5 | 105.6 | 100.0 |
| Median value | \% | na | 26.6 | 33.3 | 31.6 | 30.2 |
| Lowest quartile | \% | na | - | 2.6 | 2.4 | 1.7 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 221 | 223 | 232 | 231 | 229 |
| Employment | '000 | 67 | 60 | 55 | 50 | 47 |
| Total operating income | \$m | 29751 | 29715 | 30250 | 31879 | 33453 |
| Total operating expenses | \$m | 26009 | 26159 | 25894 | 27069 | 27615 |
| Operating profit before tax | \$m | 3762 | 3465 | 4212 | 4800 | 5895 |
| Total assets | \$m | 106224 | 111574 | 115576 | 122371 | 118079 |
| Total liabilities | \$m | 48459 | 47254 | 47655 | 54516 | 54588 |
| Capital expenditure | \$m | 3011 | 5312 | 3568 | 4952 | 4857 |
| Industry value added(b) | \$m | na | na | na | 14130 | 14049 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 301.7 | 266.8 | 234.1 | 213.8 | 202.6 |
| Average income | \$'000 | 134383 | 132230 | 129617 | 136433 | 144235 |
| Average expenses | \$'000 | 117481 | 116407 | 110954 | 115851 | 119064 |
| Average profit | \$'000 | 16991 | 15419 | 18047 | 20541 | 25417 |
| Average assets | \$'000 | 479809 | 496500 | 495228 | 523721 | 509103 |
| Average net worth | \$'000 | 260924 | 286220 | 291032 | 290405 | 273743 |
| Average IVA | \$'000 | na | na | na | 60472 | 60571 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 12.6 | 11.7 | 13.9 | 15.1 | 17.6 |
| Return on assets | \% | 3.5 | 3.1 | 3.6 | 3.9 | 5.0 |
| Return on net worth | \% | 6.5 | 5.4 | 6.2 | 7.1 | 9.3 |
| Interest coverage | times | 2.1 | 2.0 | 2.2 | 2.4 | 3.0 |
| Investment rate | \% | na | na | na | 35.0 | 34.6 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 51.8 | 74.0 | 78.2 | 80.6 |
| Broke even | \% | na | 14.3 | 1.3 | 0.4 | 7.3 |
| Made a loss | \% | na | 33.9 | 24.8 | 21.4 | 12.2 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 17.8 | 20.8 | 35.2 | 31.9 |
| Median value | \% | na | 2.4 | 11.9 | 19.0 | 13.6 |
| Lowest quartile | \% | na | -2.4 | - | 2.9 | 2.7 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 4.4 | 6.2 | 10.6 | 10.2 |
| Median value | \% | na | 0.6 | 2.3 | 4.4 | 4.2 |
| Lowest quartile | \% | na | -0.3 | -0.5 | 1.6 | 0.6 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 6.4 | 11.3 | 31.3 | 26.0 |
| Median value | \% | na | - | 3.0 | 9.6 | 7.2 |
| Lowest quartile | \% | na | -1.3 | -0.8 | 2.3 | 0.7 |

na not available

- nil or rounded to zero (including null cells)
(a) Data for 1994-95 to 1997-98 has been revised because of the removal of some General Government
entities from the survey. Refer to paragraph 10 of the explanatory notes.
(b) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 77293 | 79501 | 79036 | 78356 | 77660 |
| Employment | '000 | 306 | 326 | 356 | 393 | 368 |
| Total operating income | \$m | 51875 | 55332 | 61597 | 70454 | 75235 |
| Total operating expenses | \$m | 48825 | 53061 | 58552 | 66887 | 70519 |
| Operating profit before tax | \$m | 3287 | 2316 | 3152 | 3144 | 4302 |
| Total assets | \$m | 23567 | 24846 | 28138 | 32189 | 34080 |
| Total liabilities | \$m | 18135 | 17803 | 19726 | 22166 | 23606 |
| Capital expenditure | \$m | 1361 | 1749 | 1828 | 2624 | 2254 |
| Industry value added(a) | \$m | na | na | na | 19225 | 20540 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 3.9 | 4.0 | 4.3 | 4.9 | 4.6 |
| Average income | \$'000 | 657 | 675 | 748 | 869 | 934 |
| Average expenses | \$'000 | 618 | 647 | 711 | 825 | 875 |
| Average profit | \$'000 | 42 | 28 | 38 | 39 | 53 |
| Average assets | \$'000 | 298 | 303 | 342 | 397 | 423 |
| Average net worth | \$'000 | 69 | 86 | 102 | 124 | 130 |
| Average IVA | \$'000 | na | na | na | 237 | 255 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 6.3 | 4.2 | 5.1 | 4.5 | 5.7 |
| Return on assets | \% | 13.9 | 9.3 | 11.2 | 9.8 | 12.6 |
| Return on net worth | \% | 60.5 | 32.9 | 37.5 | 31.4 | 41.1 |
| Interest coverage | times | 6.6 | 4.1 | 5.4 | 6.4 | 9.5 |
| Investment rate | \% | na | na | na | 13.7 | 11.0 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 73.2 | 72.2 | 70.2 | 82.6 |
| Broke even | \% | na | 4.2 | 3.5 | 5.1 | 3.7 |
| Made a loss | \% | na | 22.6 | 24.3 | 24.6 | 13.7 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 17.9 | 20.3 | 16.6 | 17.6 |
| Median value | \% | na | 6.1 | 5.8 | 5.3 | 6.7 |
| Lowest quartile | \% | na | - | - | - | 2.2 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 39.2 | 59.6 | 54.7 | 54.1 |
| Median value | \% | na | 15.8 | 16.7 | 16.1 | 17.9 |
| Lowest quartile | \% | na | - | - | - | 6.1 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 100.0 | 128.3 | 150.0 | 100.0 |
| Median value | \% | na | 42.8 | 30.9 | 41.1 | 37.7 |
| Lowest quartile | \% | na | - | -5.3 | - | - |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 43900 | 41947 | 39725 | 40459 | 41683 |
| Employment | '000 | 429 | 410 | 389 | 431 | 452 |
| Total operating income | \$m | 175070 | 188196 | 186810 | 189324 | 198899 |
| Total operating expenses | \$m | 169877 | 181923 | 181397 | 184781 | 191741 |
| Operating profit before tax | \$m | 7791 | 6826 | 5889 | 5522 | 7348 |
| Total assets | \$m | 81107 | 76561 | 75500 | 84803 | 88710 |
| Total liabilities | \$m | 59755 | 52032 | 50897 | 59162 | 60448 |
| Capital expenditure | \$m | 2547 | 2701 | 2362 | 2793 | 3952 |
| Industry value added(a) | \$m | na | na | na | 26205 | 29425 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 9.5 | 9.4 | 9.2 | 10.2 | 10.5 |
| Average income | \$'000 | 3898 | 4305 | 4443 | 4488 | 4610 |
| Average expenses | \$'000 | 3782 | 4162 | 4314 | 4381 | 4444 |
| Average profit | \$'000 | 173 | 156 | 140 | 131 | 170 |
| Average assets | \$'000 | 1806 | 1752 | 1796 | 2010 | 2056 |
| Average net worth | \$'000 | 475 | 561 | 585 | 608 | 655 |
| Average IVA | \$'000 | na | na | na | 621 | 682 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 4.5 | 3.6 | 3.2 | 2.9 | 3.7 |
| Return on assets | \% | 9.6 | 8.9 | 7.8 | 6.5 | 8.3 |
| Return on net worth | \% | 36.5 | 27.8 | 23.9 | 21.5 | 26.0 |
| Interest coverage | times | 5.0 | 4.5 | 4.2 | 4.5 | 6.1 |
| Investment rate | \% | na | na | na | 10.7 | 13.4 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 70.1 | 73.6 | 76.0 | 75.9 |
| Broke even | \% | na | 1.7 | 2.1 | 2.1 | 2.6 |
| Made a loss | \% | na | 28.2 | 24.3 | 21.9 | 21.6 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 9.3 | 10.0 | 10.5 | 8.3 |
| Median value | \% | na | 3.8 | 2.4 | 2.8 | 2.9 |
| Lowest quartile | \% | na | -0.4 | - | 0.2 | 0.1 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 21.9 | 19.9 | 23.6 | 18.0 |
| Median value | \% | na | 7.3 | 6.0 | 8.2 | 7.6 |
| Lowest quartile | \% | na | -1.5 | - | 1.2 | 0.7 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 86.6 | 67.3 | 100.0 | 78.0 |
| Median value | \% | na | 29.5 | 24.1 | 33.3 | 29.2 |
| Lowest quartile | \% | na | - | 1.5 | 9.3 | 4.8 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 108356 | 108738 | 105879 | 106040 | 105960 |
| Employment | '000 | 954 | 998 | 1023 | 1083 | 1035 |
| Total operating income | \$m | 149682 | 164419 | 176757 | 185416 | 181552 |
| Total operating expenses | \$m | 144845 | 160719 | 172813 | 181212 | 175887 |
| Operating profit before tax | \$m | 6251 | 4134 | 4535 | 5753 | 6319 |
| Total assets | \$m | 42596 | 46485 | 47764 | 53285 | 54125 |
| Total liabilities | \$m | 29906 | 32836 | 35216 | 37428 | 34911 |
| Capital expenditure | \$m | 2613 | 3463 | 3297 | 3364 | 3366 |
| Industry value added(a) | \$m | na | na | na | 31385 | 31001 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 8.7 | 9.1 | 9.4 | 10.0 | 9.5 |
| Average income | \$'000 | 1370 | 1493 | 1623 | 1705 | 1662 |
| Average expenses | \$'000 | 1326 | 1459 | 1587 | 1667 | 1611 |
| Average profit | \$'000 | 57 | 38 | 42 | 53 | 58 |
| Average assets | \$'000 | 390 | 422 | 439 | 490 | 496 |
| Average net worth | \$'000 | 116 | 124 | 115 | 146 | 176 |
| Average IVA | \$'000 | na | na | na | 289 | 284 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 4.2 | 2.5 | 2.6 | 3.1 | 3.5 |
| Return on assets | \% | 14.7 | 8.9 | 9.5 | 10.8 | 11.7 |
| Return on net worth | \% | 49.3 | 30.3 | 36.1 | 36.3 | 32.9 |
| Interest coverage | times | 5.5 | 3.1 | 3.7 | 3.5 | 3.7 |
| Investment rate | \% | na | na | na | 10.7 | 10.9 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 75.7 | 76.5 | 86.1 | 80.8 |
| Broke even | \% | na | 0.3 | 1.5 | 2.3 | 1.9 |
| Made a loss | \% | na | 23.9 | 22.0 | 11.6 | 17.3 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 10.0 | 11.1 | 10.0 | 11.0 |
| Median value | \% | na | 4.3 | 4.0 | 4.9 | 5.0 |
| Lowest quartile | \% | na | - | 0.3 | 1.1 | 1.1 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 37.6 | 40.8 | 44.7 | 34.5 |
| Median value | \% | na | 13.3 | 14.5 | 18.1 | 13.4 |
| Lowest quartile | \% | na | 0.3 | 2.0 | 3.5 | 3.7 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 100.0 | 128.1 | 93.7 | 78.8 |
| Median value | \% | na | 35.1 | 35.6 | 43.2 | 34.6 |
| Lowest quartile | \% | na | -4.3 | -2.9 | -0.7 | 3.4 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 30000 | 31055 | 31010 | 31422 | 30923 |
| Employment | '000 | 393 | 394 | 426 | 474 | 460 |
| Total operating income | \$m | 25800 | 26431 | 27643 | 31938 | 30620 |
| Total operating expenses | \$m | 23865 | 24884 | 25796 | 29820 | 28882 |
| Operating profit before tax | \$m | 1946 | 1582 | 1880 | 2158 | 1825 |
| Total assets | \$m | 27949 | 27318 | 31674 | 32416 | 32194 |
| Total liabilities | \$m | 16910 | 13598 | 16229 | 17618 | 17656 |
| Capital expenditure | \$m | 1802 | 2391 | 3060 | 2851 | 2202 |
| Industry value added(a) | \$m | na | na | na | 12888 | 13981 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 12.8 | 12.4 | 13.4 | 15.0 | 14.7 |
| Average income | \$'000 | 841 | 832 | 866 | 1008 | 980 |
| Average expenses | \$'000 | 778 | 783 | 809 | 942 | 925 |
| Average profit | \$'000 | 63 | 50 | 59 | 68 | 58 |
| Average assets | \$'000 | 911 | 860 | 993 | 1024 | 1031 |
| Average net worth | \$'000 | 360 | 432 | 484 | 467 | 465 |
| Average IVA | \$'000 | na | na | na | 407 | 448 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 7.5 | 6.0 | 6.8 | 6.8 | 6.0 |
| Return on assets | \% | 7.0 | 5.8 | 5.9 | 6.7 | 5.7 |
| Return on net worth | \% | 17.6 | 11.5 | 12.2 | 14.6 | 12.6 |
| Interest coverage | times | 3.0 | 2.8 | 3.3 | 3.5 | 3.3 |
| Investment rate | \% | na | na | na | 22.1 | 15.7 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 74.1 | 65.1 | 73.3 | 74.6 |
| Broke even | \% | na | 2.6 | 0.8 | 5.3 | 4.8 |
| Made a loss | \% | na | 23.3 | 34.1 | 21.4 | 20.7 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 12.2 | 16.7 | 14.9 | 14.8 |
| Median value | \% | na | 5.5 | 5.7 | 7.0 | 8.5 |
| Lowest quartile | \% | na | 0.1 | -2.5 | - | - |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 22.2 | 19.0 | 22.9 | 20.5 |
| Median value | \% | na | 7.7 | 6.4 | 6.1 | 5.8 |
| Lowest quartile | \% | na | 0.2 | -2.0 | - | 0.9 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 41.7 | 34.4 | 47.1 | 44.2 |
| Median value | \% | na | 16.4 | 12.7 | 8.7 | 17.3 |
| Lowest quartile | \% | na | - | -3.1 | - | - |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 26910 | 27281 | 26542 | 26844 | 27191 |
| Employment | '000 | 306 | 302 | 320 | 319 | 312 |
| Total operating income | \$m | 45336 | 48111 | 54301 | 56063 | 57274 |
| Total operating expenses | \$m | 42729 | 45199 | 50756 | 52508 | 53379 |
| Operating profit before tax | \$m | 2633 | 2905 | 3565 | 3672 | 3970 |
| Total assets | \$m | 63744 | 63386 | 63395 | 70684 | 67760 |
| Total liabilities | \$m | 34260 | 33995 | 36071 | 44217 | 40874 |
| Capital expenditure | \$m | 4766 | 5062 | 5004 | 5246 | 5840 |
| Industry value added(a) | \$m | na | na | na | 21556 | 22266 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 11.3 | 10.9 | 11.7 | 11.5 | 11.2 |
| Average income | \$'000 | 1671 | 1729 | 1978 | 2024 | 2048 |
| Average expenses | \$'000 | 1575 | 1624 | 1849 | 1896 | 1908 |
| Average profit | \$'000 | 97 | 104 | 130 | 133 | 142 |
| Average assets | \$'000 | 2349 | 2277 | 2309 | 2552 | 2423 |
| Average net worth | \$'000 | 1087 | 1056 | 995 | 956 | 961 |
| Average IVA | \$'000 | na | na | na | 778 | 796 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 5.8 | 6.0 | 6.6 | 6.5 | 6.9 |
| Return on assets | \% | 4.1 | 4.6 | 5.6 | 5.2 | 5.9 |
| Return on net worth | \% | 8.9 | 9.9 | 13.0 | 13.9 | 14.8 |
| Interest coverage | times | 2.8 | 2.9 | 3.3 | 2.9 | 3.2 |
| Investment rate | \% | na | na | na | 24.3 | 26.2 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 67.2 | 72.0 | 74.5 | 65.6 |
| Broke even | \% | na | 5.4 | 5.7 | 4.0 | 3.6 |
| Made a loss | \% | na | 27.5 | 22.3 | 21.5 | 30.7 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 16.7 | 16.1 | 16.9 | 15.9 |
| Median value | \% | na | 5.2 | 7.6 | 5.2 | 3.0 |
| Lowest quartile | \% | na | -0.2 | - | - | -1.3 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 23.6 | 23.7 | 21.5 | 23.4 |
| Median value | \% | na | 6.4 | 9.0 | 8.8 | 7.8 |
| Lowest quartile | \% | na | -1.8 | - | 0.7 | -1.7 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 62.5 | 54.5 | 65.9 | 66.7 |
| Median value | \% | na | 15.8 | 23.6 | 23.4 | 25.8 |
| Lowest quartile | \% | na | -11.1 | -1.4 | 1.1 | - |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 1956 | 2363 | 3049 | 3540 | 3887 |
| Employment | '000 | 127 | 137 | 125 | 118 | 120 |
| Total operating income | \$m | 20290 | 22435 | 23941 | 24855 | 29948 |
| Total operating expenses | \$m | 17533 | 19192 | 21954 | 20486 | 23845 |
| Operating profit before tax | \$m | 2868 | 3234 | 1989 | 4603 | 6130 |
| Total assets | \$m | 32094 | 34373 | 37964 | 36264 | 40844 |
| Total liabilities | \$m | 17814 | 17730 | 23714 | 18154 | 23065 |
| Capital expenditure | \$m | 4488 | 6217 | 5365 | 5304 | 6179 |
| Industry value added(a) | \$m | na | np | na | 16205 | 16729 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 63.4 | 54.5 | 38.8 | 32.0 | 30.6 |
| Average income | \$'000 | 10161 | 8924 | 7432 | 6769 | 7643 |
| Average expenses | \$'000 | 8780 | 7634 | 6815 | 5579 | 6085 |
| Average profit | \$'000 | 1437 | 1286 | 618 | 1254 | 1564 |
| Average assets | \$'000 | 16073 | 13673 | 11786 | 9877 | 10424 |
| Average net worth | \$'000 | 7151 | 6621 | 4424 | 4932 | 4537 |
| Average IVA | \$'000 | na | na | na | 4414 | 4269 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 14.1 | 14.4 | 8.3 | 18.5 | 20.5 |
| Return on assets | \% | 8.9 | 9.4 | 5.2 | 12.7 | 15.0 |
| Return on net worth | \% | 20.1 | 19.4 | 14.0 | 25.4 | 34.5 |
| Interest coverage | times | 5.7 | 5.5 | 3.7 | 6.0 | 8.3 |
| Investment rate | \% | na | na | na | 32.7 | 36.9 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 70.4 | 70.6 | 49.3 | 81.4 |
| Broke even | \% | na | 5.0 | 4.7 | 4.7 | 3.7 |
| Made a loss | \% | na | 24.5 | 24.7 | 45.9 | 14.9 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 32.6 | 30.4 | 15.7 | 29.3 |
| Median value | \% | na | 3.2 | 5.4 | - | 10.0 |
| Lowest quartile | \% | na | -1.0 | -3.3 | -8.6 | 5.4 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 79.2 | 76.0 | 24.6 | 72.6 |
| Median value | \% | na | 18.2 | 28.8 | - | 39.7 |
| Lowest quartile | \% | na | 6.0 | -2.2 | -22.7 | 6.0 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 82.6 | 169.1 | 130.0 | 115.4 |
| Median value | \% | na | 14.5 | 54.8 | 78.0 | 73.1 |
| Lowest quartile | \% | na | -18.2 | 6.4 | 24.6 | 45.6 |

na not available
np not available for publication but included in totals where applicable, unless otherwise indicated

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 19500 | 18945 | 18493 | 18795 | 18659 |
| Employment | '000 | 290 | 309 | 299 | 301 | 306 |
| Total operating income | \$m | 97438 | 120354 | 124030 | 129415 | 139217 |
| Total operating expenses | \$m | 75016 | 87449 | 94293 | 95877 | 102932 |
| Operating profit before tax | \$m | 22414 | 32681 | 29709 | 33390 | 36308 |
| Total assets | \$m | 1035176 | 1138403 | 1292526 | 1399480 | 1476038 |
| Total liabilities | \$m | 826979 | 884037 | 1087547 | 1154598 | 1171708 |
| Capital expenditure | \$m | 4223 | 4079 | 3046 | 4909 | 3525 |
| Industry value added | \$m |  | . . | . . | . . | . |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 14.6 | 15.7 | 15.2 | 15.0 | 15.2 |
| Average income | \$'000 | 4883 | 6106 | 6313 | 6435 | 6902 |
| Average expenses | \$'000 | 3759 | 4437 | 4800 | 4767 | 5103 |
| Average profit | \$'000 | 1123 | 1658 | 1512 | 1660 | 1800 |
| Average assets | \$'000 | 51873 | 57759 | 65790 | 69585 | 73176 |
| Average net worth | \$'000 | 10433 | 12906 | 10434 | 12176 | 15088 |
| Average IVA | \$'000 |  | . |  | . | . |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 23.0 | 27.2 | 24.0 | 25.8 | 26.1 |
| Return on assets | \% | 2.2 | 2.9 | 2.3 | 2.4 | 2.5 |
| Return on net worth | \% | 10.8 | 12.8 | 14.5 | 13.6 | 11.9 |
| Interest coverage | times | 1.6 | 1.7 | 1.7 | 1.8 | 1.9 |
| Investment rate | \% | . . | . . | . . | . |  |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 75.6 | 81.2 | 83.0 | 75.2 |
| Broke even | \% | na | 8.3 | 5.2 | 4.0 | 7.1 |
| Made a loss | \% | na | 16.1 | 13.6 | 13.1 | 17.6 |
| Business comparisions |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 41.8 | 42.2 | 42.7 | 33.6 |
| Median value | \% | na | 17.7 | 16.5 | 15.4 | 14.2 |
| Lowest quartile | \% | na | 3.0 | 3.5 | 4.8 | 0.6 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 32.3 | 16.9 | 21.9 | 37.5 |
| Median value | \% | na | 9.5 | 5.5 | 7.9 | 6.4 |
| Lowest quartile | \% | na | 0.5 | 1.2 | 2.1 | 0.3 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 82.9 | 52.5 | 67.7 | 68.1 |
| Median value | \% | na | 23.0 | 13.6 | 17.2 | 16.2 |
| Lowest quartile | \% | na | - | - | 2.6 | - |

[^1]SUMMARY OF INDUSTRY PERFORMANCE, Property and business services

1994-95 1995-96 1996-97 1997-98 1998-99

| Selecetd indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 110125 | 111301 | 117105 | 123819 | 127008 |
| Employment | '000 | 637 | 759 | 820 | 908 | 906 |
| Total operating income | \$m | 58202 | 79199 | 80889 | 87310 | 97056 |
| Total operating expenses | \$m | 49645 | 69097 | 71160 | 77399 | 86402 |
| Operating profit before tax | \$m | 8497 | 10141 | 9903 | 10720 | 11727 |
| Total assets | \$m | 151106 | 174351 | 164051 | 177144 | 183752 |
| Total liabilities | \$m | 92059 | 99276 | 95498 | 94250 | 100445 |
| Capital expenditure | \$m | 5061 | 4647 | 5911 | 5455 | 5850 |
| Industry value added(a) | \$m | na | na | na | 42121 | 46448 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 5.7 | 6.6 | 6.7 | 7.1 | 6.9 |
| Average income | \$'000 | 520 | 692 | 665 | 685 | 744 |
| Average expenses | \$'000 | 444 | 603 | 585 | 607 | 663 |
| Average profit | \$'000 | 76 | 89 | 81 | 84 | 90 |
| Average assets | \$'000 | 1351 | 1523 | 1348 | 1389 | 1409 |
| Average net worth | \$'000 | 528 | 656 | 563 | 650 | 639 |
| Average IVA | \$'000 | na | na | na | 330 | 356 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 14.6 | 12.8 | 12.2 | 12.3 | 12.1 |
| Return on assets | \% | 5.6 | 5.8 | 6.0 | 6.1 | 6.4 |
| Return on net worth | \% | 14.4 | 13.5 | 14.4 | 12.9 | 14.1 |
| Interest coverage | times | 2.9 | 2.8 | 3.2 | 3.9 | 3.9 |
| Investment rate | \% | na | na | na | 13.0 | 12.6 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 75.2 | 78.1 | 70.2 | 70.9 |
| Broke even | \% | na | 7.0 | 5.4 | 9.6 | 6.0 |
| Made a loss | \% | na | 17.8 | 16.5 | 20.2 | 23.2 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 21.4 | 20.8 | 24.5 | 20.0 |
| Median value | \% | na | 8.0 | 8.4 | 7.4 | 6.7 |
| Lowest quartile | \% | na | 0.5 | 1.2 | - | - |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 45.9 | 36.0 | 42.9 | 44.1 |
| Median value | \% | na | 14.3 | 16.7 | 18.7 | 12.4 |
| Lowest quartile | \% | na | 1.6 | 1.4 | - | - |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 70.6 | 89.0 | 84.8 | 100.0 |
| Median value | \% | na | 30.4 | 34.0 | 29.9 | 21.9 |
| Lowest quartile | \% | na | - | - | -2.0 | -1.5 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 48827 | 50015 | 53886 | 54582 | 54606 |
| Employment | '000 | 563 | 644 | 658 | 701 | 673 |
| Total operating income | \$m | 25746 | 28258 | 32676 | 35015 | 34969 |
| Total operating expenses | \$m | 22459 | 25721 | 29296 | 31174 | 31251 |
| Operating profit before tax | \$m | 3288 | 2443 | 3395 | 3850 | 3718 |
| Total assets | \$m | 28946 | 29981 | 29223 | 34312 | 37838 |
| Total liabilities | \$m | 14709 | 13302 | 13814 | 17573 | 17824 |
| Capital expenditure | \$m | 2033 | 1773 | 2704 | 2602 | 2828 |
| Industry value added(a) | \$m | na | na | na | 20909 | 19867 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 11.4 | 12.7 | 12.0 | 12.6 | 12.1 |
| Average income | \$'000 | 522 | 556 | 596 | 630 | 629 |
| Average expenses | \$'000 | 456 | 506 | 534 | 561 | 562 |
| Average profit | \$'000 | 67 | 48 | 62 | 69 | 67 |
| Average assets | \$'000 | 587 | 590 | 533 | 618 | 681 |
| Average net worth | \$'000 | 289 | 328 | 281 | 301 | 360 |
| Average IVA | \$'000 | na | na | na | 376 | 358 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 12.8 | 8.6 | 10.4 | 11.0 | 10.6 |
| Return on assets | \% | 11.4 | 8.1 | 11.6 | 11.2 | 9.8 |
| Return on net worth | \% | 23.1 | 14.6 | 22.0 | 23.0 | 18.6 |
| Interest coverage | times | 7.6 | 5.6 | 8.3 | 8.4 | 8.7 |
| Investment rate | \% | na | na | na | 12.4 | 14.2 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 69.0 | 71.7 | 69.1 | 75.9 |
| Broke even | \% | na | 6.8 | 6.8 | 9.0 | 5.4 |
| Made a loss | \% | na | 24.2 | 21.6 | 21.9 | 18.6 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 24.1 | 28.6 | 31.0 | 30.7 |
| Median value | \% | na | 8.8 | 9.0 | 8.9 | 9.1 |
| Lowest quartile | \% | na | - | - | - | 0.4 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 88.0 | 65.5 | 87.2 | 76.5 |
| Median value | \% | na | 15.5 | 16.2 | 12.1 | 12.9 |
| Lowest quartile | \% | na | - | - | - | 0.6 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 120.0 | 124.9 | 146.3 | 108.9 |
| Median value | \% | na | 14.3 | 18.2 | 29.1 | 25.0 |
| Lowest quartile | \% | na | -7.6 | -1.4 | - | -3.0 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 1997-98 1998-99

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 15239 | 15847 | 15575 | 15706 | 15652 |
| Employment | '000 | 158 | 165 | 169 | 156 | 163 |
| Total operating income | \$m | 13289 | 16311 | 18694 | 19753 | 21922 |
| Total operating expenses | \$m | 11044 | 15362 | 17777 | 17919 | 18947 |
| Operating profit before tax | \$m | 2267 | 948 | 927 | 1845 | 2947 |
| Total assets | \$m | 19200 | 20835 | 25350 | 31240 | 32691 |
| Total liabilities | \$m | 10046 | 11705 | 15443 | 15877 | 17114 |
| Capital expenditure | \$m | 2863 | 2002 | 3180 | 3139 | 3207 |
| Industry value added(a) | \$m | na | na | na | 8859 | 9919 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 10.2 | 10.1 | 10.5 | 9.8 | 10.4 |
| Average income | \$'000 | 855 | 998 | 1162 | 1239 | 1395 |
| Average expenses | \$'000 | 710 | 940 | 1105 | 1124 | 1206 |
| Average profit | \$'000 | 146 | 58 | 58 | 116 | 188 |
| Average assets | \$'000 | 1235 | 1275 | 1576 | 1960 | 2080 |
| Average net worth | \$'000 | 589 | 559 | 616 | 964 | 991 |
| Average IVA | \$'000 | na | na | na | 556 | 631 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 17.1 | 5.8 | 5.0 | 9.3 | 13.4 |
| Return on assets | \% | 11.8 | 4.6 | 3.7 | 5.9 | 9.0 |
| Return on net worth | \% | 24.8 | 10.4 | 9.4 | 12.0 | 18.9 |
| Interest coverage | times | 7.6 | 3.3 | 2.9 | 4.8 | 9.2 |
| Investment rate | \% | na | na | na | 35.4 | 32.3 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 61.3 | 71.0 | 76.5 | 65.3 |
| Broke even | \% | na | 5.6 | 3.2 | 3.6 | 4.7 |
| Made a loss | \% | na | 33.0 | 25.8 | 19.9 | 30.0 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 17.8 | 20.0 | 29.2 | 22.4 |
| Median value | \% | na | 4.0 | 6.4 | 6.1 | 2.2 |
| Lowest quartile | \% | na | -1.9 | - | 1.5 | -2.9 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 29.5 | 24.2 | 17.8 | 29.1 |
| Median value | \% | na | 5.1 | 7.8 | 1.3 | 0.7 |
| Lowest quartile | \% | na | -3.1 | -0.5 | 1.0 | -7.3 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 63.2 | 57.2 | 66.7 | 78.9 |
| Median value | \% | na | 10.3 | 16.4 | 43.6 | 6.2 |
| Lowest quartile | \% | na | -2.0 | -1.3 | 0.6 | -8.3 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

1994-95 1995-96 1996-97 $1997-98 \quad 1998-99$

| Selected indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating businesses | no. | 33540 | 34394 | 34229 | 34492 | 34484 |
| Employment | '000 | 168 | 175 | 180 | 184 | 175 |
| Total operating income | \$m | 11214 | 11240 | 11851 | 12345 | 12068 |
| Total operating expenses | \$m | 10398 | 10327 | 10867 | 10935 | 11277 |
| Operating profit before tax | \$m | 836 | 911 | 968 | 1421 | 802 |
| Total assets | \$m | 12207 | 15705 | 16696 | 16833 | 17650 |
| Total liabilities | \$m | 4883 | 4752 | 4729 | 4619 | 5072 |
| Capital expenditure | \$m | 863 | 908 | 728 | 786 | 913 |
| Industry value added(a) | \$m | na | na | na | 4595 | 4751 |
| Business averages |  |  |  |  |  |  |
| Average employment | no. | 5.0 | 5.0 | 5.1 | 5.2 | 5.0 |
| Average income | \$'000 | 331 | 320 | 336 | 350 | 344 |
| Average expenses | \$'000 | 307 | 294 | 308 | 310 | 322 |
| Average profit | \$'000 | 25 | 26 | 28 | 40 | 23 |
| Average assets | \$'000 | 360 | 447 | 474 | 477 | 503 |
| Average net worth | \$'000 | 216 | 312 | 340 | 346 | 359 |
| Average IVA | \$'000 | na | na | na | 130 | 136 |
| Industry ratios |  |  |  |  |  |  |
| Profit margin | \% | 7.5 | 8.1 | 8.2 | 11.5 | 6.6 |
| Return on assets | \% | 6.9 | 5.8 | 5.8 | 8.4 | 4.5 |
| Return on net worth | \% | 11.4 | 8.3 | 8.1 | 11.6 | 6.4 |
| Interest coverage | times | 5.2 | 5.8 | 5.6 | 7.4 | 5.7 |
| Investment rate | \% | na | na | na | 17.1 | 19.2 |
| Business profitability |  |  |  |  |  |  |
| Made a profit | \% | na | 68.7 | 74.0 | 76.6 | 69.5 |
| Broke even | \% | na | 5.0 | 3.0 | 5.3 | 4.6 |
| Made a loss | \% | na | 26.3 | 23.0 | 18.1 | 25.9 |
| Business comparisons |  |  |  |  |  |  |
| Profit margin |  |  |  |  |  |  |
| Highest quartile | \% | na | 21.1 | 21.5 | 21.0 | 20.0 |
| Median value | \% | na | 6.0 | 9.1 | 8.8 | 7.5 |
| Lowest quartile | \% | na | - | 0.4 | 1.6 | -0.8 |
| Return on assets |  |  |  |  |  |  |
| Highest quartile | \% | na | 40.0 | 52.8 | 48.1 | 39.2 |
| Median value | \% | na | 11.0 | 15.4 | 15.8 | 7.7 |
| Lowest quartile | \% | na | - | - | 0.3 | -2.6 |
| Return on net worth |  |  |  |  |  |  |
| Highest quartile | \% | na | 60.0 | 79.6 | 80.0 | 61.5 |
| Median value | \% | na | 14.9 | 28.5 | 23.9 | 17.3 |
| Lowest quartile | \% | na | -2.7 | -2.0 | 0.3 | -5.2 |

na not available

- nil or rounded to zero (including null cells)
(a) IVA replaces IGP from 1997-98 onwards.

|  | Employment | Total income | OPBT | Total assets | IVA |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | '000 | \$m | \$m | \$m | \$m |
| ALL INDUSTRIES | 6414 | 1220762 | 115527 | 2628964 | 338852 |
| Agriculture, forestry and fishing | 347 | 31753 | 4302 | 145899 | 12480 |
| Agriculture | 310 | 27312 | 3808 | 138393 | 10572 |
| Services to agriculture, forestry and fishing | 37 | 4441 | 494 | 7506 | 1908 |
| Mining | 72 | 43619 | 6754 | 94608 | 22726 |
| Coal mining | 19 | 11614 | 1324 | 17846 | 5216 |
| Oil and gas extraction | 6 | 8728 | 2724 | 32628 | 7191 |
| Metal ore mining | 25 | 17145 | 2520 | 35504 | 8049 |
| Other mining and services to mining | 22 | 6132 | 185 | 8630 | 2269 |
| Manufacturing | 978 | 233176 | 13180 | 204697 | 68743 |
| Food, beverage and tobacco manufacturing | 189 | 52843 | 2970 | 55136 | 13917 |
| Textile, clothing, footwear and leather manufacturing | 73 | 10026 | 354 | 6057 | 3179 |
| Wood and paper product manufacturing | 65 | 14402 | 1078 | 13486 | 4959 |
| Printing, publishing and recorded media | 99 | 16179 | 1518 | 18568 | 6463 |
| Petroleum, coal, chemical and associated product manufacturing | 102 | 37358 | 1894 | 29329 | 9337 |
| Non-metallic mineral product manufacturing | 40 | 11138 | 924 | 12072 | 3688 |
| Metal product manufacturing | 149 | 36730 | 2343 | 37706 | 11482 |
| Machinery and equipment manufacturing | 202 | 47201 | 1833 | 28842 | 13311 |
| Other manufacturing | 59 | 7297 | 266 | 3502 | 2408 |
| Electricity, gas and water supply | 47 | 33453 | 5895 | 118079 | 14049 |
| Electricity and gas supply | 34 | 27740 | 3922 | 77568 | 10544 |
| Water supply, sewerage and drainage services | 13 | 5713 | 1973 | 40511 | 3504 |
| Construction | 368 | 75235 | 4302 | 34080 | 20540 |
| General construction | 127 | 46652 | 2310 | 22025 | 8750 |
| Construction trade services | 241 | 28582 | 1992 | 12055 | 11790 |
| Wholesale trade | 452 | 198899 | 7348 | 88710 | 29425 |
| Basic material wholesaling | 110 | 60340 | 1846 | 26489 | 6965 |
| Machinery and motor vehicle wholesaling | 181 | 68220 | 2740 | 31849 | 12854 |
| Personal and household good wholesaling | 161 | 70339 | 2762 | 30371 | 9607 |
| Retail trade | 1035 | 181552 | 6319 | 54125 | 31001 |
| Food retailing | 454 | 59317 | 1894 | 15136 | 10409 |
| Personal and household good retailing | 396 | 61798 | 2768 | 24783 | 12789 |
| Motor vehicle retailing and services | 185 | 60437 | 1657 | 14207 | 7803 |
| Accommodation, cafes and restaurants | 460 | 30620 | 1825 | 32194 | 13981 |
| Accommodation, cafes and restaurants | 460 | 30620 | 1825 | 32194 | 13981 |
| Transport and storage | 312 | 57274 | 3970 | 67760 | 22266 |
| Road transport | 139 | 16379 | 978 | 10822 | 6733 |
| Rail transport | 33 | 7184 | 420 | 19812 | 2857 |
| Services to transport | 64 | 13941 | 795 | 10737 | 4896 |
| Other transport and storage | 76 | 19770 | 1778 | 26389 | 7780 |
| Communication services | 120 | 29948 | 6130 | 40844 | 16729 |
| Communication services | 120 | 29948 | 6130 | 40844 | 16729 |
| Finance and insurance | 306 | 139217 | 36308 | 1476038 |  |
| Finance | 179 | 95247 | 30753 | 1137776 |  |
| Insurance | 45 | 24073 | 3565 | 283055 |  |
| Services to finance and insurance | 82 | 19896 | 1990 | 55207 | 5926 |
| Property and business services | 906 | 97056 | 11727 | 183752 | 46448 |
| Property services | 99 | 15244 | 2854 | 47722 | 8103 |
| Business services | 807 | 81812 | 8874 | 136029 | 38345 |
| Private community services | 673 | 34969 | 3718 | 37838 | 19867 |
| Private community services | 673 | 34969 | 3718 | 37838 | 19867 |
| Cultural and recreational services | 163 | 21922 | 2947 | 32691 | 9919 |
| Motion picture, radio and television services | 30 | 7870 | 1445 | 17653 | 3130 |
| Libraries, museums and the arts | 21 | 1527 | 135 | 2028 | 600 |
| Sport and recreation | 113 | 12525 | 1367 | 13010 | 6189 |

[^2]|  | Employment | Total income | OPBT | Total assets | IVA |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | '000 | \$m | \$m | \$m | \$m |
| ALL INDUSTRIES cont. |  |  |  |  |  |
| Personal and other services | 175 | 12068 | 802 | 17650 | 4751 |
| Personal services | 106 | 5945 | 463 | 3483 | 3039 |
| Other senvices | 69 | 6124 | 339 | 14167 | 1712 |


|  | Total income | Total expenses | OPBT |
| :---: | :---: | :---: | :---: |
|  | \% | \% | \% |
|  |  | -• |  |
| ALL INDUSTRIES | 1 | 1 | 3 |
| Agriculture, forestry and fishing | 2 | 2 | 8 |
| Agriculture | 2 | 2 | 9 |
| Services to agriculture, forestry and fishing | 5 | 5 | 10 |
| Mining | 1 | 1 | 2 |
| Coal mining |  | . | . |
| Oil and gas extraction | . | . | . |
| Metal ore mining |  | . | . |
| Other mining and services to mining | 4 | 4 | 74 |
| Manufacturing | - | - | 2 |
| Food, beverage and tobacco manufacturing | - | - | 3 |
| Textile, clothing, footwear and leather manufacturing | 1 | 1 | 11 |
| Wood and paper product manufacturing | 1 | 1 | 4 |
| Printing, publishing and recorded media | 2 | 1 | 13 |
| Petroleum, coal, chemical and associated product manufacturing | - | - | 5 |
| Non-metallic mineral product manufacturing | - | - | 4 |
| Metal product manufacturing | 1 | 1 | 5 |
| Machinery and equipment manufacturing | - | - | 4 |
| Other manufacturing | 1 | 1 | 9 |
| Electricity, gas and water supply | na | na | na |
| Electricity and gas supply | na | na | na |
| Water supply, sewerage and drainage services | 1 | 1 | - |
| Construction | 5 | 5 | 9 |
| General construction | 7 | 7 | 13 |
| Construction trade services | 8 | 8 | 12 |
| Wholesale trade | 4 | 4 | 8 |
| Basic material wholesaling | 7 | 7 | 8 |
| Machinery and motor vehicle wholesaling | 6 | 6 | 14 |
| Personal and household good wholesaling | 7 | 7 | 14 |
| Retail trade | 3 | 3 | 8 |
| Food retailing | 7 | 7 | 11 |
| Personal and household good retailing | 6 | 6 | 16 |
| Motor vehicle retailing and services | 5 | 5 | 9 |
| Accommodation, cafes and restaurants | 7 | 7 | 26 |
| Transport and storage | 3 | 4 | 5 |
| Road transport | 10 | 10 | 14 |
| Rail transport | 1 | 1 | 1 |
| Services to transport | 6 | 7 | 11 |
| Other transport and storage | 2 | 2 | 6 |
| Communication services | 4 | 4 | 3 |
| Finance and insurance | 3 | 2 | 9 |
| Finance | 4 | 2 | 11 |
| Insurance | 2 | - | 14 |
| Services to finance and insurance | 5 | 5 | 13 |
| Property and business services | 4 | 5 | 10 |
| Property services | 6 | 8 | 12 |
| Business services | 5 | 5 | 13 |
| Private community services | 4 | 4 | 17 |
| Private community services | 4 | 4 | 17 |
| Cultural and recreational services | 5 | 4 | 14 |
| Motion picture, radio and television services | 10 | 9 | 28 |
| Libraries, museums and the arts | 9 | 9 | 16 |
| Sport and recreation | 5 | 6 | 8 |
| Personal and other services | 5 | 5 | 15 |
| Personal services | 7 | 7 | 23 |
| Other senvices | 6 | 6 | 15 |

[^3]1 The statistical results presented in this publication have been derived from the annual Economic Activity Survey (EAS) for the financial year ending June 1999.

2 The EAS results are from details of profit and loss statements and balance sheets collected from selected businesses, mainly by mail out questionnaires. For 1998-99, businesses were asked to provide data in respect of the financial year ending June 1999. In a minority of cases, where businesses did not account on a June-year basis, details were reported in respect of the accounting year which ended between October 1998 and September 1999.
3 The estimates relate to businesses in the public trading and private employing sectors of the economy only.

4 The diagram below illustrates the dissection of business in the Australian economy.


5 The population frame for the EAS statistics consisted of all business units in the Australian economy except for:

- Agricultural businesses with an estimated value of agricultural operations less than \$22,500;
- non-employing businesses in all other industries i.e. businesses which have not registered as group employers with the ATO; and
- businesses classified to the General Government sector (note: government-owned Public Trading Enterprises were included).

6 The business unit about which information is collected and published for the EAS is termed the management unit. This is the highest level unit within a business, for which a set of management accounts are maintained. In most cases it coincides with the legal entity owning the business (i.e. company, partnership, trust, sole operator, etc.). However, in the case of large diversified businesses there are often a number of management units, each coinciding with a 'division'
or 'line of business'. A division or line of business is recognised where separate and comprehensive accounts are compiled for it.

7 The ABS Business Register provided the population frame from which management units were selected for inclusion in the EAS.

8 Approximately 19,000 management units were selected for the EAS-based collection using stratified random sampling techniques. All management units with employment of 200 or more persons were automatically selected in the sample.

9 Data in this publication have been adjusted to allow for lags in processing new businesses to the ABS business register, and the omission of some businesses from the register.

10 Revision to the Standard Economic Sector Classification of Australia in 1998, has meant the reclassification of state government borrowing authorities from the general government sector to the financial corporations sector. Note that some local government entities (i.e. those that provide the water and sewerage undertakings) classified as public trading enterprises, should have been classified to the general government sector. In analysing the impact of the change in treatment, it was discovered that for the four year period from 1994-95 to 1997-98 data for some general government entities were also included in the estimates. The estimates have now been revised and are incorporated in this publication.

11 Central borrowing authorities are institutions established by each State and Territory Government primarily to provide finance for public corporations and quasi-corporations and other units owned or controlled by those governments, and to arrange investment of the units' surplus funds. To decrease the impact these businesses would have on estimates in the Finance and insurance sector, they have been phased in over several years commencing with 1994-95.

12 This publication presents statistics broken into two categories, defined as follows:

- large businesses include all management units which employ 200 or more persons or have assets worth more than $\$ 200$ million; and
- other businesses are those management units which employ less than 200 persons and do not have assets worth more than $\$ 200$ million.

13 Other size dissections can be made available on request.

14 This publication presents statistics classified according to the Australian and New Zealand Standard Industrial Classification, 1993 (Cat. no. 1292.0). Each business unit is classified to a single industry. The industry allocated is based on an estimate of the primary activity of the management unit irrespective of whether a range of activities or a single activity is undertaken by the unit. For example, a management unit which derives most of its income from construction activities would have all operations included in the aggregates and ratios for the Construction industry division, even if significant secondary activities (e.g quarrying) were undertaken. This is different from the approach that might be taken to the collection of statistics on an activity basis.

15 Where figures have been rounded, discrepancies may occur between the sums of the component items and totals. Published percentages are calculated prior to rounding of figures and therefore some discrepancy may occur between those percentages and those that could be calculated from rounded figures

LIMITATIONS OF FINANCIAL DATA ANALYSIS

ACKNOWLEDGMENT

RELATED PUBLICATIONS

16 This publication presents a wide range of data that can be used to analyse business and industry performance. It is important that any analysis be based upon a range of data presented rather than focusing on one variable.

17 Differences in accounting policy and practices across businesses and industries also lead to some inconsistencies in the data input to the statistics. While much of the accounting process is subject to standards, there is still a great deal of flexibility left to managers and accountants in the accounting policy and practices they adopt. For example, acceptable methods of asset valuation include historical cost, replacement cost and current market value. The timing of asset revaluations also varies considerably across businesses. The way profit is measured is affected by management policy on such things as depreciation rates, bad debt provisions and write off and goodwill write off. The varying degree to which businesses consolidate their accounts may also affect the ratios calculated.

18 Those ratios compiled from a combination of flow and level items need to be treated with additional caution. The information contained in balance sheets indicates the level of assets and liabilities at a point in time. Information contained in profit and loss statements summarises the flows (or transactions) which have taken place during the past financial year. Ratios which include both level and flow items in their derivation may be volatile due to the timing differences involved

19 The above limitations are not meant to imply that analysis based on this data should be avoided, only that they should be borne in mind when interpreting the data presented in this publication.

20 The counts of operating businesses included in this publication should be used with some caution. Over and above the sampling error associated with these estimates, they are more affected than are other estimates presented by such things as internal restructuring of businesses (e.g. changes in divisional structure), mergers, takeovers and changes in the quality of the ABS Business Register. Because of these influences, estimates of the number of businesses have been smoothed, using a three-year moving average. This technique reduces the effect the above influences have on movements in the number of operating businesses across the years. Having applied this technique, the estimates are then considered suitable for use in analysing changes in the relative composition of industries and the generation of business averages. (NB a two-year average is applied to the most recent year's estimate, incorporating the current year's estimate with that of the previous year). These management unit counts exclude management units which were part year operators i.e. operating at the beginning of the reference period but not at the end.

21 ABS publications draw extensively on information provided freely by individuals, businesses, governments and other organisations. Their continued cooperation is very much appreciated: without it, the wide range of statistics published by the ABS would not be available. Information received by the ABS is treated in strict confidence as required by the Census and Statistics Act 1905.

22 Some of the industry-specific collections used to compile the statistics in this publication can provide fine level breakdowns of the data (e.g. by State). For more information on these surveys refer to the following ABS publications.

Agriculture, Australia, 1998-99 (Cat. no. 7113.0)
Electricity, Gas, Water and Sewerage Industries, Australia, 1997-98 (Cat. no. 8208.0)
Manufacturing Industry, Australia, 1998-99 (Cat. no. 8221.0)
Mining Operations, Australia, 1997-98 (Cat. no. 8415.0)

23 Finer industry dissections than those presented in this publication can be found in the ABS product Summary of Industry Performance (Cat. no. 8140.0.40.002). This product provides a one page summary of each industry's structure, income statement, balance sheet, economic values, business averages and performance ratios to the ANZSIC subdivision (2 digit) level. For most ANZSIC subdivisions, separate Summaries of Industry Performance are available for small and medium (combined) and for large sizes of businesses.

24 Another source of more detailed data is the ABS product Industry Concentration Statistics, (Cat. no. 8140.0.40.001). This product shows the proportions of sales, persons employed and industry gross product that are concentrated among the 20 largest enterprise groups operating in each industry. The 'largest 20 are further subdivided by groups of four, viz. first four groups, second four groups, and so on.
25 Both the Summaries of Industry Performance and Industry Concentration Statistics can either be purchased separately as a product, or accessed through the ABS web based information service, AusStats. AusStats is a subscription service, providing access to a comprehensive range of ABS material. It is available on-line, via the World Wide Web, and is a part of the ABS web site where both free and charged data are integrated.

26 Additionally, a considerable amount of data from the EAS collection exists in unpublished form. In general, unpublished data consists of finer industry dissections and can be presented by size classifications tailored to a client's specific need. For example, size classifications based on specified ranges in the value of sales, profits or assets can be generated. Additionally, many other performance measures or ratios apart from those included in the publication can be generated. Some examples are liquidity, debt coverage, stocks turnover and assets turnover ratios. A charge is made for providing unpublished information.

1 Since the estimates in this publication are based on information obtained from a sample drawn from units in the surveyed population, the estimates are subject to sampling variability. That is, they may differ from the figures that would have been produced if all units had been included in the survey.

2 One measure of the likely difference is given by the standard error (SE), which indicates the extent to which an estimate might have varied by chance because only a sample of units was included. The relative standard error (RSE) provides an immediate indication of the percentage errors likely to have occurred due to sampling, and thus avoids the need to refer to the size of the estimate. The relative standard errors table on page 32, provides RSEs for a selection of estimates presented in this publication. It should be noted that estimates for large businesses are generally not subject to sampling error as every effort is made to completely enumerate these businesses.
3 There are about 2 chances in 3 that the difference between the estimate shown and the true value will be within one SE, and about 19 chances in 20 that the difference will be within two SEs. Thus, for example, if the estimated value of a variable is $\$ 12,000$ million and its RSE is $5 \%$, its reliability in terms of sampling error can be interpreted as follows. There are about 2 chances in 3 that the true value of the variable lies within the range $\$ 11,400$ million to $\$ 12,600$ million, and 19 chances in 20 that it lies within the range $\$ 10,800$ million and $\$ 13,200$ million.

4 The size of the RSE may be a misleading indicator of the reliability of some of the estimates for operating profit before tax and industry value added. This situation may occur where an estimate may legitimately include positive and negative values reflecting the financial positions of different businesses. In these cases the aggregate estimate can be small relative to the contribution of individual businesses resulting in an SE which is large relative to the estimate.

5 The imprecision due to sampling variability, which is measured by the SE, is not to be confused with inaccuracies that may occur because of inadequacies in available sources from which the population frame was compiled, imperfections in reporting by providers, errors made in collection such as in recording and coding data, and errors made in processing data. Inaccuracies of this kind are collectively referred to as non-sampling error and they may occur in any enumeration, whether it be a full count or a sample.
6 While it is not possible to quantify non-sampling error, every effort is made to reduce it to a minimum. Collection forms are designed to be easy to complete and assist businesses to report accurately. Efficient and effective operating procedures and systems are used to compile the statistics.

RELATIONSHIPS WITH NATIONAL ACCOUNTS ESTIMATES

DIFFERENCES IN COVERAGE

DIFFERENCES IN CONCEPT

1 Both the Economic Activity Survey (EAS) and the National Accounts attempt to measure overall economic activity, although the EAS is substantially narrower in scope and coverage. Differences also occur in the industry dissection of the two sets of statistics because they rely on different units frameworks.

2 The prime purpose of the EAS is to derive a set of economic measures based on information available from the standard financial accounts of trading and employing businesses. EAS data are also used in the compilation of National Accounts aggregates, especially those relating to measures of production.
3 The main summary measure of industry production in the National Accounts is gross value added (GVA) which is the value of output at basic prices minus the value of intermediate consumption at purchasers' prices. It has not been possible to exactly duplicate this concept in the output of the annual economic collections, but the major summary item, industry value added (IVA), is conceptually a close approximation.

4 Despite the close conceptual affinity between the definitions of IVA and GVA, there are substantial coverage, conceptual and methodological differences which make precise comparisons between the two series somewhat difficult. The more important of these are summarised below.

5 These are the most significant of the differences between the IVA and GVA estimates. EAS does not cover business units classified to the general government sector, non-farm businesses without employees and households contributing to GVA through their ownership of dwellings, or an imputation for the services provided to owner occupiers, which are all included on the derivation of GVA in the National Accounts.

6 The application of the standard formula for IVA is known to result in an understatement of the value added for businesses which do not charge directly or do not charge full commercial value for the services they provide to their clients. These include financial intermediaries, insurance and superannuation businesses and not for profit organisations.

7 Banks and some other financial intermediaries provide some services for which they do not charge explicitly. They do this by paying a lower rate of interest on deposits and charging a higher rate to borrowers. In the National Accounts, an estimate is made for financial intermediation services indirectly measured (FISIM), to measure the value of these services. This is added to the output of financial intermediaries. An estimate is also made for the consumption of FISIM by other industries, which is added to the intermediate consumption of those industries in the National Accounts.

8 Similarly, for general insurance business in the National Accounts, estimates of output include an imputed insurance service charge derived as premiums earned less claims due plus interest and other income earned on technical reserves. The National Accounts also makes an adjustment to GVA for other industries to account for their consumption of the insurance service charge.

9 Due to difficulties in collecting data to measure the output of financial intermediaries and insurance enterprises IVA has not been estimated for the Finance and Insurance industry.

10 For Agriculture, the National Accounts estimates use the value of agricultural commodities produced to measure gross output. This measure of

DIFFERENCES IN
METHODOLOGY continued

INPUT-OUTPUT STRATEGY
output is valued on an accruals basis as far as possible. In particular, sheep and cattle are included in output and GVA as the animal grows rather than as sold. National Accounts also include an estimate of the value of backyard production by households.

11 Gross product for Agriculture is obtained by deducting an estimate of intermediate inputs used within Agriculture from this estimate of gross output.

12 The IVA estimate for Agriculture is based on the results of the annual Agricultural Finance Survey for which most large businesses report on an accruals basis while small and medium businesses report on a cash basis.

13 There are a number of other specific adjustments made to the National Accounts that are not included in IVA. These are:

- the inventories valuation adjustment to exclude holding gains/losses;
- the value added by owner builders in the construction industry of dwellings and alterations and additions to dwellings is included in construction industry output GVA;
- an allowance for understatement of business income and expenses reported by respondents is included in output and GVA for all industries; and
- the value of fringe benefits are included as employee compensation, raising the level of GVA compared with IVA.

14 The annual National Accounts estimates of industry GVA and components are compiled using supply-use tables. These are a particular type of input-output table. Importantly, they enable data for the supply of products to be compared with data for the use of (demand for) commodities and for GVA to be compared with incomes. Because they are a balanced system, they enforce the conceptual equivalence between supply and demand for products and value added and incomes.

15 The ABS program of industry surveys, including EAS are key sources of data for much of the supply-use tables. However, some major components of the demand side of the equation - household final consumption expenditure in particular - have to be taken from other sources. When these data are included, inconsistencies in supply and demand of varying order become apparent.
16 Balance between the data are achieved by an iterative process of adjustment. In the process it is likely that EAS data will accept some of the adjustment in order to achieve balance in the whole system.

## Business averages

These are derived by dividing the estimate of the financial variable in question by the number of operating businesses for that year.

Business comparisons
Compares the profit margin, return on assets and return on net worth for each industry across quartiles. The quartiles divide the units at the 75,50 and 25 percentile point. For example, table 8 , shows that in the Construction industry, those businesses in the highest quartile ( $75 \%$ mark or higher) had a Profit margin of $17.6 \%$ or more in 1998-99. While those in the lowest quartile ( $25 \%$ mark or lower) had a profit margin of less than $2.2 \%$. The median value was a profit margin of $6.7 \%$.

For conceptual reasons, the calculation of the quartiles do not include units which reported zero profit, zero assets or zero net worth. For e.g. where net worth equals zero, it was not possible to calculate Return on net worth.

Business profitability The proportion of businesses that made a profit, loss or broke even. Broke even is defined as those businesses incurring a profit or loss of less than $\$ 500$.

## Capital expenditure

Economic Activity Survey (EAS)

Employment

Income from services
Includes repair, maintenance and service income and fees, income from work done or sales made on a commission basis, delivery or installation charges which are invoiced separately to customers, advertising income and management fees/charges from related or unrelated businesses. As a result of revised international standards, income from royalties from intellectual property are also a component of estimates of income from services commencing with estimates for 1997-98. Excluded are rent, leasing and hiring income, government bounties and subsidies, income from natural resource royalties, interest income and dividends.

Industry Value Added (IVA) Represents the value added by an industry to the intermediate inputs used by that industry. From 1997-98, IVA has replaced IGP as the official measure of the contribution by industries to GDP. While IVA and IGP both represent gross output less intermediate inputs (or alternatively, the value added to intermediate inputs), introduction of new international standards for measuring economic

Industry Value Added (IVA)
continued
variables has meant changes to the way in which gross output and intermediate inputs are defined, as follows.

Trading profit plus Operational funding from Government
plus Own account capital work
equals Capitalised wages and salaries
plus Capitalised purchases
less Capitalised purchases
equals IGP
plus Computer software (non capitalised) expense
plus Indirect taxes (fringe benefits tax, payroll tax, land rates and taxes)
plus Exploration expenditure written off
less Intellectual property royalty expense equals IVA

Interest coverage

Investment rate
The proportion of industry value added used to acquire capital, i.e.
$\frac{\text { capital expenditure } \times 100}{\text { IVA }}$
Large businesses
Medium businesses
Net worth

Management unit
Operating business
Other operating expenses

Other operating income

Profit margin

Purchases

Return on assets

Return on net worth

Sales of goods

Sales of goods and services

Operating profit before tax as a percentage of shareholders' funds, i.e.
$\frac{\mathrm{OPBT} \times 100}{\text { net worth }}$
See under 'Classification by size' in Explanatory Notes.
See under 'Classification by size' in Explanatory Notes.
Total assets minus total liabilities. This is equal to the interests of shareholders or other owners in the assets of the business.

See under 'Statistical unit' in Explanatory Notes.
See under 'Statistical unit' in Explanatory Notes.
Includes insurance premiums, natural resources royalties expenses, as well as bad and doubtful debts and/or provision for bad and doubtful debts.

Includes government subsidies, royalty income, dividends received, net profit (or loss) on the sale of fixed tangible assets and net profit (or loss) on foreign exchange transactions. It excludes extraordinary profits or losses.

The percentage of operating income available as operating profit i.e.

$$
\frac{\mathrm{OPBT} \times 100}{\text { operating income }}
$$

Includes purchases of materials, components, containers, packaging, fuels, electricity and water, and purchases of goods for resale.

Operating profit before tax as a percentage of the total book value of assets, i.e.

$$
\frac{\mathrm{OPBT} \times 100}{\text { total assets }}
$$

Includes sales of goods whether or not manufactured by the business and sales or transfers to related businesses.

Equal to sales of goods, plus income from services plus rent, leasing and hiring income.
Selected industries

Comprised of the ANZSIC industry divisions of Construction, Wholesale trade, Retail trade, Accommodation, cafes and restaurants, Transport and Storage, Communication services, Property and Business services, Education, Health and Community services, Cultural and recreational services and Personal and other services.
Small businesses See under 'Classification by size' in Explanatory Notes.
Total operating expenses The total expenses of a business, excluding extraordinary items.
Total operating income The total income of a business, excluding extraordinary items.

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